



Public Outreach Campaign Phase II



Summary Report February 2014

Prepared by the Plano Planning Department
Comprehensive Planning Division

PLANO TOMORROW

A Comprehensive Plan for Excellence



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Appendix (Separate Document)

- Plano Tomorrow Survey Open Ended Responses and Demographic Summary
- Great Ideas Comment Poster Responses
- Take the Case Comprehensive Responses

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Executive Summary

Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

Overview and Methodology

The public outreach campaign for Plano Tomorrow was completed in two phases. During Phase I, meetings were held with city residents, community leaders, PTA parents, and senior adults to gather feedback to identify Plano's urban planning issues. Over 180 people participated with the Phase I public outreach campaign.

The purpose of Phase II was to receive additional feedback from the community that would narrow the focus to critical issues facing Plano. A number of tools were used throughout the process which included:

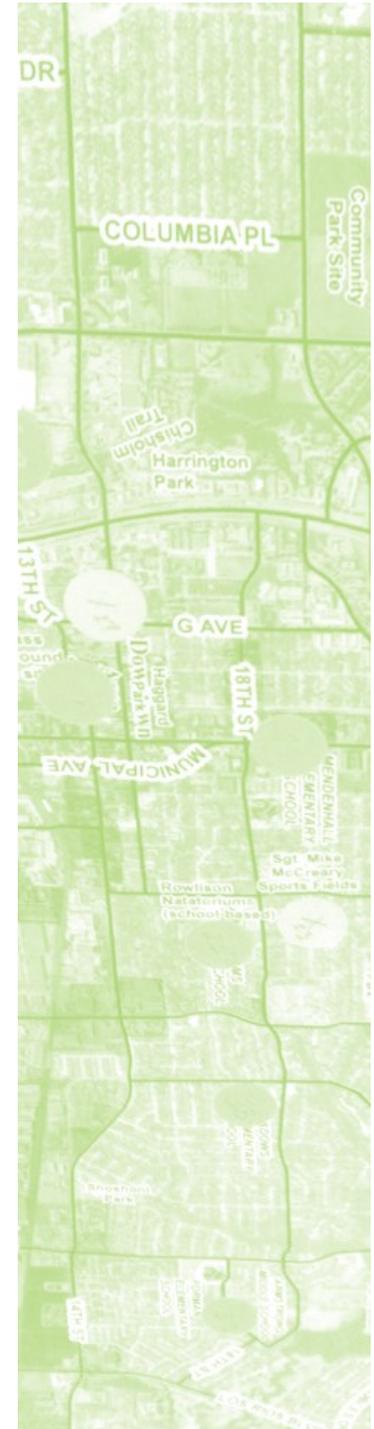
- a Town Hall meeting on November 21st to gain input from the community in person, by phone, and by social media (Facebook/Twitter);
- a public online survey which had 1,375 participants;
- 36 Take the Case 'meeting in a box' workshops with business owners, homeowners associations, schools and other organizations;
- Great Ideas comment posters at recreation centers, libraries, the Plano Balloon Festival and the Plano International Festival; and
- online forum discussions on Engage Plano.

With thousands of comments received, this Public Outreach Campaign has been one of the most participated initiatives of any update to the city's Comprehensive Plan.

This Phase II report contains:

- an executive summary of the methodology and major findings
- charts depicting the overall results of the on-line survey
- charts of the Map Exercises results
- results from the Preference Matrix exercises
- summary responses from the Great Ideas comment posters
- summary review of the Take the Case workshops

A separate Public Outreach Campaign Appendix is also available and contains individual responses to open-ended questions and demographic data of participants. Due to the number of individual responses, the [Public Outreach Campaign Appendix](#) can be found in a separate document.



Major Findings

A summary of the major findings for all public outreach components is included within the Executive Summary. Detailed results of each public outreach component can be found in the subsequent sections. In addition, individual responses to open-ended questions and demographic data of participants are included in a separate Public Outreach Campaign Appendix. This appendix contains thousands of individual comments from the survey, the Great Ideas comment posters, and the Take the Case workshops.

Quality of Life in Plano Today

Overall, participants had a high rating for quality life aspects in Plano today. The survey concludes that Plano is an above average place to live; raise children; work; and retire. The lowest ranked quality of life aspect identified in the survey was “sense of community” which was still ranked above average.

Plano Opportunities

Within the survey and during the Take the Case workshops, participants were asked to rank existing opportunities in Plano. The survey’s results indicated that Plano has above average shopping; recreation; entertainment; education; and employment opportunities. Plano also offers above average private community events; cultural activities; religious or spiritual events; and activities and sporting events.

Plano Strengths

Oak Point Park



In addition to the opportunities above, a number of strengths were identified during the Take the Case workshops including parks and recreation facilities; libraries; the roadway system; schools; diversity; and police and fire services.

Challenges Facing Plano

Both the survey and the Take the Case workshops revealed similar challenges that are facing Plano. According to the survey, the most important challenges are aging infrastructure; water and drought; underutilized and aging retail centers at major thoroughfare intersections; and mature residential neighborhoods and homes. In addition, the Take the Case workshops identified issues such as congested traffic; aging population; diversification of population; and the lack of entertainment/nightlife and arts/cultural facilities.

Favorite Places in Plano

There were several opportunities to identify favorite places in Plano including the Preference Matrix exercises, the Map Exercises at festivals and neighborhood meetings, Take the Case workshops, and the survey. The most popular locations identified by all exercises were Oak Point Park and Nature Preserve; Downtown Plano; The Shops at Legacy; Bob Woodruff Park; and Arbor Hills Nature Preserve. Bike trails and greenbelts were also popular responses in the survey. Parks, trails, recreational facilities, and libraries were the most reoccurring write-in categories on the survey.



The Shops at Legacy

Desire for Change

Several opportunities were also available to provide identify places in Plano that should change or improve. Overwhelmingly, the most identified location from the Map Exercises, Take the Case workshops, and survey was Collin Creek Mall. Results also included corner retail centers; older residential neighborhoods;

K Avenue and U.S. Highway 75 corridors; industrial areas in southeast Plano; and interchanges with President George Bush Turnpike and Dallas North Tollway with U.S. Highway 75.

Improving Living and Working Environments

The survey and Preference Matrix exercises identified the actions that are necessary for improving living and working environments. The most important actions identified in the survey include: attracting more employment opportunities; improving the appearance of the overall built environment; and enhancing open space areas to encourage neighborhood interaction and pedestrian friendly activity. However, the results of the Preference Matrix exercises were slightly different and indicated the most important action was attracting more transportation options, followed by attracting more employment opportunities; enhancing open space areas to encourage neighborhood interaction and pedestrian friendly activity; and attractive innovative retail development. It is important to note that the survey required the participant to rank the options in order of importance while the Preference Matrix allowed participant to select their most desired action(s). The option to increase the variety of higher density housing options was the least important action in both the survey and Preference Matrix exercises.

Amenities Outside of Plano

As part of the survey, participants were asked to select the services and amenities that they frequent most outside of Plano in the survey. Over a third of the responses selected arts, culture, museums or entertainment as amenities they frequent most outside of Plano. Sporting events; festivals and special events; shopping; and restaurants were also common responses on the survey.

Interestingly, one of the most frequent future actions

identified in the Take the Case workshops was to make Plano a destination with arts/cultural amenities and entertainment/nightlife facilities.

New Housing Products

During the survey and Preference Matrix exercises, participants were asked to identify their preference for future housing products. The three single family housing product options (traditional single-family detached (over 2,500 square feet); contemporary or modern single-family home; and smaller, one story single-family home on smaller lot (under 2,500 square feet)) were the most desirable housing products in both the survey and the Preference Matrix.



Desirable Housing Product

Undeveloped Land

With only 8% of undeveloped land remaining within the city, participants were asked to organize their most desirable land uses for the remaining undeveloped land. General and corporate offices; retail and entertainment uses; and research and development businesses were the most desired land uses while special needs housing; agricultural; manufacturing; and lastly, housing were the less desirable land uses.

Mobility within Plano Today

Looking at Plano today, survey participants were asked to rank the aspects of mobility within the city. The survey concluded that the best aspects were the availability of paths and walking trails followed by the traffic flow on major streets; ease of use of light rail transportation; and ease of traffic flow on expressways. The ease of bicycle travel; ease of walking; and the use of bus transportation all ranked below average.



Executive Summary

Executive Summary

Future Transportation Options

Survey participants were asked to rank their top preferences for transportation choices they would like to see in the future. The most desirable transportation choices included rail transit; personal vehicle; bicycle; and walking. Improving transportation facilities and public transport was also a common action identified in the Take the Case workshops and adding more rail transit was a reoccurring comment on the Great Ideas comment posters. The desire for bicycle facilities (dedicated lanes, trails, routes) was a common comment on the final open response question in the survey.

DART Rail Transit



Future Transportation Investment Options

The survey concluded that the maintenance of and improvements to the existing road system was the most important transportation investment option for the future. The expansion and maintenance of bicycle and hiking trails and the expansion of commuter rail service were also important transportation investment options for the future according to the survey. These results align with results from the Take the Case workshops and the Great Ideas comment boards.

Necessary Future Actions

Participants of the survey, Preference Matrix exercise, and Take the Case workshops were asked to identify which actions are necessary to ensure Plano remains a strong, viable and resilient city. Both the survey and the Preference Matrix ranked the following actions as most important: targeted neighborhood improvements; adding a mixture of uses to office parks; and revitalizing four corner retail shopping centers by adding housing and updating layout and design.

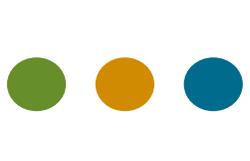
The Take the Case workshops also identified the following actions: diversifying the economic base; redeveloping Collin Creek Mall; making Plano an arts/cultural/entertainment destination; reinvesting in existing properties; maintaining aging infrastructure; offering incentives to attract new companies and retain existing businesses; and improving schools to ensure all schools offer a quality education.

Plano as an Environmentally Friendly City

Lastly, participants were asked to identify the options that would make Plano an environmentally friendly city. With 1,209 survey responses, the most important options included: conserving water through native plants for landscaping; improving air quality by using other transportation options such as walking; bicycles; alternative fuel vehicles and mass transit; creating walkable neighborhoods for residential and commercial areas; and constructing new and renovating existing housing and commercial buildings with environmentally sound design concepts which consume less energy and water. Other popular responses included: reducing energy consumption by utilizing wind turbines and solar panels; retaining agricultural lands for community gardens; livestock and local food production; and recycling.

Open-Ended Question

The final question of the survey allowed the participant to share additional thoughts with the city. Over 550 survey participants submitted a comment and these primarily focused on economic development, roads and sidewalks, parks and recreation, housing, neighborhoods and screening walls. To view all comments, please see separate [Public Outreach Campaign Appendix](#).



Section I - Survey Results

Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

Plano Tomorrow Survey

As part of the Phase II Public Outreach Campaign, the city administered the Plano Tomorrow Online Survey to assist in narrowing the Comprehensive Plan's focus. The survey was created to provide an alternative method for the public to participate and offer their opinions about Plano Tomorrow.

The survey was open to the public for over two months beginning in September of 2013 and concluding in December of 2013. The survey consisted of 25 questions including nine demographic questions.

To promote participation with the survey, several community outreach efforts were completed, including:

- website and social media advertising;
- notices in utility bills for residents;
- handouts at all city recreation centers and libraries;
- flyers distributed at apartment complexes;
- emails to all city staff, boards and commissions; and
- handouts distributed during neighborhood meetings, Take the Case workshops, and other city meetings.

Spanish translation was made available on the flyers and handouts and participants could choose to complete the Spanish-translated version of the survey.

Paper copies of the survey were also available to the public.

At the conclusion of the survey, the city held a drawing for individuals who completed the survey and entered their email addresses on the final question. Three \$100 VISA gift cards were given away to the drawing winners for their participation.

Over 1,300 individuals participated with the survey and over 1,200 completed all 25 questions.

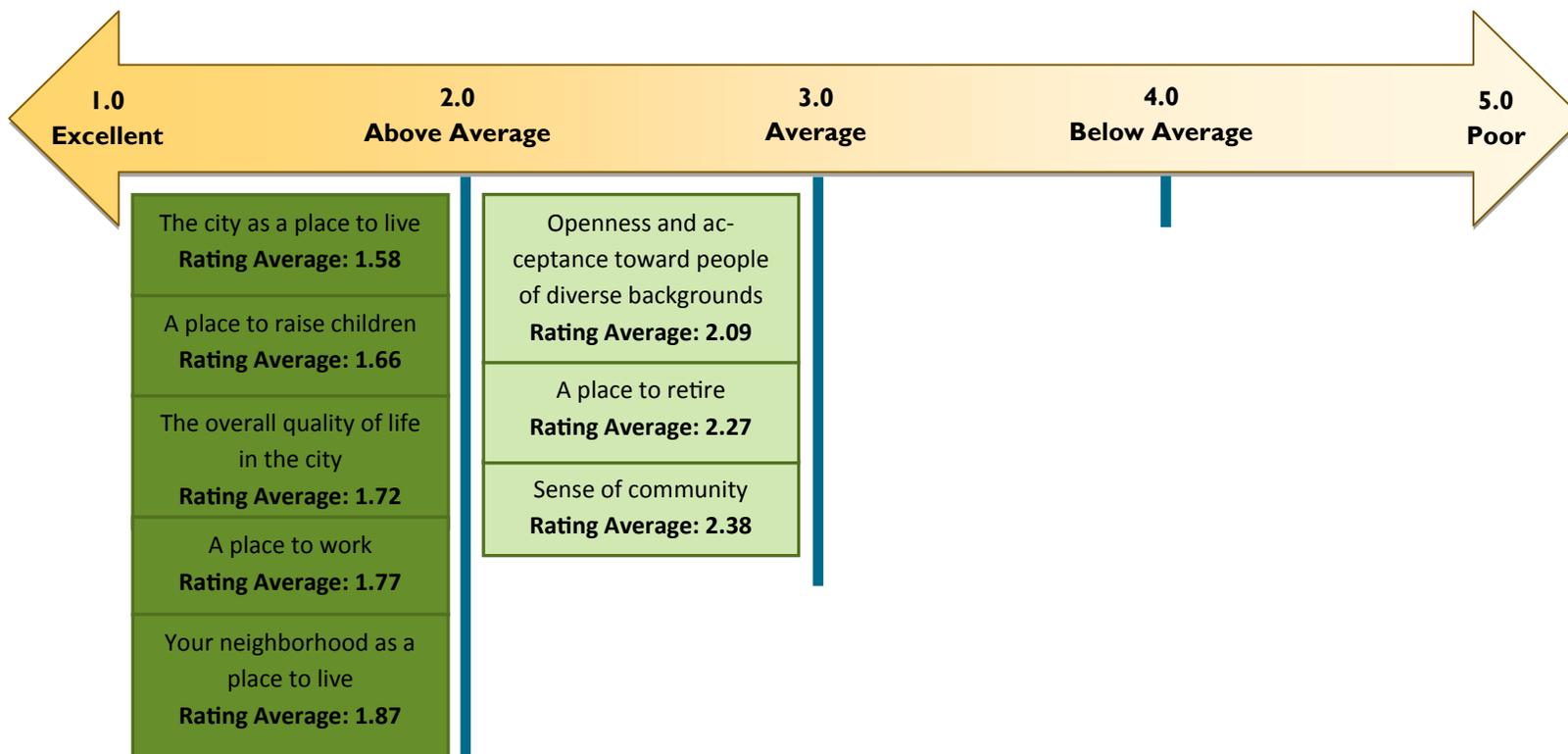
The survey results identified several issues for Plano Tomorrow including aging infrastructure; water and drought; underutilized retail centers; and mature residential neighborhoods. Results from each question are included in the following pages. Question 15 of the survey asked the participant if there was anything they would like to share with the city not covered in the survey. Over 500 comments were received and are included in a separate [Public Outreach Campaign Appendix](#).



Section I - Survey Results

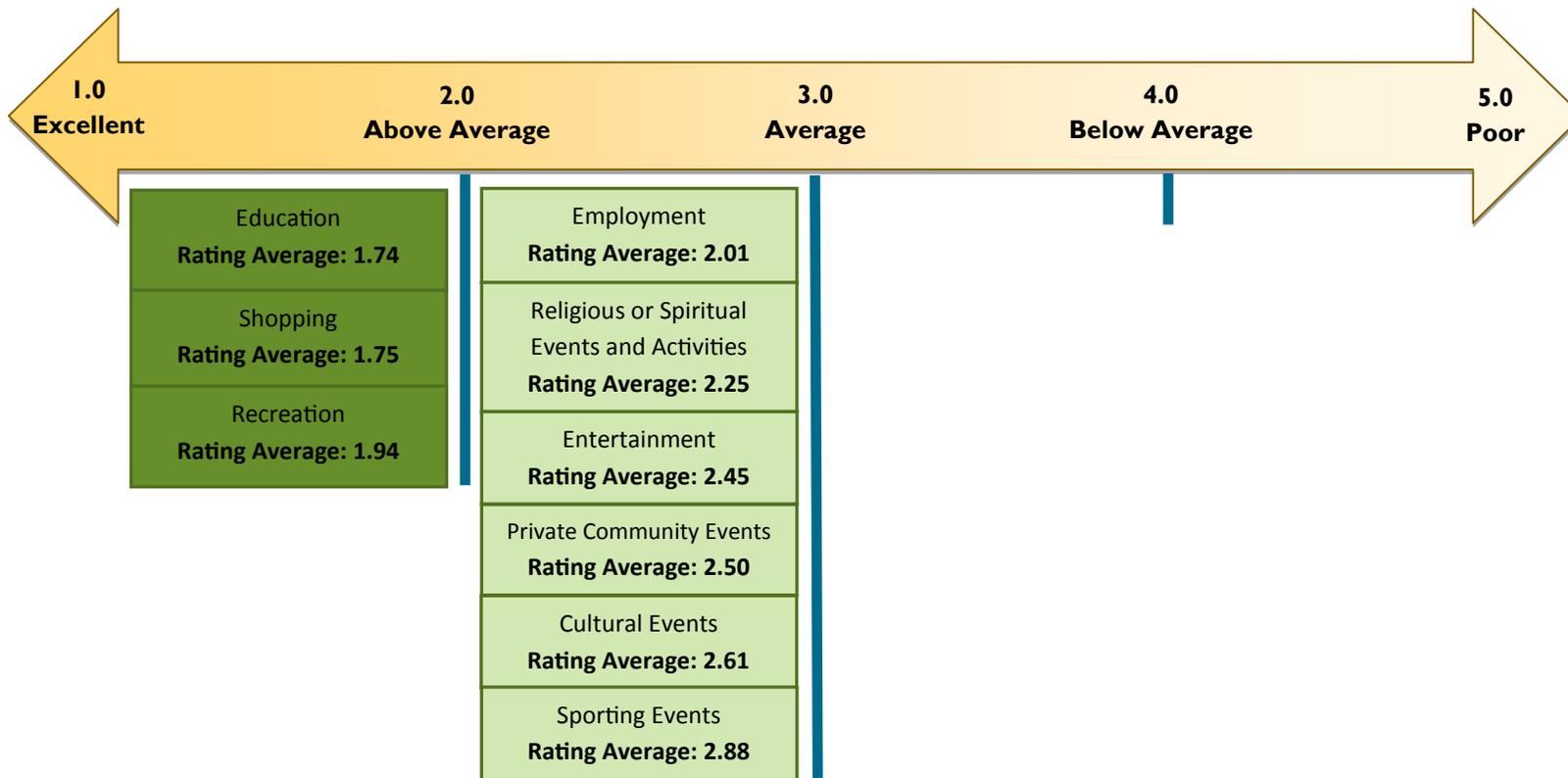
I. Please rate each of the following aspects of the quality of life in Plano today:
Excellent = 1.0, Above Average =2.0, Average =3.0, Below Average =4.0, Poor =5.0
 Answered Question: 1,375

Answer Options	Rating Average
The city as a place to live	1.58
A place to raise children	1.66
The overall quality of life in the city	1.72
A place to work	1.77
Your neighborhood as a place to live	1.87
Openness and acceptance toward people of diverse backgrounds	2.09
A place to retire	2.27
Sense of community	2.38



2. How would you rate the following opportunities available in Plano?
Excellent = 1.0, Above Average =2.0, Average =3.0, Below Average =4.0, Poor =5
 Answered Question: 1,348

Answer Options	Rating Average
Education	1.74
Shopping	1.75
Recreation	1.94
Employment	2.01
Religious or Spiritual Events and Activities	2.25
Entertainment	2.45
Private Community Events	2.50
Cultural Activities	2.61
Sporting events	2.88



Section I - Survey Results

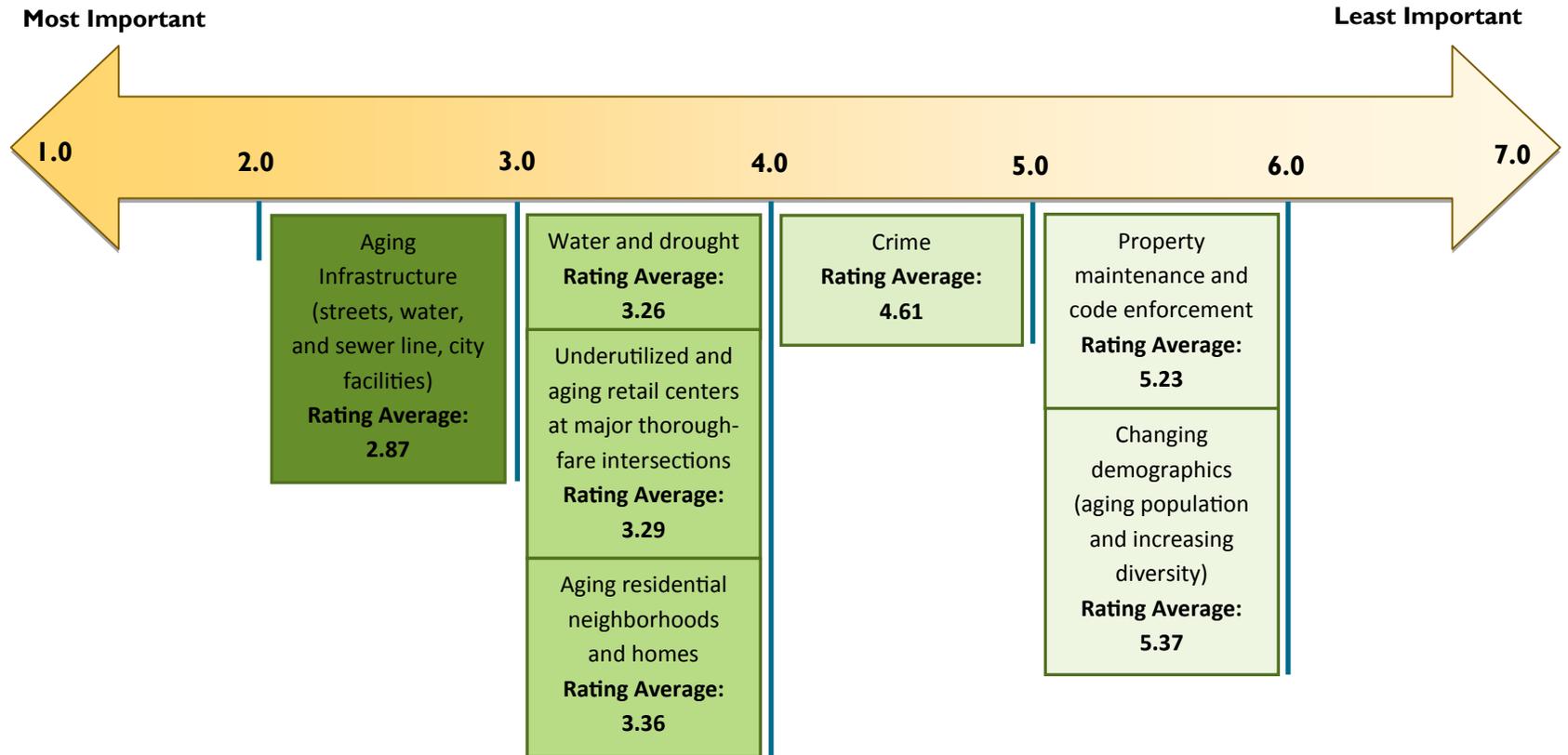
Section I - Survey Results

3. Place in order of importance the challenges facing Plano.

Most Important = 1.0; Least Important = 7.0

Answered Question: 1,313

Answer Options	Rating Average
Aging infrastructure (streets, water, and sewer line, city facilities)	2.87
Water and drought	3.26
Underutilized and aging retail centers at major thoroughfare intersections	3.29
Aging residential neighborhoods and homes	3.36
Crime	4.61
Property maintenance and code enforcement	5.23
Changing demographics (aging population and increasing diversity)	5.37



4. Select your favorite places in Plano. May select more than one choice.
Answered Question: 1,306

Image	Answer Options	Response Count
	Shops at Legacy	680
	Bike trails and greenbelts	678
	Downtown Plano	614
	Oak Point Park and Nature Preserve	554
	Arbor Hills Nature Preserve	553
	Bob Woodruff Park	391
	Shops at Willow Bend	326
	Historic neighborhoods near Downtown	319
	Other (please specify)	189

Most common “other” response categories:

- Parks and Trails (64 responses)
- Recreation/Senior Centers (32 responses)
- Libraries (30 responses)

See separate [Public Outreach Campaign Appendix](#) for all open ended responses.

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Section I - Survey Results

Section I - Survey Results

5. Select the areas in Plano you would like to see change. May select more than one choice.
Answered Question: 1,302

Answer Options	Response Count
Collin Creek Mall	901
Corner retail centers	694
Older residential neighborhoods	561
K Avenue corridor	486
East Plano	425
U.S. Highway 75 corridor	407
Central Plano	191
West Plano	55
Other (please specify)	135

Most common “other” response categories:

- Aging retail (24 responses)
- More parks/recreation centers (20 responses)
- Roads/traffic improvements (20 responses)

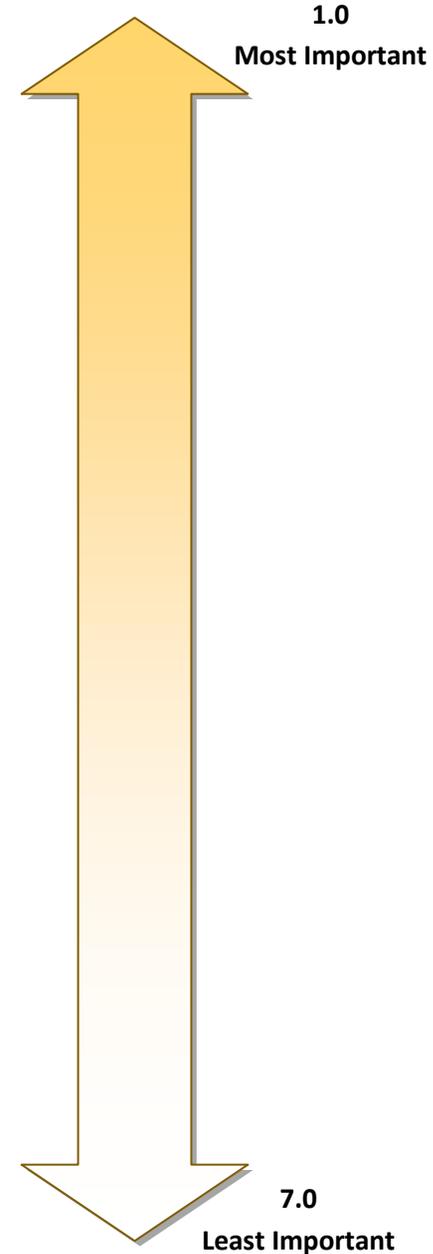
See separate [Public Outreach Campaign Appendix](#) for all open ended responses

6. Please organize your preference of the following actions to improve the living and working environment of the city.

Most Important = 1.0, Least Important = 7.0

Answered Question: 1,270

Image	Answer Options	Rating Average
	Attract more employment opportunities to the city	3.28
	Improve the appearance of the overall built environment (screening walls, street trees, lighting, sidewalks, building materials, etc.)	3.41
	Enhance open space areas to encourage neighborhood interaction and pedestrian friendly activity	3.49
	Attractive, innovative retail development	3.96
	Provide more transportation options	4.02
	Encourage the development of a more green and resilient city	4.68
	Increase the variety of higher density housing options	5.15



Section I - Survey Results

Section I - Survey Results

7. Select the services and amenities that you frequent most outside of Plano. May select more than one choice.

Answered Question: 1,281

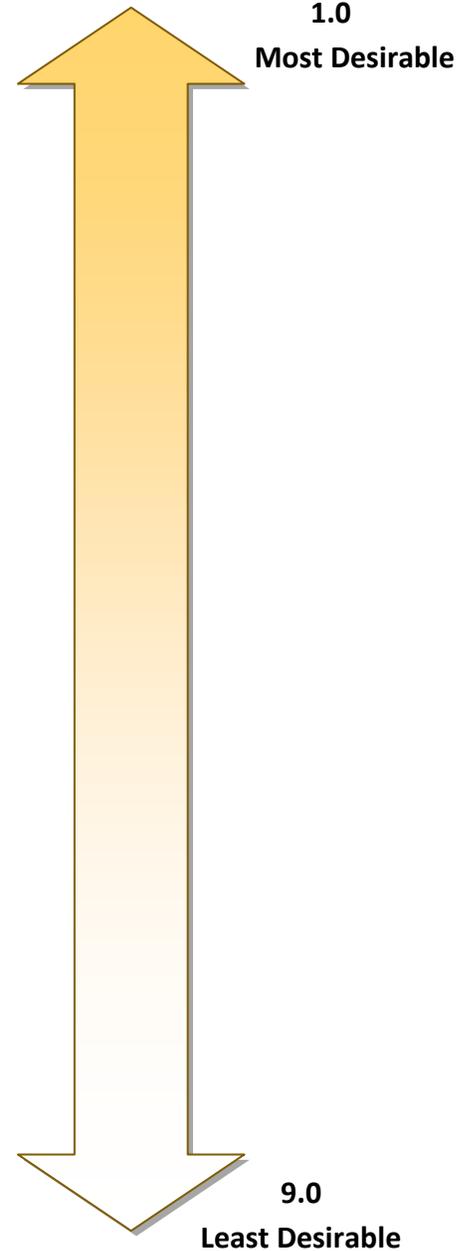
Answer Options	Response Count
Arts/culture/museums	880
Entertainment	684
Sporting events	640
Festivals and special events	536
Shopping	536
Restaurants	521
Parks and recreation activities	184

8. State the order of choices for new housing products you would prefer to see built in Plano today.

Most Desirable = 1.0, Least Desirable = 9.0

Answered Question: 1,269

Image	Answer Options	Rating Average
	Smaller, one story single-family home on smaller lot (under 2,500 square feet)	2.75
	Traditional single-family detached house (over 2,500 square feet)	3.21
	Contemporary or modern single-family home	4.44
	Townhouses or Condominiums	4.73
	Senior housing (independent living, assisted living, and long term care facilities)	5.07
	New urban loft apartments	5.78
	Lower density apartments	5.88
	Higher density apartments and townhouses in an urban center	6.23
	Mid-rise apartments or condominiums	6.91



Section I - Survey Results

Section I - Survey Results

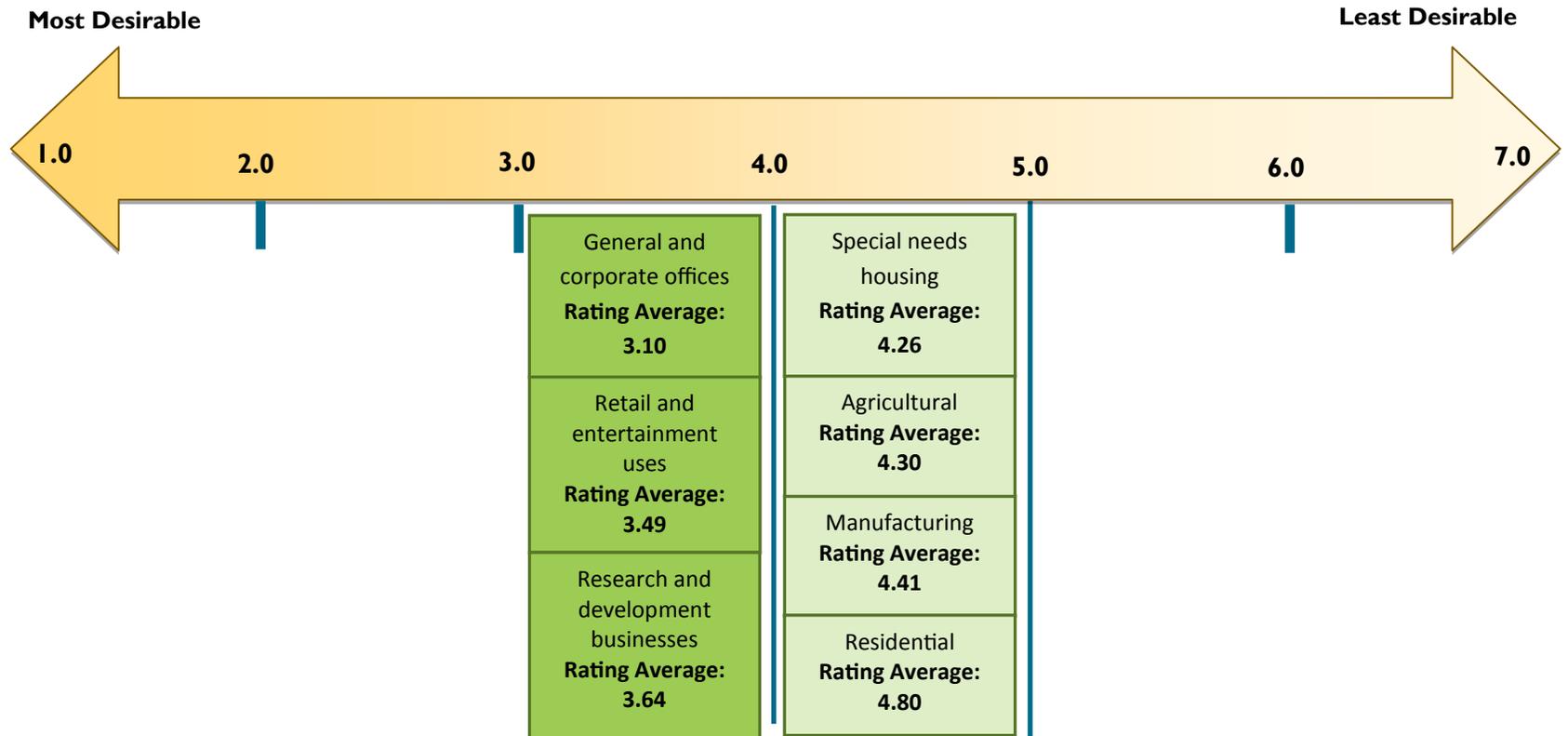


9. Undeveloped land comprises less than 8% of the city’s total land area. Organize the choices you think are most desirable of how this land should be used.

Most Desirable = 1.0, Least Desirable = 7.0

Answered Question: 1,258

Answer Options	Rating Average
General and corporate offices	3.10
Retail and entertainment uses	3.49
Research and development businesses	3.64
Special needs housing (retirement housing, housing for persons with disabilities)	4.26
Agricultural (local food production)	4.30
Manufacturing (technology, pharmaceuticals, medical equipment)	4.41
Residential (apartments, townhouses, single-family homes)	4.80

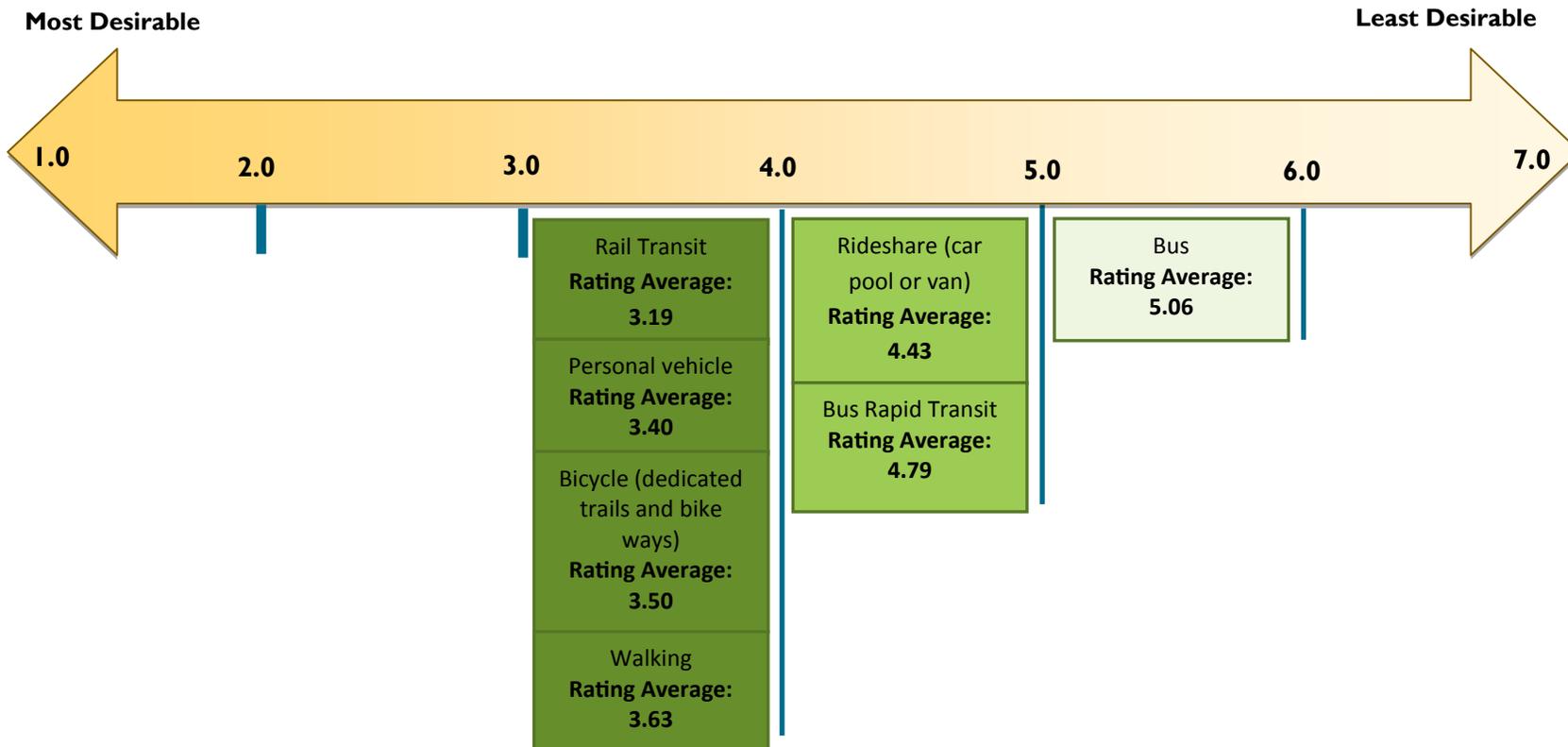


10. Identify your top preferences for transportation choices you would like to see increase today and in the future.

Most Desirable = 1.0, Least Desirable = 7.0

Answered Question: 1,258

Answer Options	Rating Average
Rail Transit	3.19
Personal vehicle	3.40
Bicycle (dedicated trails and bike ways)	3.50
Walking	3.63
Rideshare (car pool or van)	4.43
Bus Rapid Transit (limited stops between major destinations within dedicated bus lanes)	4.79
Bus	5.06



Section I - Survey Results

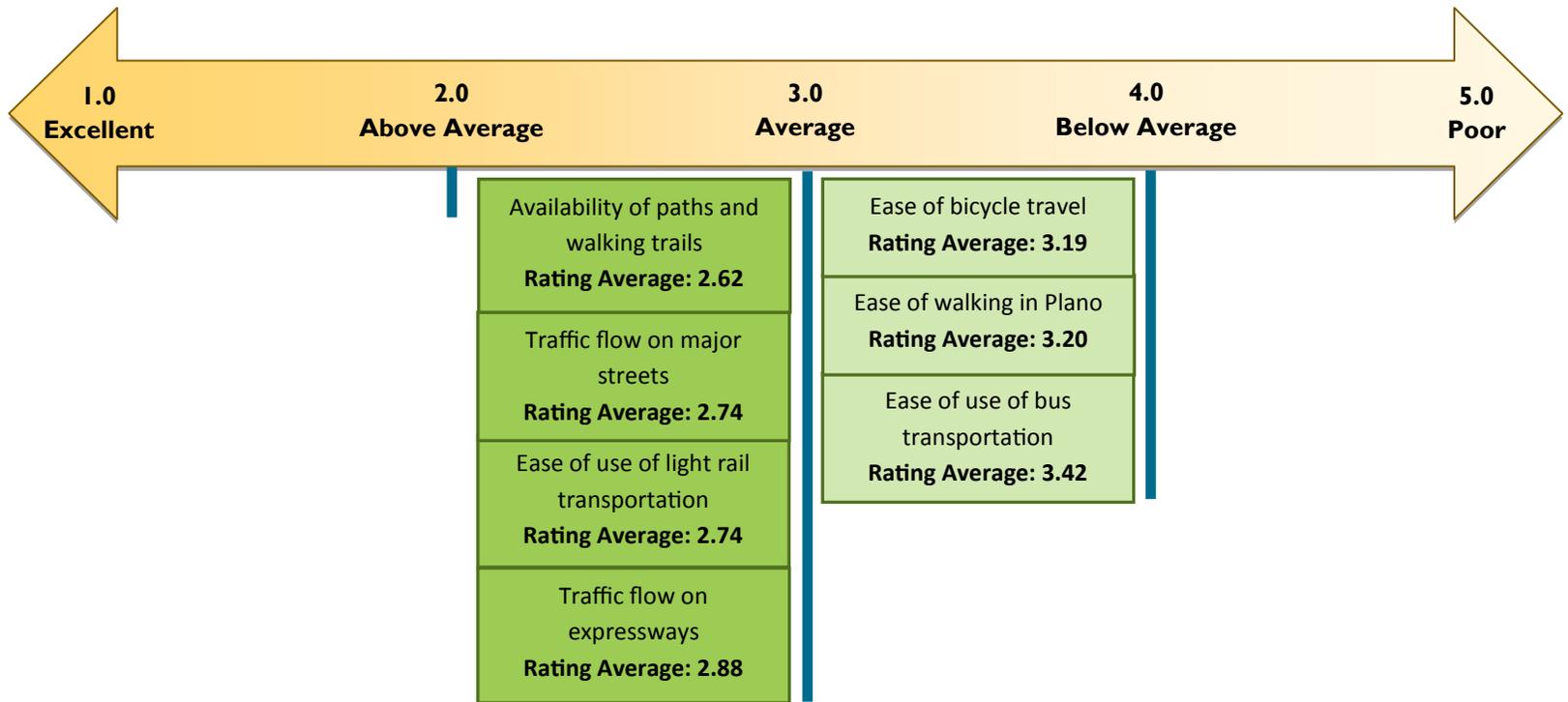
Section I - Survey Results

11. Please rate each of the following aspects of mobility within Plano today.

Excellent = 1.0, Above Average =2.0, Average =3.0, Below Average =4.0, Poor =5.0

Answered Question: 1,241

Answer Options	Rating Average
Availability of paths and walking trails	2.62
Traffic flow on major streets	2.74
Ease of use of light rail transportation	2.74
Traffic flow on expressways (Dallas North Tollway, President George Bush Turnpike, Sam Rayburn Tollway, U.S. Highway 75)	2.88
Ease of bicycle travel	3.19
Ease of walking in Plano	3.20
Ease of use of bus transportation	3.42

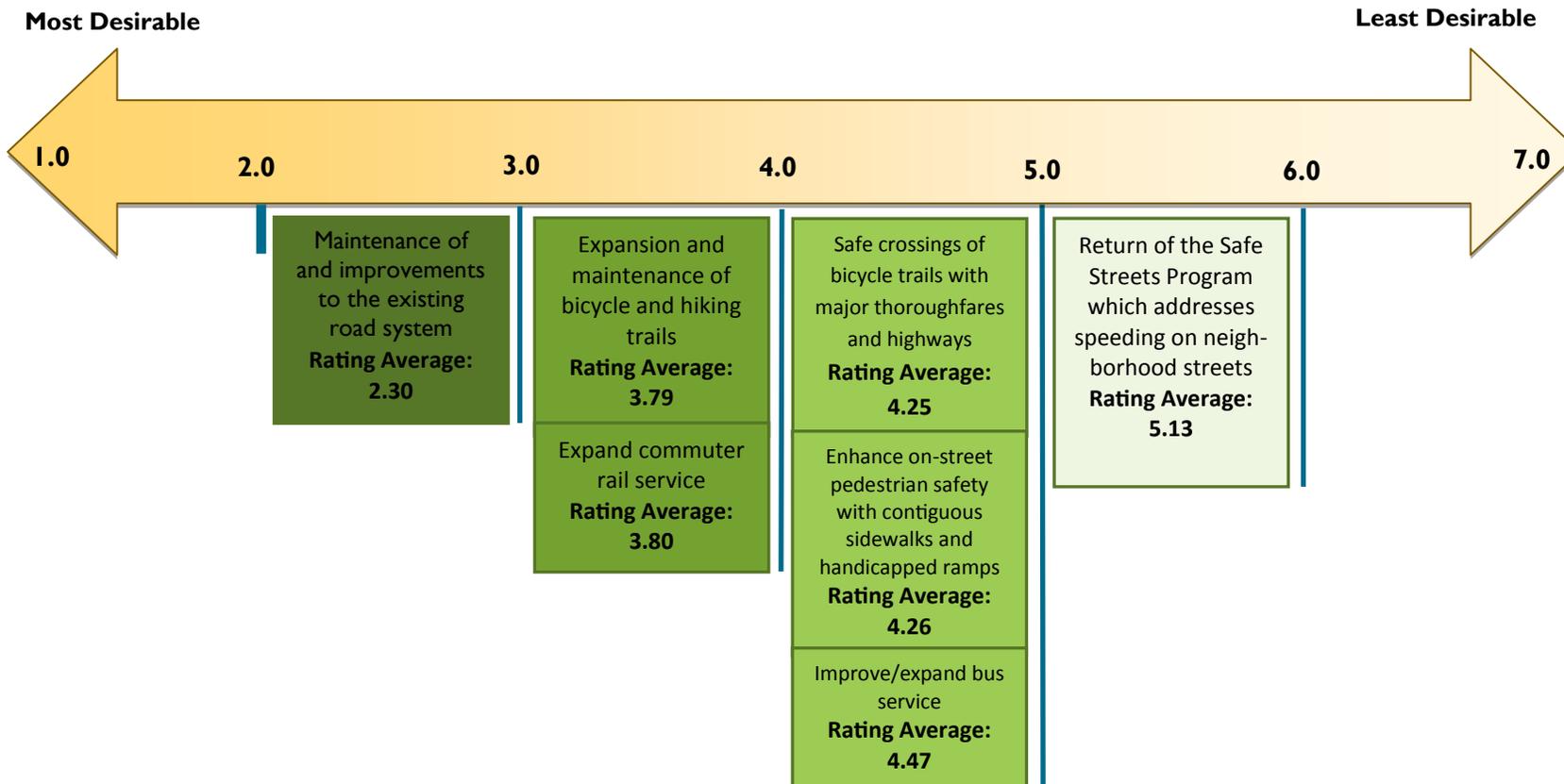


12. From the choice listed below, order your preferences of the transportation investment options that are most important to you.

Most Desirable = 1.0, Least Desirable = 7.0

Answered Question: 1,234

Answer Options	Rating Average
Maintenance of and improvements to the existing road system	2.30
Expansion and maintenance of bicycle and hiking trails	3.79
Expand commuter rail service	3.80
Safe crossings of bicycle trails with major thoroughfares and highways	4.25
Enhance on-street pedestrian safety with contiguous sidewalks and handicapped ramps	4.26
Improve/expand bus service	4.47
Return of the Safe Streets Program which addresses speeding on neighborhood streets	5.13



Section I - Survey Results

Section I - Survey Results

13. Order the options below in terms of actions necessary to ensure Plano is a strong, viable, and resilient city.

Most Desirable = 1.0, Least Desirable = 6.0

Answered Question: 1,211

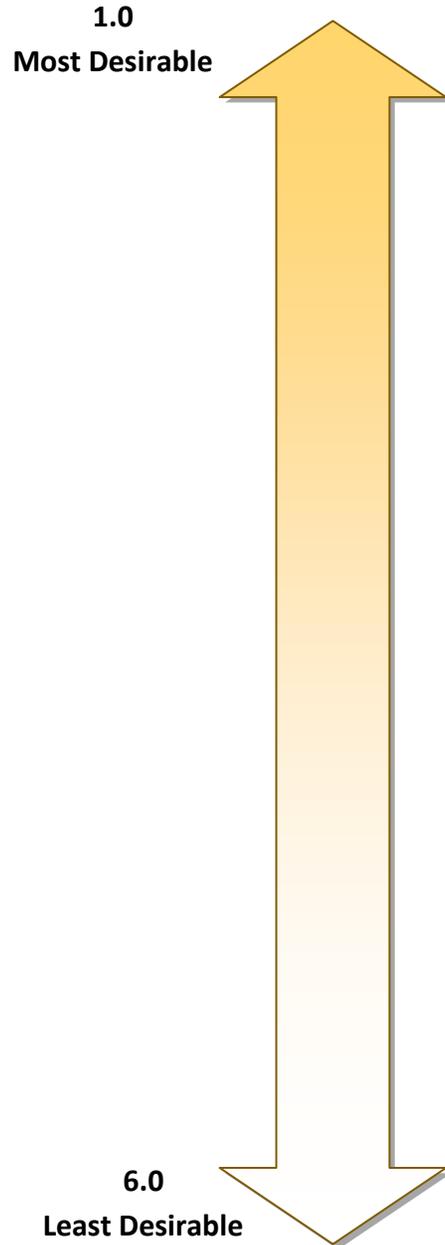
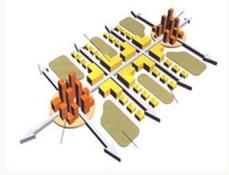


Image	Answer Options	Rating Average
	Targeted neighborhood improvements	2.92
	Add a mix of uses to office parks	3.06
	Revitalize four corner retail shopping centers by adding housing and updating layout and design	3.21
	Continue Downtown redevelopment	3.86
	Regional Mall redevelopment	3.93
	Enhancement of industrial areas	4.03



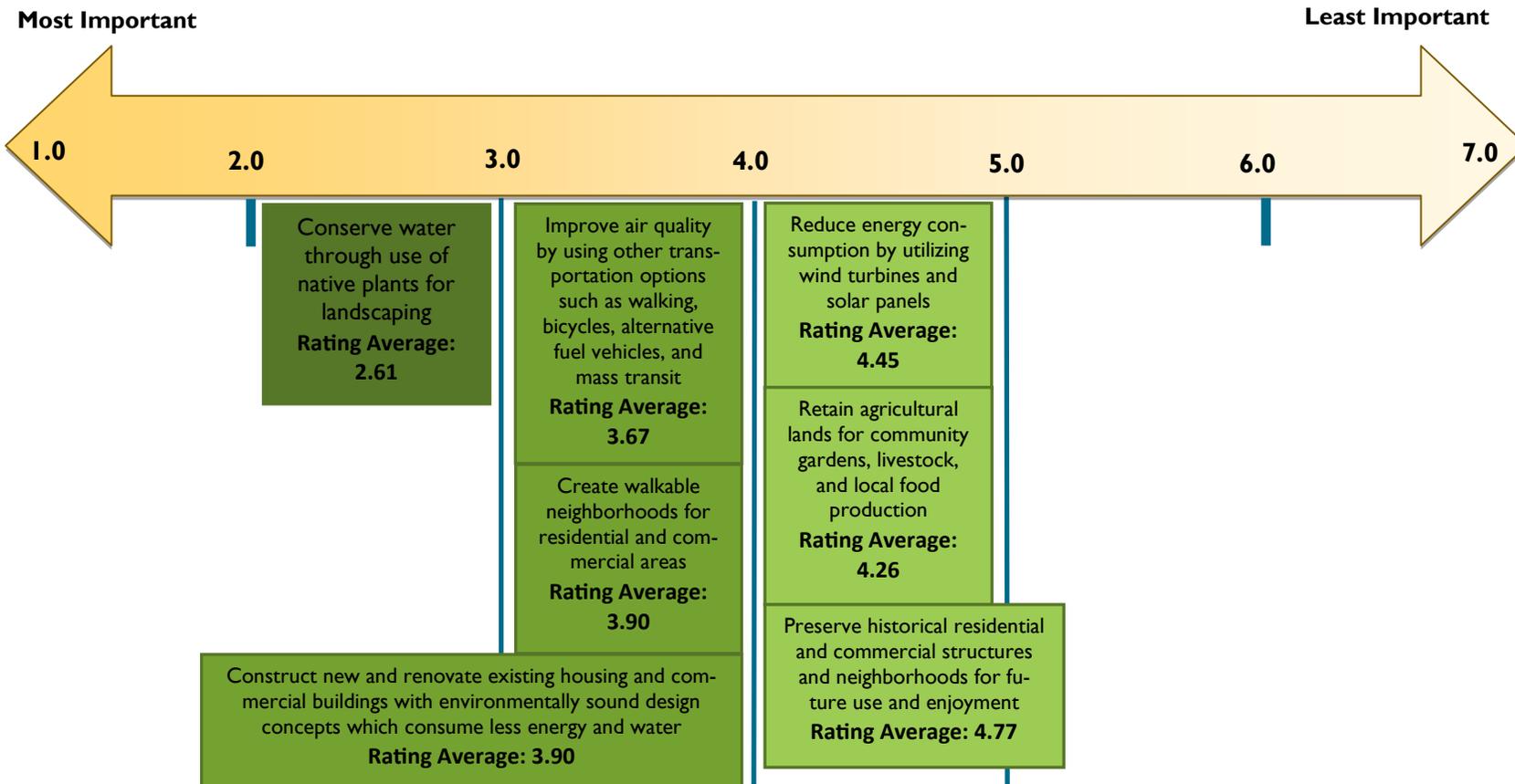
Section I - Survey Results

14. Organize, in order of importance, the options you would choose to make Plano an environmentally friendly city

Most Important = 1.0, Least Important = 7.0

Answered Question: 1,209

Answer Options	Rating Average
Conserve water through use of native plants for landscaping	2.61
Improve air quality by using other transportation options such as walking, bicycles, alternative fuel vehicles, and mass transit	3.67
Create walkable neighborhoods for residential and commercial areas	3.90
Construct new and renovate existing housing and commercial buildings with environmentally sound design concepts which consume less energy and water	3.90
Reduce energy consumption by utilizing wind turbines and solar panels	4.45
Retain agricultural lands for community gardens, livestock, and local food production	4.68
Preserve historical residential and commercial structures and neighborhoods for future use and enjoyment	4.77



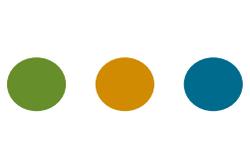
Section I - Survey Results

15. Is there anything you would like to share with the city not covered in the survey?

Answered Question: 558

558 participants submitted an open response to this question. Below is a list of the most common response categories. A full list of all responses is located within the separate Public Outreach Campaign Appendix. Please note that categories were created to provide a brief overview to the topics discussed and to be inclusive of all comments. It should not be implied that response totals were in support of the category.

Response Category	Responses
Economic development /redevelopment	126
Roads, sidewalks, traffic signals	90
Parks and recreation	78
Housing (affordable, senior, special needs)	73
Neighborhoods and screening walls	63
Bicycle lanes and trails	42
Code enforcement	33
Water conservation	30
Public safety	30
Sustainable energy/recycling	28
Cultural/entertainment venues	27
Schools	27
Public transportation	27
Zoning/uses	27
Urban design	26
Parking issues	19
Libraries	17
Utilities	16
Land preservation	12
Government spending/regulation	8
Home livestock	6
Historical preservation	3



Section II - Map Exercise

Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

City of Plano Map Exercise

A simple and informative exercise that was performed at the Love Where You Live Park Forest block party, Plano International Festival, Plano Balloon Festival, and at over 20 Take the Case workshops was the Map Exercise. Participants were provided a map of Plano illustrating major streets, schools, neighborhoods and shopping areas. Each person was given red dots to place on areas that they thought needs improvement and green dots to place on their favorite areas. This exercise provided participants a comprehensive view of the city and encouraged interaction with others.

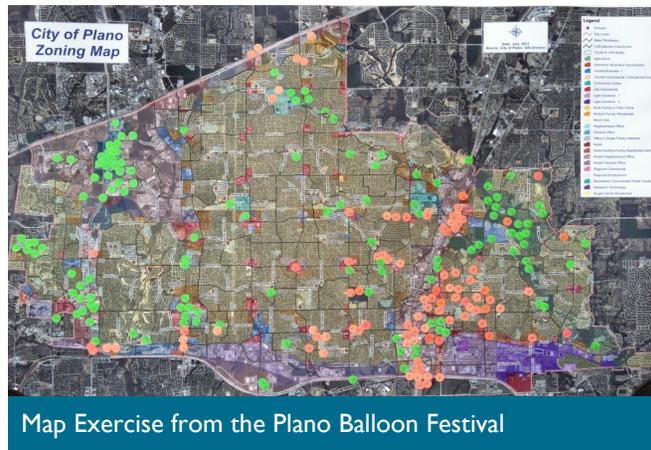
Over 170 green dots and over 120 red dots were placed by participants. The areas identified with both red and green dots included: shopping centers; neighborhoods; intersections; roadways; parks; and schools.

Similar to the online survey, the Shops at Legacy; Oak Point Park and Nature Preserve; and Arbor Hills Nature Preserve were the three most selected sites for green dots. These were the participant's favorite areas in the city. Individual neighborhoods along the west side and far east side of the city; parks and recreational facilities; Downtown Plano and historic structures; and shopping destinations were also common selections by participants.

Also replicating the online survey results, Collin Creek Mall was the most selected site for red dots, followed by aging retail corridors along U.S. Highway 75 and K

Avenue and the four corner retail intersections. Mature residential areas in east and central Plano were also identified as areas that need improvement as well as older multi-family developments.

The location and the number of reoccurring selections for the Map Exercises are located on the following pages.



Map Exercise from the Plano Balloon Festival



Section II - Map Exercise

Places People Like

Dot Count indicates number of times location was selected by different participants

Green Dots—Places People Like	Dot Count
Legacy Town Center	23
Oak Point Park and Nature Preserve	12
Arbor Hills Nature Preserve	11
Downtown Plano	6
Bob Woodruff Park	4
Carpenter Park Recreation Center	4
Park Forest neighborhood	3
Russell Creek Park	3
Shops at Willow Bend Mall	3
Baylor Medical Center of Plano garden	2
City of Plano Joint Use Facility	2
City of Plano Parkway Service Center	2
Collin College Spring Creek Campus	2
Collin Creek Mall	2
Haggard Farm at Custer Road and Park Boulevard	2
Kimberlea neighborhood	2
Legacy Drive and Coit Road intersection	2
Liberty Park Recreation Center	2
Old Shepard Place neighborhood	2
Pecan Hollow Golf Course	2
Preston Road and Park Boulevard area	2
15th Street and G Avenue	1
Archgate Park	1
Big Lake Park	1
Bridges of Frisco Shopping Center	1
Cheyenne Park	1
Children’s Medical Center – Legacy	1
Christ United Methodist Church (southwest corner of Parker Road and Coit Road)	1

Green Dots—Places People Like	Dot Count
Coyote Creek Park	1
Cross Bend Road and Round Rock Trail intersection	1
Cross Creek	1
Dallas North	1
Davis Library	1
Dooley Elementary School	1
East of Coit Road and south of State Highway 121	1
EDS Campus	1
Estates at Chase Oaks	1
F Avenue and 11 th Street	1
Forest Creek Estates	1
Forest Park	1
Fountain Creek neighborhood	1
Glen Eden neighborhood	1
Haggard Park Heritage Resource District	1
Heritage Farmstead	1
High Place neighborhood	1
High Point Athletic Fields	1
Highland Ridge neighborhood	1
Highlands North	1
Hoblitzelle Park	1
Hunter’s Glen Village	1
Independence Parkway and 15 th Street area	1
Jasper High School/Robinson Middle School	1
Lakeside on Preston neighborhood	1
Legacy Drive and Custer Road	1
Light Industrial area bound by Cotton Belt Railroad on the north, Jupiter Road on the east, Plano Parkway on the south, and N Avenue on the east	1
Lone Star Park	1



Section II - Map Exercise

Places People Like—Continued

Dot Count indicates number of times location was selected by different participants

Green Dots—Places People Like	Dot Count
Lorimar Drive and Preston Meadow Drive	
Los Rios	
McCall Elementary School	
Medical Center of Plano	
Mira Vista Boulevard and Park Boulevard	
Multifamily neighborhood at Round Rock Trail and Spring Creek Parkway	
Northwest corner of Tennyson Parkway and Communications Parkway	
Northwest corner of Tennyson Parkway and Windcrest Drive	
Park Boulevard and Dallas North Tollway intersection	
Park Boulevard and Preston Road intersection	
Park Hollow, Peachtree Village, Plano East, and Royal Oaks neighborhoods	
Park Site-FM 544/Rowlett Creek	
Parker Road and K Avenue (SW Corner)	
Parker Road and Rainier Road	
Parker Road Estates	
Parker Road, from the Dallas North Tollway to Communications Parkway	
Parkway Estates	
Parkway Estates neighborhood	
Pitman Creek Estates	
Plano East Senior High School	
Preston Meadow Park	
Preston Pointe	
Rainier Road and Cross Bend Road	
Research Technology area	
Rice Middle School	
Ridgeview Ranch Golf Course	

Green Dots—Places People Like	Dot Count
Robin's Place	
Sam Rayburn Tollway and Preston Road (SW Corner)	
Somerset at Spring Creek Apartments	
Southwest corner of U.S. Highway 75 and Plano Parkway	
Spring Creek Parkway Estates neighborhood	
Spring Ridge neighborhood	
Stonebriar Center	
Stonewood Glen	
Stoney Hollow Park	
Texas Health Presbyterian Hospital Plano	
Timber Brook	
Tom Muehlenbeck Recreation Center	
Wells House – southwest corner of Lorimar Drive and Coit Road	
West Plano Estates	
Wiffletree	
Williamsburg Square neighborhood	
Woods @ Russell Creek	

Section II - Map Exercise

Places to Improve

Dot Count indicates number of times location was selected by different participants

Red Dots—Places People Thought Should Improve	Dot Count
Collin Creek Mall	32
Multifamily development at the northwest corner of Shiloh Road and 14 th Street	11
Independence Parkway and 15 th Street area	5
K Avenue from Park Boulevard to Parker Road	3
U.S. Highway 75 and Park Boulevard	3
Bob Woodruff Park	2
Cimarron and Plano East neighborhoods	2
Commercial/Residential area of Plano bound by 18 th Street on the north, G Avenue on the east, 15 th Street on the south, and U.S. Highway 75 on the west	2
Custer Road and Parker Road intersection	2
East side of U.S. Highway 75 from 15 th Street to 18 th Street	2
K Avenue from Plano Parkway to Municipal Drive couplet	2
Oak Point Park and Nature Preserve	2
U.S. Highway 75 and Parker Road	2
13/14th Street and US Highway 75	1
13th Street and DART Railroad	1
14 th Street and Jupiter Road intersection	1
14th Street Shiloh Road (NE Corner)	1
15 th Street and Custer Road	1
18th Street and K Avenue (N side)	1
Alma Drive, south of Spring Creek Parkway	1
Apartments on 16 th Street along Spring Creek	1
Apartments on the east side of Alma Drive south of Plano Parkway	1
Area west of K Avenue and north of Legacy Drive	1

Red Dots—Places People Thought Should Improve	Dot Count
Armstrong Middle School	1
Armstrong Park neighborhood	1
Bluebonnet Trail and Alma Drive	1
Briarpark Village/Briarwood Estates neighborhood	1
Brown Branch of Rowlett Creek and K Avenue	1
Carmel Drive and Custer Rd	1
Carpenter Park Recreation center	1
Chisholm Trail crossing at 15 th Street	1
Coit Road and State Highway 121	1
Dallas North Tollway and Windhaven Parkway	1
East side of U.S. Highway 75 at 11 th Street	1
Foreman Elementary School	1
Haggard Square	1
High Point Athletic Field	1
Independence Parkway and Parker Road area	1
Jack Carter Park	1
K Avenue at the Cotton Belt Railroad	1
K Avenue from Park Boulevard to 18 th Street	1
McDermott Road at Preston Road	1
Meadows Elementary School	1
Midway Road and Plano Parkway	1
Mobile Home Park along U.S. Highway 75 from Parker Road to Spring Creek Parkway Multifamily development at Round Rock Trail and Spring Creek Parkway	1
N Avenue, south of the Cottonbelt Railroad crossing	1
Parker Road and Alma Drive	1
Parker Road and Independence Parkway	1
Pecan Hollow Golf Course	1
Plano Centre	1



Section II - Map Exercise

Places To Improve—Continued

Dot Count indicates number of times location was selected by different participants

Red Dots—Places People Thought Should Improve	Dot Count
Plano East Senior High School	1
Plano Parkway and Alma Drive (SE Corner)	1
Plano Parkway and Custer Road	1
Plano West Senior High School	1
Preston Road and Parker Road	1
Residential neighborhood along both sides of Park Boulevard from K Avenue to P Avenue	1
Residential neighborhood bound by 18 th Street on the north, Shiloh Road on the east, 14 th Street on the south, and Rigsbee Drive on the west	1
Residential neighborhood bound by Janwood Drive on the north, Alma Drive on the east, Plano Parkway on the south, and Westwood Drive on the west	1
Residential neighborhood bound by Park Boulevard, Country Club Drive, Los Rios Boulevard, and Park Boulevard	1
Shiloh Road and Park Boulevard	1
Shops at Willow Bend Mall	1
Spring Creek Parkway and Coit Road intersection	1
Spring Creek Parkway and Custer Road	1
U.S. Highway 75 and Spring Creek Parkway	1
Wal-Mart site on Custer Road south of 15 th Street	1
Williams High School	1



Section III—Preference Matrix

Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

Preference Matrix Exercise

Another exercise that was conducted to gain public input was the Preference Matrix. On large posters, participants were asked to mark their favorite items within four different categories. The categories were housing, favorite places, future actions, and future improvements. These charts were provided at the Love Where You Live Park Forest block party, Plano International Festival, and Plano Balloon Festival. Participants were allowed to select multiple options.

Housing

Nine different housing styles were presented to the public with photos of each example. The participants were to select the housing option(s) that they would like to see built in Plano today. Of the nine examples, the traditional two story single family detached home was the most selected housing style. The contemporary/modern single family detached housing style was the second most selected housing style followed by the smaller one story single family detached housing style. In summary, of the 262 selections, 187 were one of these three housing choices indicating a desire to see tradition one or two story detached homes with the option of incorporating contemporary/modern single family homes. Lower density apartments and townhouses or condominiums were the two less preferred choices.

Favorite Places

Similar to the survey and the Map Exercise, participants were presented eight options and asked

to select their favorite place(s). Oak Point Park and Nature Preserve; Downtown Plano; Shops at Legacy; and Arbor Hills Nature Preserve were the most selected favorite places and accounted for 164 of the 268 selections.

Future Actions

Participants were asked to select their preference to improve the living and working environment of the city. Options included: adding a mix of retail uses to office parks; enhancement of industrial areas; revitalizing four corner retail shopping; regional mall redevelopment; targeted neighborhood improvements; and continuing downtown redevelopment. Photos accompanied these options to provide a better explanation of each answer choice. With the exception of enhancing industrial areas, which was the least selected choice, all other choices were relatively even. Adding a mix of uses to office parks and targeted neighborhood improvements tied for the most selected choice.

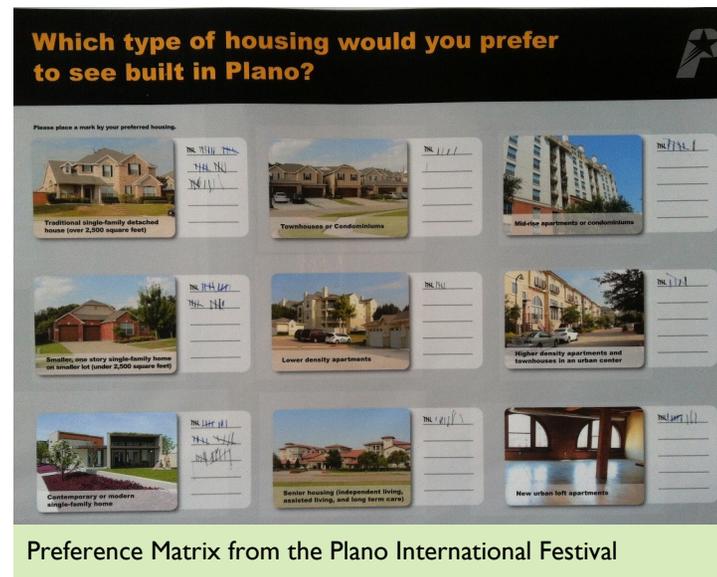
Future Improvements

When asked what actions are necessary to ensure Plano is a strong, viable, and resilient city, the most selected option was to provide more transportation options (train, bike lanes, bus rapid transit, walkways). The least selected option was to increase the variety of higher density housing which replicates the same results from the survey.

Housing Type

Which type of housing would you prefer to see built in Plano?

Image	Answer Options	Number of Times Selected
	Traditional single-family detached house (over 2,500 square feet)	87
	Contemporary or modern single-family home	56
	Smaller, one story single-family home on smaller lot (under 2,500 square feet)	44
	New urban loft apartments	24
	Higher density apartments and townhouses in an urban center	12
	Mid-rise apartments or condominiums	12
	Senior housing (independent living, assisted living, and long term care facilities)	10
	Lower density apartments	9
	Townhouses or Condominiums	8



Section III - Preference Matrix

Section III - Preference Matrix

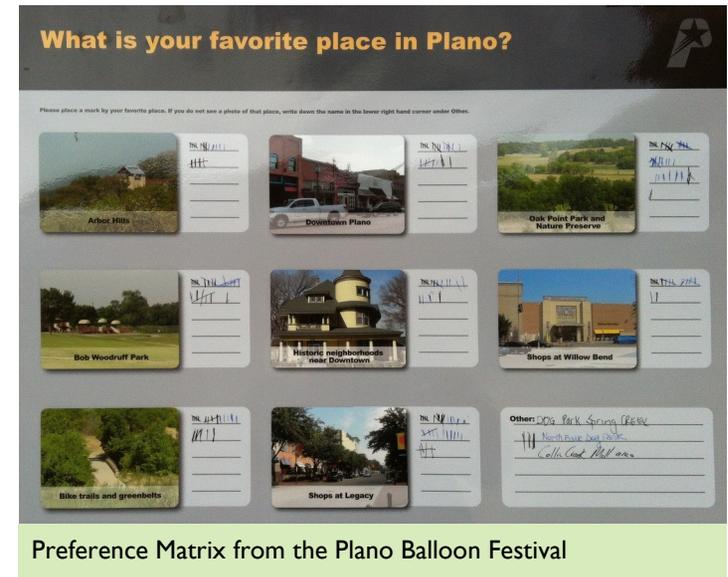
Favorite Places

What is your favorite place in Plano?

Image	Answer Options	Number of Times Selected
	Oak Point Park and Nature Preserve	46
	Downtown Plano	42
	Shops at Legacy	40
	Arbor Hills Nature Preserve	36
	Bike trails and greenbelts	30
	Shops at Willow Bend	27
	Bob Woodruff Park	26
	Historic neighborhoods near Downtown	21

Other responses:

- Dog Park at Spring Creek
- North Bark Dog Park (3 responses)
- Collin Creek Mall area



Living and Working Environments

What do you think would most improve the living and working environment in Plano?

Image	Answer Options	Number of Times Selected
	Provide more transportation options	32
		
	Attract more employment opportunities to the city	25
	Enhance open space areas to encourage neighborhood interaction and pedestrian friendly activity	24
	Attractive, innovative retail development	23
	Encourage the development of a more green and resilient city	16
	Improve the appearance of the overall built environment (screening walls, street trees, lighting, sidewalks, building materials, etc.)	15
	Increase the variety of higher density housing options	10



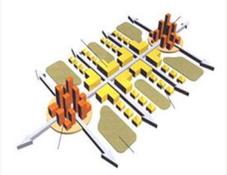
Section III - Preference Matrix

Section III - Preference Matrix



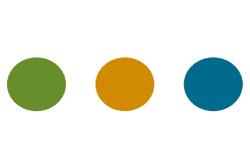
Necessary Actions

Select the actions necessary in terms of projects and concepts which will help Plano be a strong, viable, and resilient city today and in the future.

Image	Answer Options	Number of Times Selected
	Targeted neighborhood improvements	20
	Add a mix of uses to office parks	20
	Revitalize four corner retail shopping centers by adding housing and updating layout and design	18
	Regional Mall redevelopment	16
	Continue Downtown redevelopment	14
	Enhancement of industrial areas	5



Preference Matrix from the Plano International Festival



Section IV - Great Ideas

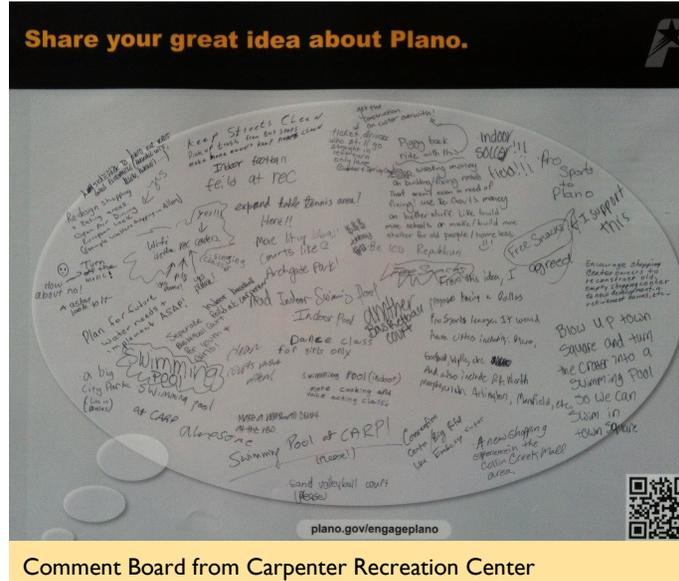
Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

Great Ideas Comment Posters

In order to gain input from all areas of the city, comment boards were posted at four recreational centers, five libraries, and the Senior Center during the two month Public Outreach Campaign. In addition, boards were also available at the Plano Balloon Festival, International Festival, Plano Homeowner’s Council meeting, and the Plano Chamber Board of Directors meeting. The boards were titled “Share Your Great Idea About Plano” and individuals were invited to participate by writing their ideas on the comment board. This exercise was a great success as some of the boards filled up with comments before the two month campaign was complete. Additional boards were provided to those facilities that requested them.

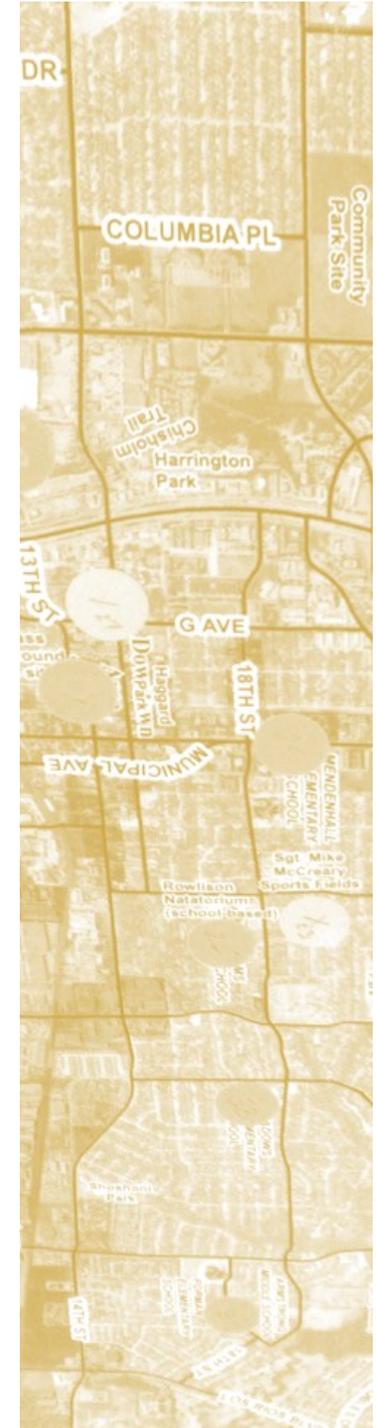
Over 400 comments were received from this exercise. To the right is a list of the most common response categories. Several comments were directed towards the facility that the participator was in when the comment was made. For example, the comment “need a bigger kitchen” was located on the Senior Center comment board. Because the comment was made at the Senior Center, it is assumed that the comment is directed towards the Senior Center.

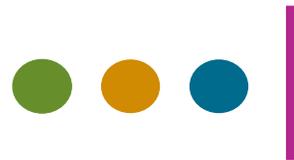
Please note that categories were created to provide a brief overview to the topics discussed and to be inclusive of all comments. It should not be implied that response totals were in support of the category. A full list of all responses is located within the separate [Public Outreach Campaign Appendix](#).



Comment Board from Carpenter Recreation Center

Response Category	Responses
Parks and Recreation	177
Activities (recreation, library, senior center)	69
Services (Wifi, internet)	45
Library	29
Transportation	21
Schools	19
Health	17
Environment/Water Preservation	16
Economic Development/Redevelopment	15
Public Works/Streets	13
Food (snacks at recreation centers)	9
Housing	9
Taxes	6
Police	5





Section V - Take the Case Workshops

Plano Tomorrow—Phase II Public Outreach Campaign Summary Report

Take the Case Workshops

Take the Case was an innovative outreach approach that allowed organizations to check out a ‘meeting in a box’ or ‘meeting-to-go’ and host independent workshops at their organization’s meetings without the city in attendance. However, some organizations did request the city to facilitate their meetings.

These workshops were generally conducted in groups of five to six individuals as the process required group discussions. Along with the Map Exercise that was summarized in Section II, participants were to identify the strengths and challenges of Plano, build a group vision for the next 20 years, and create three to five leading ideas that summarized the visioning exercise.

A total of 36 Take the Case meetings were conducted for the Public Outreach Campaign and an estimated 180 individuals participated in a Take the Case workshop. Organizations who participated include: Multi-Cultural Outreach Roundtable, Leadership Plano, Plano Chamber of Commerce, Plano Senior High School, Plano AARP, and city residents/neighborhoods associations.

Strengths

Common reoccurring responses to the strengths of Plano include: parks and recreation facilities; libraries; the roadway system; schools; diversity; and fire and police services.

Challenges

Challenges that were identified in the Take the Case

workshops include: older residential areas; four corner retail areas and aging shopping centers; traffic; aging infrastructure; aging population; diversification of population; lack of entertainment; nightlife and arts/cultural facilities; and water conservation.

Actions

A number of actions were identified to ensure Plano is a strong, viable, and sustainable city in the future. The ten most common responses include: diversity economic base; redevelop Collin Creek Mall; Make Plano a cultural/entertainment destination; reinvest in existing properties to retain home values; maintain existing infrastructure; offer incentives to attract new companies and retain existing companies; address aging residential neighborhoods; rethink concept of four corner retail; improve transportation facilities and public transport; and improve schools and ensure all schools offer quality education.

Leading Ideas

Several leading ideas were created by the workshop participants that summarized the group’s activities and discussions. These included: Collin Creek Mall redevelopment ideas; maintaining excellence in schools; attracting young families; and addressing transportation concerns.

A summary list of the most common responses is included within this section. A full list of all responses is located within the separate [Public Outreach Campaign Appendix](#).



Section I Group Discussion: Strengths

What are Plano’s strengths? What do you like about the city? What are your favorite places and why? What is it about Plano that will help the city endure and move forward in time?

Strengths	Responses
Schools	22
Parks and recreation	19
Fire and police	9
Diversity and multicultural	9
Less crime, safety	8
Good senior center/wellness center	8
Restaurants	8
Shops	8
City government, well run and planned	7
Highways/roads	7
DART rail, transportation available, ease of travel	5
Libraries	5
Prosperity	5
Children/family oriented	5

Only comments with five or more multiple responses from different individuals are shown. A full list of responses is included in the [Appendix](#).

Section V - Take the Case

Section 1 Group Discussion: Challenges
What are the challenges facing Plano today?

Challenges	Responses
Aging development (housing, retail centers)	14
Aging population	8
Enhance public transportation – DART bus service, east-west travel	7
Aging infrastructure	7
Tollways, highways, streets	7
Growing diversity	6
Lack of night life, limited entertainment, event venue	5

Section 2 Building a Group Vision for the Next 20 Years
What will Plano be like in 20 years?

Challenges	Responses
Aging population	16
More diverse population	13
Better public schools	12
Revitalize old neighborhoods and commercial areas	9
Aging, steady city	9
Traffic congestion	9
Aging development	8
Become like Richardson	8
Lacking water resources	8
Aging infrastructure	7
Decline of school system	6
Closed businesses	5

Only comments with five or more multiple responses from different individuals are shown. A full list of responses is included in the [Appendix](#).



Section V - Take the Case

Section 2 Building a Group Vision for the Next 20 Years

What will help the city attract new residents, entrepreneurs, businesses, and development?

What will help?	Responses
Good schools	36
Things to do, more big events, entertainment, night life, music venue, zoo	14
Subsidies for corporate headquarters	14
Maintain low taxes	13
Redevelopment of older neighborhoods	11
DART – east/west travel, better transportation	9
Revitalize and repurpose aging retail	8
Parks and Recreation	8
Quality of life	8
More arts culture	6
Maintain infrastructure	5
Low crime rate/police	5
Civic services stay strong	5

Only comments with five or more multiple responses from different individuals are shown. A full list of responses is included in the [Appendix](#).

Section V - Take the Case

Section 2 Building a Group Vision for the Next 20 Years

What actions are needed to ensure Plano is a strong, viable city in the future?

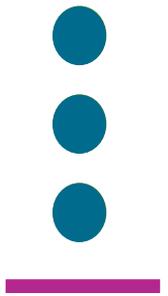
Actions	Responses
Great schools	14
Improved infrastructure/roads	13
Maintain public safety and keep crime rate low	10
Improve schools	9
Community Involvement	7
Public transportation deployment and expansion, E-W options	7
Engaged citizens – citizens academy	6
Rebuild, revitalize, address aging retail, clean up East Plano	5
Visionary leadership	5

Section 2 Building a Group Vision for the Next 20 Years

Who is Responsible to implement action?

Who is Responsible?	Responses
Everyone	48
City Council	37
Government	16
Political leaders (boards and commissions)	16
Business community	11
City management	10
Joint venture between/partnership residents, businesses, and city government to work out a plan for the future	8
School Board	7
Mayor, schools, teachers	7
Closed businesses	5

Only comments with five or more multiple responses from different individuals are shown. A full list of responses is included in the [Appendix](#).



Section V - Take the Case

Section 3 Summary of the Leading Ideas for Plano

Leading Ideas for Plano	Responses
Collin Creek Mall ideas <ul style="list-style-type: none"> • Sports and athletic complex • Revitalization of all shopping – strip malls and Collin Creek Mall • Would like to see connection with downtown Plano • High tech hub with convention center and supporting businesses • Cultural arena, performance hall with shopping and restaurants • Farmers Market • Path to Collin Creek Mall • Fitness Theme – Adventure Park • Top golf • Indoor archery • Make the mall a college or medical school 	9
Comprehensive transportation plan to address traffic congestion and improve (E-W) travel in Plano (underground tunnels for trains). Need improvement to public transportation to serve growing senior and future population and provide access to Love Field and Dallas-Fort Worth International Airport	7
Maintain excellence in schools. Support teachers in training and salary levels, and student-teacher ratios. Keep young families in Plano and provide incentives for them to stay here. Also address drug problems in the school.	6
Keep Plano vital and growing to attract young families - ensure quality of local school districts, maintain infrastructure, revitalize retail and residential areas, provide mid-level priced housing and adequate water supply. Encourage redevelopment and entertainment – keep city fresh	4
Maintain city infrastructure	4
Arts and attractions – Plano needs to develop more of a night life with businesses staying open later for younger people. There is a need for an art scene and museums. The shopping experience needs improvement to attract retailers back to Plano from Watters Crossing and Stonebriar.	4
Rethink, redevelop, repurpose aging retail	4
Clean Up/Growth for East Plano – attract new businesses to area (urban development, retail shopping, and entertainment) and provide residents with job skill training to seek employment which could improve living situation.	3
Neighborhood revitalization using private/public partnerships to identify at risk neighborhoods for revitalization, up to demolition and completely rebuilding. Develop new concept of multifamily development to meet changing needs of population.	2
Engage our citizens to vote. Get homeowners association involved. Educate the senior citizens. We need to learn what speaks to the non-voting population (ie Asian, Indian, Senior Citizen)	2
Quality incentives for businesses to stay and grow.	2

Section V - Take the Case

Section 3 Summary of the Leading Ideas for Plano

Leading Ideas for Plano	Responses
Create a performing arts center which could accommodate 2,000 seats with the ability to grow with a greenbelt. A place to house our symphony and all the students in Plano to perform. Community support will come from the families of the students and the patrons of the arts.	
Housing: Must be geared more toward retiring “boomers” than young families. One-story product is in demand. Costs should be for mid-level income. There is also a need for housing to attract and keep young professionals. Examples include mixed-use types – such as Legacy and Downtown.	
Transportation: Improve better cross-town public transportation. Continue upgrading roads and streets to keep ahead. There are \$135 million in transportation money still left in county bond fund. Could Plano get some of this?	
Development: Become more business friendly. Be more flexible with parking requirements. Use vacated big boxes for community use such as libraries, parks and recreation facilities, bill paying, etc. Tear down Collin Creek Mall, open up the creek and build multi-use.	
Technology: Wi-fi is available at intersections for use by public safety. Could this also be used by the public? How about wi-fi at Parks and Recreation Centers?	
Water: Continue to push for more sources for the future. No water, no growth.	
Issues which need to be addressed: Street repair, more employment opportunities, more businesses, limit tax abatements, and lower taxes.	
<p>Maintain a quality of life and continue to be progressive</p> <ul style="list-style-type: none"> • Keep offering incentives to entice diverse businesses and business headquarters to operate in Plano. • Maintain and keep the people and businesses here who came here. Example given: we want to keep Pizza Hut in Plano – they moved out of Addison to come to Plano years ago, how do we keep Pizza Hut HQ here in Plano in the future. • Promote the excellent quality of life we have in Plano so that we won’t lose it and so that people see it as an incentive to move or stay in Plano. • Maintain our excellent hospitals, schools, and colleges. Adapt to new technologies/paradigms pertaining to these institutions. 	
<p>Maintain the community awareness and involvement. Find and groom leaders from within the community.</p> <ul style="list-style-type: none"> • Educate and groom workforce, but also educate/groom the next generation of Planoites (kids of the people in the workforce). • Solicit help from Plano businesses. Make sure these businesses are good partners and good corporate citizens. 	
Revitalization—Revitalize the U.S. Highway 75 and Plano Parkway corridors, and Old downtown Plano. Ideally, The U.S. Highway 75 corridor would like the Dallas North Tollway corridor. Collin Creek Mall is a blight.	
Quality incentives for businesses to stay and grow.	
Economic Development - Maintain current zoning on undeveloped land. Attract and retain more companies in Plano.	
City redevelopment - 20 years ago. The Plano model was to set up four corner commercial areas. These areas are now old, run down, and unattractive. Collin Creek Mall is a prime location and is providing very little to the city. Redevelop these areas to attract younger families. Duplicate the Shops at Legacy model.	



Section V - Take the Case

Section 3 Summary of the Leading Ideas for Plano

Leading Ideas for Plano	Responses
Maintaining quality of public schools - As we become more diverse, it is vital that we strive to provide continued high level education to all. This must be done by engaging all families within the system. We cannot afford to have all of our families sending their kids to private schools outside of city limits.	1
The bigger we get, the smaller we should get - More flexible Planning & Zoning to allow for creative and unique developments. See the Bishop Arts District and Two Creeks in Richardson. More village type concepts that include retail, multifamily, garden homes, commercial that serve communities within Plano.	1
More green space - there is a need for more green space – even by commercial properties. Plano has too much concrete and too much parking that rarely fills up. Collin Creek Mall is an eyesore with too much parking. See Southlake and Keller and the green space they include next to restaurants. It is nice to look at and creates a relaxing atmosphere. Continue using easements for biking and hiking trails. We love outdoor areas to relieve stress and relax. Many people take advantage of these amenities.	1
More medical facilities and senior living - we have top notch medical facilities here. These encourage senior living. Build some more and they will come. They are a stabilizing force in the economy.	1
Strong schools and police - strong schools and police are paramount to attracting families. Please address deteriorating school standards. Pay the teachers more and attract better teachers. This is the future of Plano. We are tired of people thinking Richardson, Lovejoy, or Allen have better schools because of their size. Create unique learning environments that would attract families. Step out with a new concept!	1
Blog on city website - consider adding a blog on the Plano website. It will drive activity to your site and inform others. We can brag about our great night life and dining. Get those street vendors here one night.	1
More reservoirs for sustainable water supply for growth	1
Dynamic, multi-layered business environment between small-medium-large businesses	1
Begin working now with Allen, Frisco, McKinney to develop friendly competition while working together, Have a Collin County vision together.	1
Re-develop US Highway 75 corridor <ul style="list-style-type: none"> • New urbanism • Arts/entertainment/retail/restaurant (Mockingbird DART Station) • Anchoring off of Downtown Plano 	1
Specialize at being a mature city – means creative renovation of older areas.	1
Add 20,000 jobs in the Plano Parkway and US Highway 75 area. Create a reason for living facilities in the area and redevelop Collin Creek Mall.	1
Increase minority presence on city boards, commissions, and employees which is reflective of the people who live Plano.	1
Need to create a Comprehensive Cultural Arts District to host major exhibitions which come to Dallas, Fort Worth and Houston.	1

Section V - Take the Case

Section 3 Summary of the Leading Ideas for Plano

Leading Ideas for Plano	Responses
Integrated Living and Retail	1
Workforce housing	1
Tax credit for homeowners who revitalize their property	1
Redevelop Plano Centre into a convention center and or performing arts center and get corporations to help pay the cost.	1
Establish an Environmental and Sustainability Citizen’s Advisory Board with representation from the City Council, similar to other Boards and Commissions. This board would address all aspects of environmental sustainability including sustainable transportation, economic viability, and opportunities for community engagement.	1
Re-development of retail and commercial areas, including vacant strip centers. Possible options could include zoning for shared solar farms (or gardens) that would allow persons who are renters or whose homes are not suitable to solar installation to but shared of the solar farm and receive credits on their electric bills for the production from their share of the solar farm.	1

A full list of responses is included in the [Appendix](#).



Public Outreach Campaign Phase II



PLANO TOMORROW

A Comprehensive Plan for Excellence



Appendix

This Public Outreach Campaign Appendix contains all open-ended and written responses for the Plano Tomorrow Online Survey, Great Ideas poster boards, and Take the Case workshop meetings. The Appendix also contains demographic information from the Plano Tomorrow Online Survey.

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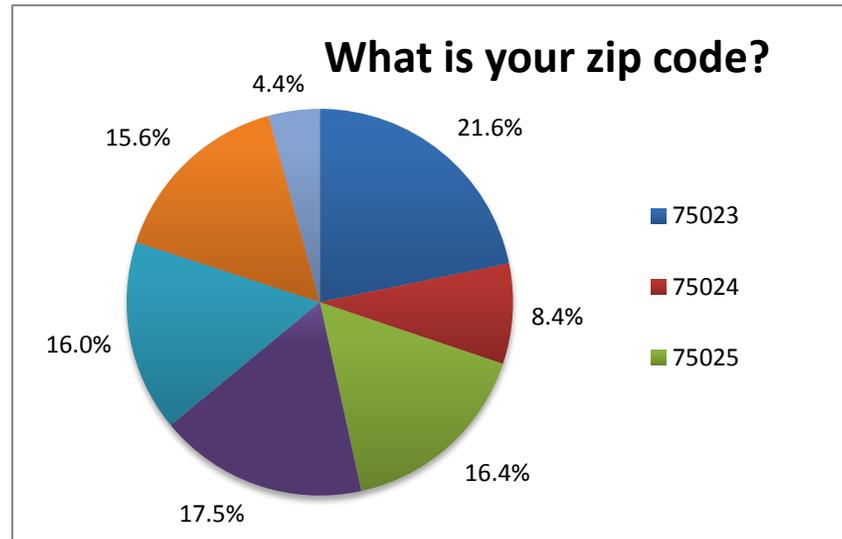
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Plano Tomorrow Survey Demographic Data

I. What is your zip code?

Answered Question: 1,216

Answer Options	Response Percent	Response Count
75023	21.6%	263
75024	8.4%	102
75025	16.4%	200
75074	17.5%	213
75075	16.0%	195
75093	15.6%	190
Other	4.4%	53



Most common “other” response categories:

- Richardson (9 responses)
- Allen (6 responses)
- Murphy (5 responses)

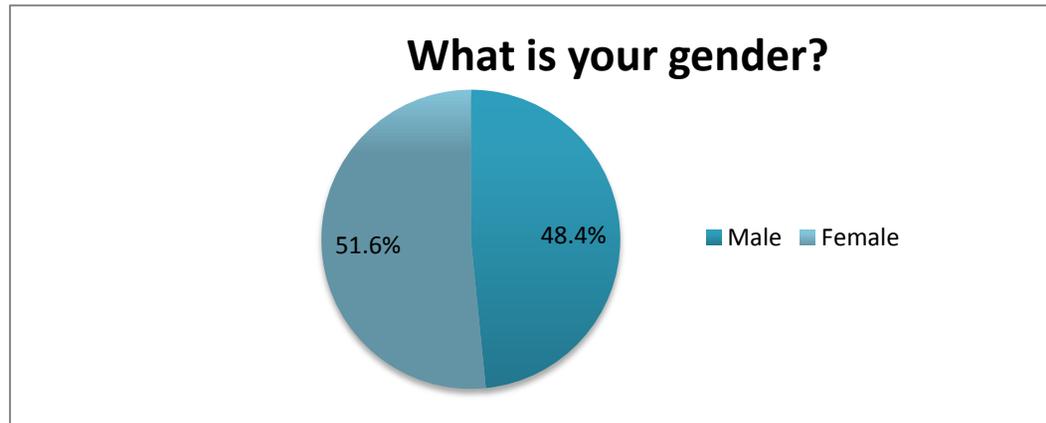
See appendix in the back for all open ended responses (Pg. 109)

Plano Tomorrow Survey Demographic Data

2. What is your gender?

Answered Question: 1,216

Answer Options	Response Percent	Response Count
Male	48.4%	588
Female	51.6%	628

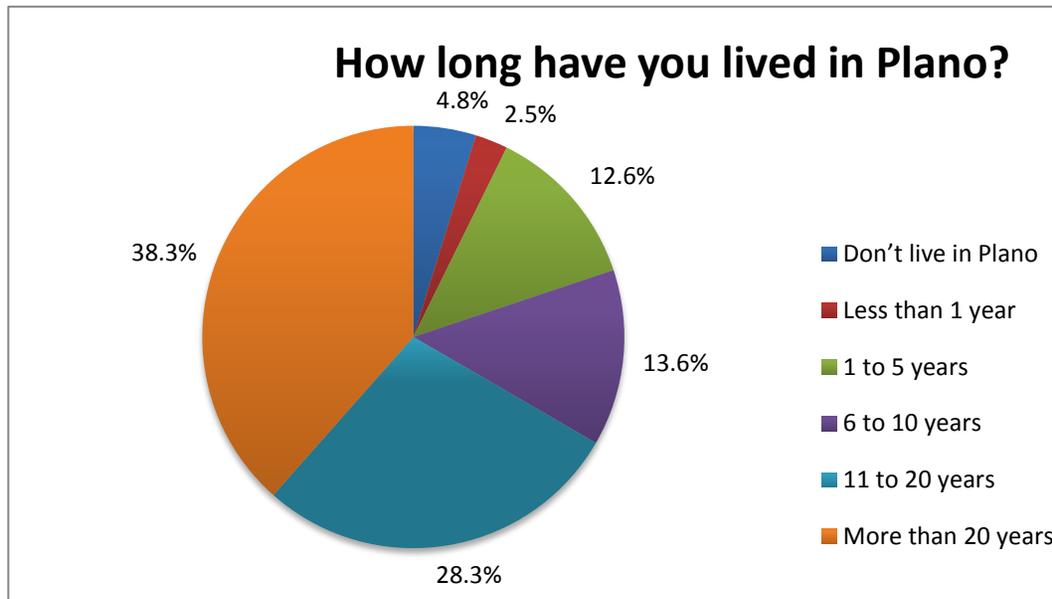


Plano Tomorrow Survey Demographic Data

3. How long have you lived in Plano?

Answered Question: 1,213

Answer Options	Response Percent	Response Count
Don't live in Plano	4.8%	58
Less than 1 year	2.5%	30
1 to 5 years	12.6%	153
6 to 10 years	13.6%	165
11 to 20 years	28.3%	343
More than 20 years	38.3%	464



Plano Tomorrow Survey Demographic Data

4. What is your connection to Plano? Select all that apply.

Answered Question: 1,215

Answer Options	Response Count
Resident – full-time (live within city nine to twelve months per year)	1132
Resident – part-time (live outside of city three or more months per year)	9
Non-resident	24
Business owner	101
Employed in Plano	296
Land owner	226
Other (please specify)	82

Most common “other” response categories:

- Retired (14 responses)
- Plano ISD (13 responses)
- Volunteer (9 responses)
- Homeowner (9 responses)

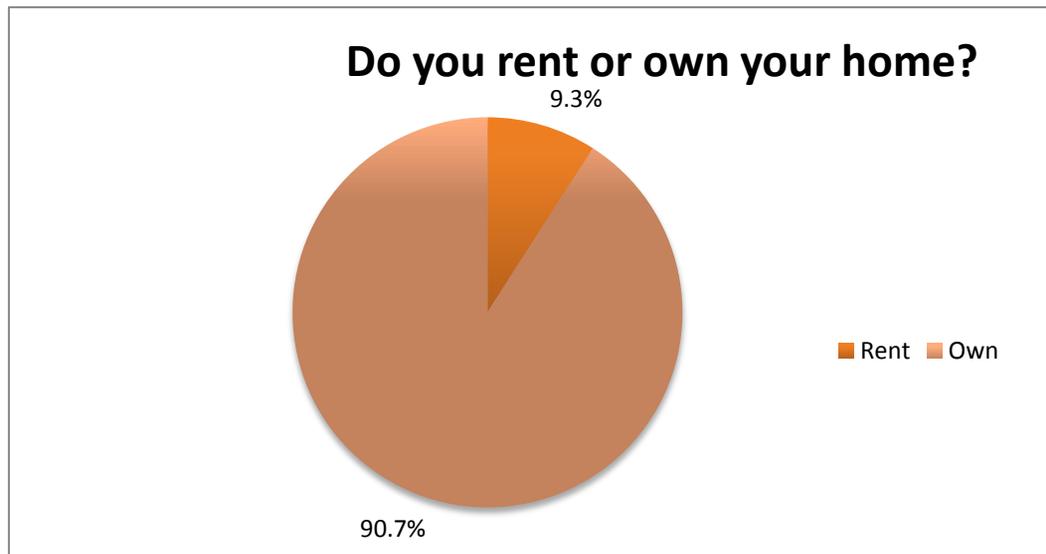
See appendix in the back for all open ended response (Pg. 110)

Plano Tomorrow Survey Demographic Data

5. Do you rent or own your home?

Answered Question: 1,215

Answer Options	Response Percent	Response Count
Rent	9.3%	113
Own	90.7%	1102

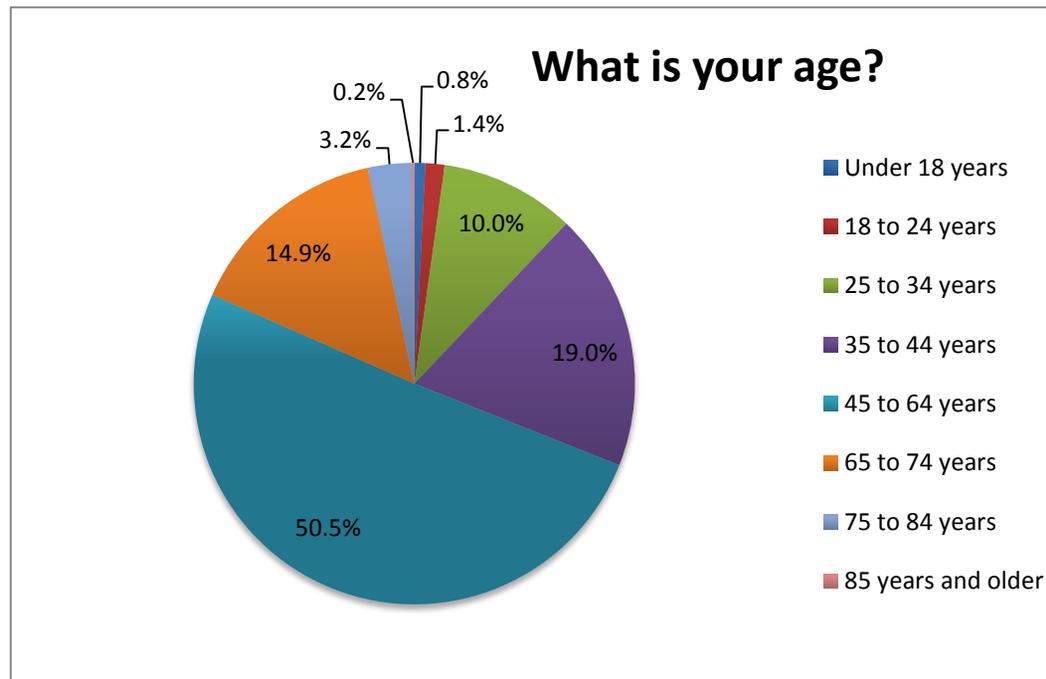


Plano Tomorrow Survey Demographic Data

6. What is your age?

Answered Question: 1,215

Answer Options	Response Percent	Response Count
Under 18 years	0.8%	10
18 to 24 years	1.4%	17
25 to 34 years	10.0%	121
35 to 44 years	19.0%	231
45 to 64 years	50.5%	616
65 to 74 years	14.9%	181
75 to 84 years	3.2%	39
85 years and older	0.2%	3



Plano Tomorrow Survey Demographic Data

7. Please select the race/ethnicity which best describes you.

Answered Question: 1,214

Answer Options	Response Percent	Response Count
African American or Black	2.7%	33
Native American/Alaska Native	0.3%	4
Asian Indian	3.2%	39
Chinese/Korean/Vietnamese	2.3%	28
Other Asian	1.4%	17
Middle Eastern	0.6%	7
Caucasian or White	81.5%	989
Hispanic or Latino	4.7%	57
Some other race/ethnicity	0.7%	8
Two or more races	2.6%	32

Plano Tomorrow Survey Demographic Data

8. What languages are spoken in your home?

Answered Question: 1,210

Answer Options	Response Percent	Response Count
a. English	98.6%	1193
b. Spanish	6.1%	74
c. Hindi	1.9%	23
d. Mandarin Chinese	1.9%	23
e. Korean	0.2%	3
f. Vietnamese	0.2%	2
g. Arabic	0.5%	6
h. Other European	1.5%	18
Other (please specify)	5.8%	70

Most common “other” response categories:

- Tagalog (6 responses)
- Tamil (6 responses)
- Telugu (5 responses)
- Hebrew (5 responses)
- French (5 responses)

See appendix in the back for all open ended responses.

Plano Tomorrow Survey Demographic Data

9. Select the type of household you live in.

Answered Question: 1,219

Answer Options	Response Percent	Response Count
Live alone	10.8%	131
Shared housing (2 or more non related)	1.9%	23
Spouse/Partner only	38.2%	464
Spouse/Partner with children under 18 years	30.9%	375
Spouse/Partner with children 18 years and older	13.8%	168
*Parent with children under 18 years, no spouse/partner	1.2%	14
Spouse/Partner with parent	1.3%	16
Spouse/Partner with children and parent	1.9%	23

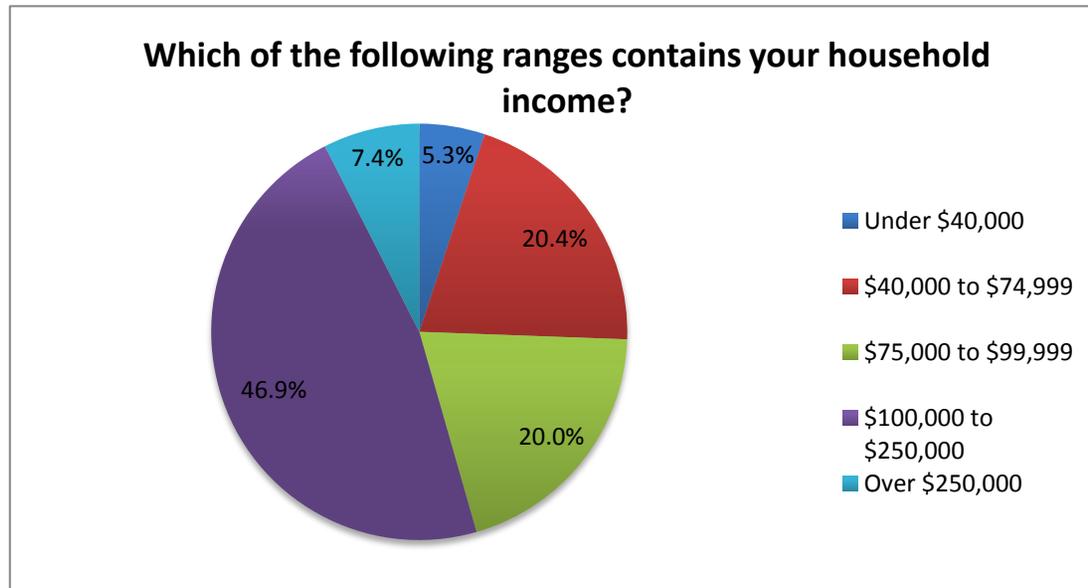
***Option was added after the survey was launched to accommodate requests from the survey participants.**

Plano Tomorrow Survey Demographic Data

10. Which of the following ranges contains your household income?

Answered Question: 1,120

Answer Options	Response Percent	Response Count
Under \$40,000	5.3%	59
\$40,000 to \$74,999	20.4%	229
\$75,000 to \$99,999	20.0%	224
\$100,000 to \$250,000	46.9%	525
Over \$250,000	7.4%	83



Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
Recreation centers, Libraries, Cinemark Movies 10, Asian supermarkets, Big company headquarters, etc.
Senior Center, Parks and Rec. centers, Restaurants, Big box stores (i.e. Kohls), Grocery store choices
Any bike trail: bike path or on-road
Bike Lanes and Routes are a great bonus!!!
Bike routes
Eastside Development of Collin Creek Mall; Oak Point Amphitheater; Spring Creek Campus of Collin College, and Senior Center.
Courtyard Theatre, Collin College
Collin Creek Mall
Interesting you missed Collin Creek Mall. That is on my list of favorites. Things fall that lack support.
Collin Creek Shopping Center
Collin Creek Mall
Public Libraries with my 4-year-old daughter; Collin Creek Mall
wonderful PSA facilities, Courtyard Theater,
East Plano, along the Dart line
The local parks. The rail system. Mulenbeck pools.
Farmer's Market
Glen eagles
Pecan Hollow Golf Course
Muhlenbeck. Gleneagles country club
pecan hollow golf course
The Haggard Farm is my number one. very, very sad to see it go and succumb to McMansions. May leave the city as a result of this type of change.
Haggard Public Library. Carpenter Park Recreation Center. Cheyenne Park

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
Haggard Park
The Heritage Farmstead Museum
homestead farms
Heritage Farmstead Museum
Heritage Farmstead. All Public Libraries
I love the old architecture of the Historic Neighborhoods, but I won't drive by or go near because the areas immediately around them are so economically depressed. I don't feel safe there. In fact, I love the idea of buying a historic home, but won't because of resale challenges .I wish downtown would expand so more shops and businesses would open.
Highpoint Tennis Center!!, the ethnic restaurants found throughout Plano, the Plano libraries, the smaller parks scattered throughout Plano
The Interurban Railway Museum
Lakeside at Preston shopping center
Plano libraries
Libraries
all the public libraries
Plano libraries-love them!
Haggard Library and the free genealogy seminars
Library
Plano's libraries
The libraries!!!
Libraries
Libraries!
Libraries.
Parr Library
all the libraries
Libraries
Haggard Farm. Public Libraries
Libraries
Plano Masonic Lodge #768

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
Movies 10 Cinemark
Russell Creek Park, Cinemark Theaters
Deerfield at Christmas
country place
my home and neighborhood
My neighborhood
My own neighborhood
Heritage at lakeside
Our back yard...love it!!!
My house
Deerfield at Christmas. Hoblitzell Park. Fireworks when they were near Spring Creek & 75
Quality healthcare providers. Live Green in Plano/sustainability efforts. Music and theatre
Fat Straws
Roughriders Park, Shops at Fairview, Stonebriar Mall,
Don't know much about the other places
Do not have a favorite
Convenience of everyday living--easy access to bank, grocery stores, shopping, pharmacy, dry cleaner, church, etc. Very convenient city.
Plano Mosque
Local market
Don't have a favorite place
Favorite place in the local areas is Old Town Grapevine.
I have lived in Plano for a little over a year and I have never heard of several of these options in this list.
1700 Alma Drive
modern, but clean, yet contemporary old charm
Outdoor Learning Center
None
Any place without concrete and parking lots.

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
There is no place to park and too many drunks out in Plano at Shops at Legacy at nights and on weekends. It is the brain child and a great idea, and I love all of the food choices too, but the bars seem to over serve, and the parking is a problem.
Places where I can eat outside
Apparently, there are many fascinating places in Plano, TX including sub-urban, modern living and family home styles landscapes both in West and East Plano, however, ensuring clean environments, functioning public utilities, and promoting friendly neighbors with attractive social events, with less crime would appeal to great residents, including businesses.
Los Rios
NONE..
Libraries, access to stores (sprouts, tom thumb, Kroger, Walmart, AutoZone, etc.), access to post offices, nearby movie theaters, nearby bank, etc.
I fish in Lake Lavon when I can. Used to bike a lot but the streets have gotten too crowded. Will try the bike trails but have not done so.
Plano Heritage Farmstead Museum, Haggard Farm, Layla Farms, special Events Center
Jack Carter Pool, Russell Creek Park & Plano YMCA
Park & Preston Area. Also Park and Tollway area.
Preston & Park shopping centers
shopping at Park and Preston
Park/Preston shopping corners
Park and Preston shopping area
Park and Preston area for shopping,libraries,rec centers
Russell Creek Park
neighborhood parks, including the dog park
Chisholm Trail
Disc Golf course at Shawnee Park.
city swimming pools
Neighborhood schools and parks
City Parks

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
PSA sports complex
High point tennis center
Chisholm Trail
Russell Creek Park
Neighborhood park
Jack Carter Park-Dog Park. spend a lot of time there!
Chrism trail for jogging and walking
Chisolm Trail
PSA Facilities
Recreation Centers
Bluebonnet trail and dog park
Various greenbelts, trails
Chisolm Trail Park
Chisolm Trail
Recreation Centers
Russell Creek Park
Chisolm Trail
City Park
Small neighborhood parks. These areas create a sense of Neighborhood missing in today's lifestyle.
Russell creek park
Our local parks, McDermott field
City Parks
Hoblitzelle Park
Jack Carter Dog Park
neighborhood parks
Disc Golf Course at Shawnee Park
Steeplechase Park
Memorial Park / Playground
Softball Fields on Hedgecoxe

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
I don't like anything over at Willow Bend... To expensive, and uppity...We like Carpenter Park, our kids play soccer there
Chisholm Trail between Park and Custer Road
Russell Creek Park
I love the Westwood Park (75075). It is safe and lovely, near my home, and is well taken care of. Please keep this little park. It means so much!
Cheyenne Park
Russell Creek Park
jack carter dog park. wish it was better
The various parks.
Eldorado Park
HAGGARD PARK
Jack Carter Park
Chisholm Trail
Big Lake Park
Preston Ridge Trail. Bluebonnet Trail. Chisholm Trail.
Russel Park
city parks if they are kept clean
Libraries, walking trail near Schimmelpfennig Library
Parks and libraries
Plano libraries and parks
Libraries and neighborhood parks (great job on the remodel of Eldorado park!)
Plano center
Tom M Center
muhlenbeck Rec Center
Plano Rec Centers!
Russell Creek park, Tom Muehlenbeck rec center
Tom Muelenbeck Rec center
senior center
Carpenter Center

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
Oak Point Recreation Center ...or any of the Recreation Centers. Shopping areas around U.S. 75. Farmer's Market. Individual/Personal Contributors to Municipal Planning and service in Governing the City. Dedicated, conscientious and competent City Managers and Employees providing sound decisions keeping abreast of technology and changes in community.
Oak Point Recreation Center
Carpenter Park Rec Center
I love the rec centers - Tom M. and Carpenter I frequent often. I love that they are always brimming with people. Always well maintained.
Carpenter Park Rec Centr
Carpenter Park Rec Center
Rec centers
Rec centers
Oak Point Rec Center
Everything is compact and fairly easy to get to. One problem I have is the noise level a Oak Point on the second. floor. The noise from the gym carries to the second floor and makes it difficult to talk to each other. Needs some type of sound barrie to protect the second floor. Like the new light LED lights. Find the people at the front desks at Oak Point Point and Carpenter to be friendly and well trained to do their job. They always have a smile on their faces. Enjoy attending both facilities.
Senior Center, Oak Point Recreation Center
Carpenter Recreation Center
Plano Senior Center
Tom Muehlenbeck Center
Recreation Centers
Recreation Centers and libraries
Carpenter Recreation Center. Davis Library. Schimelpfenig Library
neighborhood park - near Saigling Elementary. libraries. Tom Meulhenbeck rec. center
Tom Muelenbeck Rec center
Oak Point Recreation Center ...or any of the Recreation Centers. Shopping areas around U.S. 75. Farmer's Market. Individual/Personal Contributors to Municipal Planning and service in Governing the City. Dedicated, conscientious and competent City Managers and Employees providing sound decisions keeping abreast of technology and changes in community.
senior center

Continued: Plano Tomorrow Survey Open Responses

Question #4

Select your favorite places in Plano

COMMENT
Recreation Centers
Recreation Centers and libraries
Carpenter Recreation Center.Davis Library.Schimelpfenig Library
neighborhood park - near Saigling Elementary.libraries.Tom Meulhenbeck rec. center
Schools
Robinson Middle School
School events
Schools and parks and rec
First United Methodist Church.Collin Creek Mall.John Clark Field for High-School Football.Kimbrough Stadium for High School Football
Shops at Legacy, Shops at Willow Bend, Central Market, Bob Woodruff Park
shops at legacy , shops at willow bend
Legacy Business Park
shops of legacy
Shops at Legacy is amazing, but my friends/colleagues frequents it less and less due to parking issues and valet being only option most of the time. Great events, shopping etc...@Shops - however access/parking are very frustrating. If that could be addressed, would be a great venue to visit more.
Carpenter Center
Oak Point Rec Center
what happened? when I mved ehre 23 yearsss ago you said you were going to delvelop a river center like San Antonio . I have A great vision for this. How can I get involved?
Become more competitive with adjoining cities. You let The Colony take north Hwy 121, Frisco gets Stonebriar, and Richardson gets the destination point of State Farm
Change to what?
Fireworks back to Spring Creek & 75
More City rec/presence in West Plano
west has been the main focus for so long.
Plano is fine as is. Collin Creek Mall is a landmark that needs to be saved and retained as an indoor mall.

Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
I5th Street between 75 and Custer
Great concern about East Plano because of its' cultural diversity, established neighborhoods & economic blight.
I suggest the strip malls that Plano has far too many of either be bulldozed or go one step further and make them into shelters for our homeless families or even single homeless people. Open 24 hours a day and lets find a way to create jobs for our homeless families and again jobs for our homeless singles. Has anyone ever figured out how many homeless people we have in Plano, how many homeless children? It's heartbreaking to me to know this is a reality.
I'm sorry that Dillard's is leaving. I love east Plano!
Vacant retail shopping centers/
Overall general appearance-especially older retail areas-I5th Street and Independence for example. All the empty retail space near I21 and Ohio Drive
some burned out retail areas are eye sores
Bring Collin Creek Mall back to life.
empty strip centers
all the above have been allowed to deteriorate for many years while all money is going to new areas of West Plano. Central Plano and 75 Corridor are totally ignored.
Empty undeveloped land
Older, mostly vacant Retail centers
Development along I21 & I90
Parker and Jupiter vacant land
Spring Creek Parkway corridor from Jupiter to Preston- needs a major face lift
Aging retail shops
Empty shopping centers
West Spring Creek retail options, W Parker Rd retail options. The Dog Park is a missed opportunity for great ideas a group of dog owners like us have.
We need to have less apartment complexes, add museums and other recreational areas for night life
Senior Center, Oak Point Recreation Center
Oak Point Rec Center
Recreation center at Carpenter..just need a pool that we voted for

Continued: Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
Bicycle trail connection between East and West Plano closer to center of town.
Much greater network of "complete streets", bicycle trails
bike routes
bike/hike trails should not be located under electrical transformers (although it is a good use of space)
connect the bike trails
connected bike trails!!!!
Dedicated bicycle lanes!!!!
bike trails that cross busy streets
More Biking trails NOT on roads
More bike trails connecting major shopping areas.
Bike trails
Downtown Plano expand to host larger area for events
Downtown Plano deserves more attention. It doesn't seem to be looked at as much as west plano. I believe it should be the focus of the city.
Downtown--does not seem to be able to retain businesses, lots of empty storefronts
Growth of downtown plano and more character in central plano
Continue the revitalization of Downtown Plano
East of 75, between I90 and Plano Parkway
Downtown Plano
Re development of downtown Plano
Downtown Plano
Downtown Plano
Neighborhoods adjacent to downtown
Add more waterparks
We need more Entertainment for Teens!!!!
in-fill lots built with affordable homes, not mcmansions
Need housing for individuals with intellectual disabilities, B would be excellent
more housing opportunity for special needs adults
low maintenance homes for retirees

Continued: Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
No more residential/commercial build-out on current farmland
libraries
Libraries need more meeting space
media's and parkways. we have neglected the landscapping since instilation. it would help with water conservation if the sprinklers were changed to under ground weeping lines and more of a zero landscapping aproach was implemented. Also, perhaps an adoption approach would help...those near the areas adopt them...perhaps Home Depot would adopt the area outside there store and they could put up low profile signs advertising that they adopted the parkway. also neighborhoods could adopt the area around their neighborhood and the Master Garderers may be interested in adopting some parkways. just some thoughts
Jack Carter Dog Park LIGHTS PLEASE!!!!
Would love tyo see more trees planted around the pond at Bob Woodruff Park. Could be so much more beautiful
Arbor Hills-Enforce dog owners picking up dog's waste
willow creek park
Rec centers control of children during summer
Plano Senior Center Expansion
Dog Park at Oak Point Nature Preserve.
more green space, more trees
I would like to see an increase public parks and recreation centers.
More trees, any place they can be put, they should be,
need a better dog park
More trees in parks / Green belts
Arbor Hills expansion (more area)
neighborhood playgrounds , in older neighborhoods is not as inviting to play as in newer areas. more suited for younger children.
Much more public transportation - intracity and to other cities in DFW
It is really a very nice community. We need to help people rely less on private cars.
More train stations & bike lanes

Continued: Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
Plano is too commercial! We need more green spaces and walking and biking corridors and public transportation and less fast food restaurants
I have no particular desire to see any of these change.
I don't think the City of Plano should be trying to change anything. I think this should be left up to the private sector. Plano government is too big!
Have no suggestions.
why change whats not broke
no particular places
None
Park and Preston; the South East corner is lacking atmosphere. Also, a pedestrian zone somewhere in Plano, similar to the ones in European Cities would be great!!
Parker Dart Station
Area around Parker Rd Station.
PISD is not even in top 10 school districts in Texas, Frisco is ahead of us!
Reduction in the number of day labor sites. Day labor building next to dart rail parking is ridiculous. I'm sick of getting my car broken into while I'm at work!
Police response times. Need to decrease time to respond.
property code enforcement
old fences need to be torn down and replaced or seriously repaired and painted
Surface of roads, community walls, etc.
Neighborhood around Parker Road Estates
Replace aging retaining walls with living dividers instead of hardscape
I would like to see the older residential neighborhoods on the East side be maintained, kept out of investor's hands and keep their historic aspects
All the brick walls that are falling down. (Horrible!)
Old apartments that need to be updated.

Continued: Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
Plano has a lot of potential. However, most people I know are moving farther north to the cities that feel newer. I strongly believe that the city should focus on beautification projects city wide. That focus should include burying power lines, removing the nitrogen bottles that litter Central and East Plano, and finding creative ways to fund brick or stone walls along neighborhood edges.
Shops At Legacy
Shops at Legacy
Get rid of ethnic business signs outside of businesses they should have to use English. Asian and Arabic signs bring the neighborhoods down
Have consistent signage laws in Plano, reflecting quality city
less city signage along streets ... it's way overboard
more lighting on older housing streets
Streets seemed to be needing repairs all the time. Street signs in the older sections of Plano are hard to read because they are covered by trees.
Traffic signals being synced between cities
Traffic nightmare at rush hours
Need a traffic light on Independence and Spring Creek, in front of Plano Mosque
Please paint the corners of the medians on streets to avoid our driving on top of these corners at night and damaging the cars. They are impossible to see at night..
Improve traffic flow on major boulevards
All traffic lights - they are very ill-timed!
East-West road options
Construction projects that impede vehicle traffic
get rid of Plano's 6 lane alleys
Parker Road. Traffic is terrible on this road. It needs help.
Stop tearing up so many streets they don't actually need repair
Would like to see the overpasses built, especially at Plano Parkway and Preston.
Independence and Parker intersection

Continued: Plano Tomorrow Survey Open Responses

Question #5

Select the areas in Plano you would like to see change.

COMMENT
I4th & Jupiter
Congested intersections: Spring Creek at Custer, Alma, Coit. Aging shopping centers along Alma at Spring Creek and Parker southwest corner of Plano Parkway & Coit
make Park Blvd. appealing east of Coit Road.
make HOV lanes more useable , more park space and natural flora
get rid of pawn and cash shops in the neighborhoods
down with McMansions -- protect our Atomic Ranch heritage! Man, I despise zero lot housing! Ave K has too much of the auto repair/pawn shop gig going on -- it needs to "cool up" to match the old downtown that's happening.
All the electric lines hanging on the poles, they are too many and they look plano look ugly.
Get rid of/ no more check cashing or payday loan places in central Plano!
Get rid of all the bars in downtown Plano!
Scrub business with the yellow awnings in Downtown look cheap & not historical
A lot less govenment subsidized housing. When the population in our schools is allowed to exceed 20-25%, it will begin to destroy the single biggest draw Plano has, a great place to live and raise your family. in small numbers they benefit from Plano's success. In large numbers it changes the culture in a negative way and it brings everyone down.
Area-appropriate stores, such as the condom store in the middle of a residential area.
Why of why did you feel the need to spend all of that money to make Spring Creek narrower? :(Also, way too many Walmarts, seriously.
Too much shopping stores. Too little recreation and outdoor activities
Too many Tire Shops along I4th St and Jupiter, and the cooked chicken store in front of Tom Thumb. Oh my, the smell that is in that area is just awful. Has anyone been around when they fire up the ovens? The place is starting to look like it is very run down. Very sad to see this happening.
apartment complexes with section 8 housing
Too much shopping stores. Too little recreation and outdoor activities
More bike paths -- the sidewalks are not rideable because of cracks, potholes, utility wires. Need more bike paths and sidewalks to be a walkable area. Why do some folks have year-round garage sales? Make the check cashing, loan shark businesses in East Plano either beautify their locations or get out. And why is Regio's in east Plano allowed to pollute the air?

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I would like to implement mandatory spaying and neutering of dogs and cats. I would also like to see more major retail chain department stores.
Walking/Biking trail Expansion to Katy Trail
Plano roads are not safe for bicyclists. Signs are a good first step, but please consider adding bike lanes.
Some bicycle crossings are very dangerous example - Blue Bonnet Trail heading North when you arrive at Legacy the cars on Chase oaks turning left might not see you and your light and there light changes at the same time.
Bikers using streets is extremely annoying and slows daily commute.
We need defined bike lanes... other cities are way outdoing us on bike friendliness. Riding on the Plano streets feels very dangerous. Legacy/ Hedgecox/ Alma/ Custer/ Independence.. very scary.
I see families riding and it is very worrisome.
Bike paths need to connect with neighboring cities.
There needs to be safe way to get to major areas (shopping, medical/hospital, offices) by bike path.
Get bike riders off the streets an confined to bike trails. License all bikes like cars and license the bike riders like drivers of cars are licensed. This will pay for bike trails. Government and tax supported printing is to be in ENGLISH ONLY. If you want to live here speak and read English.
You all do an excellent job making Plano a safe and beautiful place to live and raise a family. I commute to work on my bicycle quite a lot, though, and feel that my safety is consistently at risk, due to the lack of safe passage for bicycles. That is the biggest area I would like to see improvement -- especially on Ohio, between Park and George Bush. That's a choke point for anyone riding between Plano and Richardson or Dallas. Thank you very much!
As a bike rider the trails in Plano are very confusing and unconnected. I would like to bike from Legacy to Renner in Richardson but the trails just end at Collin Creek Mall area, then you have to cross over or under George Bush which is very dangerous! On the other side I would like to bike to Frisco but the trails do not continue there either. The ides of bike LANES is not at safe as our bike trails especially for families. Can the various trails be connected so that they are more usable for commutes to work or to run errands
I know it is in the works but connecting all the bike trails and adding more so that movement by bike all through city would be better.
bicycle lanes - we truly need them. I am not a bicyclist - but I would love to be - but I fear riding the the same lane as cars. Do not ignore the homeowners for the sake of businesses when developing out. I appreciate the survey!
Utilize funding assistance avail for dedicated bicycle and walking areas from PeopleForBikes

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Continually develop and enhance the bicycle and jogging trails throughout the city including safer crossings at major intersections.
The money spent on bicycle trail signage was a real waste and the signs themselves are an eyesore.
Our basic road construction makes it dangerous and difficult to ride a bike in this city. Many, many other cities, Denver, Albuquerque, Salt Lake City almost every city in California have roads where the right most lane is wider than the other lanes. This allows room for bicycles and cars. In plano it almost seems like the right most lane is narrower than the others creating a battle for space. Please consider going with a more bike friendly design for roads. This would have many, many benefits.
Would like to see more dedicated bike lanes to ensure bicyclist safety and encourage people to feel comfortable commuting by bicycle. Roads at rush hour are far too busy for cyclists to feel safe.
There are way too many places I cannot get to safely on a bicycle. The on road route are great but often not very convenient. The major problem is getting across 75. There are limited safe routes to take and I always have to go far out of my way to cross.
Bicycle on major thoroughfares need to be better controlled and monitored. They are causing accidents and there is no way to control or identify them. This privilege has been given to individuals that have abused the system and hurt others. ALSO - Why did Plano allow The Colony to take the property along South Hwy 121 to develop the Destination site of Nebraska Furniture, thus losing control of the property just to the North of High priced Plano residents - You left them to the bulls. Same in Richardson, allowing them to develop a Retail Destination area around the new State Farm Development. I expect a better job by our reпреntatives.
Plano ISD and Plano city workers do an exceptional job. Obviously, the schools were our big draw here. We're thrilled that the bonds passed. In terms of the city itself, we are a little worried. We try to buy within Plano to keep our taxes here, and with the migration of businesses to Allen, that's getting more difficult. We want to keep our tax dollars within Plano.
In addition, Plano just doesn't "feel" walkable even when you have biking and walking trails fairly close. I think the issue has to do with the fear of having to cross the big streets.
New smaller energy efficient single family homes in walkable, bikable neighborhoods with nearby shopping would improve the city the most.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>The neighborhoods of central Plano are ignored while all the improvements/updates and money are going to West Plano. The mayor campaigned on revitalizing the older neighborhoods but we have seen no changes while the money continues to go to West Plano.</p>
<p>We are very concerned about the future of Collin Creek Mall especially since Dilliard has announced they are leaving and JC Penny's is on shaky ground. This needs to be addressed before all the anchor stores leave and it turns into another Fish Bowl or drung haven.</p>
<p>The current hiking/biking trails along Spring Creek are extremely dangerous because bikers speed excessively and create a potentially dangerous collisions with walkers. Most bikers exceed the 15mph limit and most do not warn when they pass walkers. Bikers use the walking trails as a velodrome. Bikers act as though they have the right-of-way and are very rude on the trails.</p>
<p>I think revitalizing the older neighborhoods. Also utilizing the corner strip shopping as a major part of the older neighborhoods so one could walk or ride a bike to do daily errands.</p>
<p>Good survey. Some of the options (such as the choice of local malls vs improving industrial areas) would depend more on economics than esthetics. But generally, I think we ought to move toward local parks and walkable areas linked together with walking and bike routes. I think many of us would like to bike more, but find the roads too dangerous.</p>
<p>It is frustrating to try and walk the Chisolm Trail with all the bicycle traffic, especially on the weekends. Bicyclists often travel at ridiculous rates of speed and with no warning practically run you off of the trail. Someone is going to get hurt out there. I walk the trail in the area surrounding the dog park and have stopped going on the weekends simply because of the speeding bicycles.</p>
<p>I love the new work you have been doing on the parks, playgrounds, and recreation facilities. I wish it were safer to bicycle in Plano. I would sooner bike on the sidewalks than the designated "bike lanes" because the cars simply do not watch for bicycles. I would use an independent bike lane if it were available. I think Plano has great things going on and just needs a little renewal of areas with older, run-down homes. That will attract more families to enjoy what Plano already has to offer. We are losing families to newer communities because the homes are in better shape.</p>
<p>Enforce bike laws especially on routes established on busy roads and throughout neighborhoods.</p>
<p>Actively encourage patriotism via support of U.S. military and respect of U.S. American history rather than promoting other ethnicities.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>in question 14 - I'd rank solar panels higher if you did not also lump wind turbines with them. We don't need wind farms. They are not attractive.</p> <p>Continue with the current efforts to promote bike routes, bike may use full lane, etc. We need to ensure our streets are safe for cyclists.</p>
<p>1) Provide bus transportation on main roads between a) schools b)hospitals c)senior centers d)malls e)post-/official buildings 2) Provide bus transportation on main roads 8 AM to 6 PM. For ex: on Coit-startup from McDermott signal to Arapaho road (back to back or to and fro @ 1hr intervals) 3)Connect by bus transport-all local corssings to run from local train (rail) station on important roads in Plano 4) Provide bicycle stands at all street corner retail shops/malls and libraries</p>
<p>Connecting redeveloped areas of extra-residential activity through bicycle, pedestrian, and mass-transport is ideal.</p>
<p>Bike paths that link to the neighborhoods. More transportation options for those who don't wish to drive.</p>
<ul style="list-style-type: none"> - the HOAs have too much power and deter from much needed more environmental friendly improvements in neighborhoods (drought resistant landscaping, solar panels, roofing, etc) - Plano lacks a major performance center and convention center - insufficient bus and rail options - biking on major streets is dangerous
<p>For this survey, we gave lower rankings to items the city has already made marked improvements toward over the past decade or so, to communicate that the needed changes have been made. Examples include: improvement of industrial areas, diverse housing options, opportunities for recreational activities such as walking and biking, and community events. We have lived here for the past twenty years and have seen many improvements made. The only thing we feel negatively about is the condom store that took over the book store at Independence and Parker. Given that the city has little control over certain aspects of retail location, we were shocked and horrified to see such an enterprise at an intersection where there are four elementary schools and a sea of single-family residences in the immediate surrounding area. Aside from that relatively minor issue, we are generally quite pleased with the improvements being made to the city infrastructure and overall experience. Thank you for giving residents a voice in the city's future.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

Humanizing the city is the over-arching task. At least for me, making selections in this survey amounted to applying that idea to choices. And what humanizing it means in practice is increasing the variety and proximity of experiences, from wilderness (exposure to woods/streams/trails) to farms and gardens, to dense urban centers, including transit connections--the full array of human sensory experience--all in a tight mix, accessible by transit, bike or foot as well as by car.

At present, we remain a single, segregated-uses, autos-only suburb; (conventional suburban development) the most hostile of environments without a car. That is fundamentally alienating, isolating, and is at odds with our human scale and frailties.

The building block or good urbanism is the neighborhood, and the best of those are "complete, compact, connected". By mixing uses selectively, connecting our residential pods via "complete streets" and trails, and adding density at arterials, Plano can mature into an urban environment offering access to nature, great connection, and a generally high quality of life.

In truth this is probably a 50-year project, but success will be observable decade by decade, and it's already underway. I see actual benefits now, downtown and via trail connections. We simply need much more, on a broader scale.

Done well, Plano may in even 10-15 years' time be comprised of 6-8 fairly complete "sectors" of unique and varied character, each fulfilling a range of human needs and desires. It will then come to feel like an authentic "place" of unique character and identity; a desirable future indeed!

Code enforcement to maintain existing neighborhoods is vital.

The property standards department needs to revisit their monitoring methods. Once you've visited a home once they remain a target when there are homes in worse condition.

There is an epidemic of littering and total disregard for property standards going on in Plano which is getting worse. I would like to see stiffer fines, more enforcement, more signs and public awareness of littering and property standards (ads, TV spots, billboards). Litter and property standards are the biggest issues in our city which destroys our roadways and neighborhoods and could be improved quickly by renewed focus on these problems. Pro-active enforcement of property standards should be done without the need for a complaint to be filed.

Better code enforcement on homes and business that had fires. Quicker time to correct not years or months but weeks. House on 1911 Spring Creek was burnt in Nov 2012 and nothing has been done to get it fixed. Always an excuse from enforcement dept.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Can you MAKE people mow their yards, keep the shrubbery and trees kept up? Please. it's only \$25 every other week.
Take a stronger enforcement of graffiti removal.Dramatically limit single family home rentals.
After 22 years living in Plano, my husband and I have just sold our home and have to move to McKinney. We are disappointed and frustrated with the lack of enforcement Property Standard are allowed. We feel our area of Plano, Park Forrest, has drastically gone down hill. It would be nice if the city would sweep the streets, since aparently that is something Property Standard can not enforce. The moving of the trash bin to the front curb is an eye sore. I contacted Property Standands about an issues with the trash bins, property standards informed me that was a trash pickup issue, which then I was informed by the trash people no that was a property standards issue! It would be nice if this was something that could be resolved. I think Plano values the more affluent area verus the mid to lower income areas. I know with the water restrictions some of neighborhood look bad, but Plano needs to either hire more property standard employee's or give them more enforcement laws. It would be nice if Plano would also promote Plano and all it has to offer.
expand code enforcement in non HOA neighborhoods like mine, Parker Estates, a guy is allowed to keep a large sign in his yard forever complaining about TERMINEX because there is no HOA and no code against it. Call to council member was fruitless. Also marketing with door hangers creates a trashy environment and invites robbery if homeowner is out of town, ban the door hangers
I would love to see much better code enforcement with some of the Section 8 housing that is in our residential neighborhoods.
I love my city but it is becoming old... Our neighborhood is now mostly rental houses... We need to make the homeowners responsible for the properties... It's sad that most neighborhoods in east and central Plano are becoming so run-down...
Residential rental properties are neglected by absentee landlords, many renters don't know or care about maintaining the property especially in non HOA areas. Our Property Standards person is the only recourse we have in this West Plano neighborhood and she is very proactive and responsive.
I am very concerned about the older neighborhoods just west of 75. Most of them do not have homeowner's associations and are dependent on the city to keep them from deteriorating. The front yards and alleys need to be checked for property violations, including random junk piling and run-down fences, and landscaping that is overgrown. If this is not kept in check, these areas will be the bain of Plano and soon sully it's pristine reputation. Take a look at Olathe, KS, and their planning as a city of the same age that is planning properly for the aging of their city. The Collin Creek Mall must be maintained so it does not eventually go the fate of the Richardson Square Mall, which is now gone.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Once again Plano needs to take better care of older neighborhoods-streets and alleys. I am seeing cement alley roads repaired with asphalt-only cheap and temporary. Also cement alley roads lying in disrepair for years. What happened to standards with alleys-people have planted bushes and other plants in alley sides. All this lack of upkeep is only causing the affected neighborhoods to lose value and further run down conditions-certainly does not contribute to Plano's future and esthetics-why move to Plano if the city will not do the upkeep of the alleys and streets in the neighborhoods that are past ten and twenty years of age.
Would like to see revitalization of older subdivisions and increased property standards vigilance re: fences, weeds/grass, etc.
The area at Parker and Alma needs a overhaul, fix the fences on Parker near Alma.. Make residents cut grass and trim trees.
Two issues: The privacy alley walls off 15th at Stratford are an ugly red brick that is old and unattractive. Portions of 15th have updated alley walls. Why is there no continuity in appearance? Some corner homes off Stratford between 15th and Park have disgraceful yards. There are no HOA's in this area. How can the city implement an act to force home owners to clean up their yards? This cheapens the value homes of those of us who do care. It increases the concern of crime entering the neighborhood. As a loyal resident and taxpayer, something must be done to update neighborhood appearances if we are going to attract a better element of homeowner in Plano. We need the youth to begin buying homes again. One such couple has just moved next door to me. I welcome more to protect and uplift our community.
More cultural places to go, such as museums, science places, night clubs. We need something that people would consider a destination. Dallas has numerous museums, theaters, and music venues. Plano has almost none. Without that, people will continue to head to other places to get their entertainment. Movie theaters are a start but they aren't enough to keep people spending their money in Plano.
I would like to see a sports arena come to Plano. I think the Collin Creek mall is a perfect location. Infrastructure and food/shopping and parking lot are already in place. Also, the entire new website, specifically the Plano Tomorrow site, is very informative and easy to navigate.
I think adding things like a JumpStreet, or Teen Club.. or something fun in downtown Plano would show diversity, and would join the new generation together and we can all have the time of our life!
Lack of Art facilities
The travel & tourism/chamber organization is much in need of event planners. We need new blood in these two organizations!

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Please take an active hand in saving Collin Creek Mall. Something needs to be done there to change the concept. That, and the failure of many four-corner retail sites creates the appearance of a city in decline. Perhaps some of the strip centers could be re-zoned for high-end housing and then incentives provided to the property owners to sell and have these strips torn down and re-purposed for better mixed-use configurations. Also I see a lot of deterioration due to poorly constructed housing developments dating back to the 1980's. I see the future construction of "affordable housing" as a disguise for adding more shoddy housing that will eventually require rehabilitation. Our parks are beautiful and I appreciate that the City takes such good care of them and the medians! A well manicured city is the sign of a city that cares and is proud of its image. My wife and I use the bike/hike trails seven days a week and we love them. Plano needs to be thought of as a progressive city that places a high priority on quality of life, education and out-door activities. I was happy to see the Plano will bring a new music festival to the city next year. Plano schools are the reason many affluent, educated families move here. The city should never underestimate the value of its school system. I do not mind paying reasonable increases to my taxes if it benefits the city, the schools and my neighborhood. I'm worried that as the city ages it will become short-sighted and put cutting taxes ahead of making itself competitive with our neighbors to the north. Saving a few bucks in taxes will cost us heavily in the future.</p>
<p>Provide more activities for young people using Allen as an example. Provide more entertainment for adults eg. theater, museum and other cultural activities.</p>
<p>This survey does not address the lack of expanding the cultural activities within the city this shopping and entertainment keep residents in the city and attract new residents and businesses.</p>
<p>It is a shame that Plano didn't get in on any of the sports complexes, like Frisco, event centers like Allen, and entertainment like Richardson, all of which we have utilize.</p>
<p>Entertainment!!!!!! Festivals!</p>
<ul style="list-style-type: none"> • Plano needs a Live Entertainment Center like the Eisemen Center in Richardson. • More Night Clubs with Live entertainment should be encouraged. • Another large Bowling Alley like Main Event needs to be build on the West side on Preston Road or the North Dallas Toll Way. • The Plano Convention Center on East Spring Creek needs to be closed and a new Center built along the North Dallas Toll way. It needs to be near Hotel and Dinning options.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
More cultural entertainment such as an AT&T center, Art & science museums, high quality of theatre. Tear down and rebuild Collin Creek so we can use it again.
What draws People from other cities to shop? to unique festivals? Other cities have learned from our mistakes? When will we fix ours? hotel/convention center/shopping/attractions all need to be together (see Allen/Fairview) We are missing sporting events (Frisco has Minor league baseball/Soccer, Arlington/Dallas have Football/Baseball/Basketball). What makes us unique other than quality of life/living and having a few Fortune 500 companies here. We need some attractions!
Music Festival that is planned for our city is an excellent idea. Please include in line up of entertainment all genres of music.Such as Country, Gospel, R & B, Jazz.
Please don't put all social services offices in East Plano. We have enough undesirable business already, some of which you would never see in West Plano. When Dillard's leaves Collin Creek Mall, please get another Dept. store of quality.
I love old town, east Plano. I always differentiate because it's got a great personality and hip vibe. The light rail has the potential to increase home values as fewer young people are car-oriented but the adjacent neighborhoods from rail to home have to be walkable for everyone for that to work. Hubcaps shops, auto parts, pawn shops -- not gonna work. One street that seems to have fallen off the maintenance map, and I keep meaning to bug folks about it -- 14th between Ave E and Ave F, along north side of Paesano's. They are a great little restaurant but I'm honestly embarrassed to subject folks to that piece of road. You get that "oh, the other side of the tracks where they don't put any money into maintenance" vibe. Paesano's alone justifies the repairs!
Keep on track to continue to become a greener, cleaner city that honors and preserves its green spaces! Great job with that but a big caution to the increasing proliferation of title loan and check cashing stores that seem to be popping up everywhere as well as numerous old, run down shopping centers
Need to consider a strategy where neighbors can walk and gather around corner spaces with shopping, dining and places to enjoy.
Enhance cooperation with surrounding municipalities in areas of future zoning, parks and transportation

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>I have lived in Plano for 10 years, and have been grateful to have a nice home, access to employment, and good educational and medical institutions. I am delighted to see this survey that seems to address the potential of hope for a bright future for this suburb. Beyond what I mention, Plano, for me, has been a city without a soul. It is stodgy, mundane, and boring. It appears to have been developed for cars and efficiency. It does not feel supportive of building community, people, outdoor beauty, or leisure. The groundhog day scenario for life in Plan is drive to work and efficient shopping corridors, returning home to an alley which leads to the garage, close garage and then have groundhog day the next day. If you are not involved in parenting children involved in sports it is a difficult place to build leisure community. It has been a city difficult to love, because there was little to love. Arts, culture, and walkable intriguing venues are hard to come by. The development of the shops at Legacy brought hope that something good could happen. The revitalization of Downtown and the talks of a music festival have brought more hope. I've felt Plano was falling behind the need to be culturally innovative and relevant after clearly having been a leader for most of its existence. Plano needs cutting edge redevelopment to thrive. A year ago I commented to my spouse that, "Plano's heyday is over. We should consider moving before property values begin to drop." I believe that statement. People no longer want to live in suburbs like this. That day is passed and Plano will decline in desirability no matter how clean the streets are kept. It has been a delight to watch Dallas develop a soul. As a newcomer, I was told Dallas was a tourist destination for shopping. Now Dallas is a destination for cultural delight. I will be delighted if this community follows that path, and begins to develop a soul, focusing on the nuances of quality of life that give a community vibrancy, energy and the soul of caring for people and the beauty of life beyond traffic movement, city codes, and shopping. May this be the beginning of something wonderful! Three cheers to those who brought this new focus to the city.</p>
<p>Yes. I would love for the city to promote the arts better as they play a major role in shifts in perspectives and shared views. I'd like our residential speed limits increased life moves at too fast a pace for ours to still be 30mph. I like to see incentives for neighborhood festivals increased. I'd like to see development for property care for first time buyers, renter/leasers sometimes lack of property management is due to a lack of understanding of its benefit and how to organize it.. I'd like there to be more diversity in entertainment and dining, as well as more unique boutiques / specialty cafes. I'd like there to be a public basketball court for the public downtown and a sushi bar! I also think it'd be wonderful if our city put a little more effort into the Plano Star Courier Talley Williams Plano Art Association</p>
<p>Make PUBLIC SAFETY a PRIORITY (Fire and Police). Construction of a Fine Arts Hall. Keep Libraries a priority, too</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I would like to see a rec center similar to Tom M on the East side of town. I also would like to see a water park like what Garland or the Colony or Mansfield.
Thank you for this survey, it is good to have a voice in our city's future. Wish there was also a survey about the music festival to be held at Oak Point Park!!
It seems as everything is moving towards allen and Frisco. PIAno needs to do something to get back the people and have the same opportunities. They have the water spray things for kids. Celebration park. Then they builr the park on spring creek to model arbor hills but where is the great playground to go alongside. More family things or places need to come about. What about updating the plano baseball fields. There is lota of money is select baseball tournaments
Nothing more than we need a greater variety of entertainment - maybe a water park
Build at least one great Kid's friendly water park better than Friendship Park & Hope Park Playgrounds
Yes 1-In your survey,the quality of people presence in urban spaces is low and for vitality of urban spaces is better think more. 2-The question about zoning ordinances is low. Are the people satisfaction or not about it? 3-Attention to Cultural and ethnic composition.
Provide city guidance/incentive to attract middle income professionals to move and grow young family in Plano. Having young children (under 5) and living in West Plano is not easy. Do not see a lot of kids in the parks. Neighbors are aging empty nesters.
More focus on the historical downtown area
get rid of collin creek mall
Just look at other old Cities in texas successfully managed to redevelop and become more vibrant to complete with new attraction of neighboring cities.
Please read: The Redevelopment of Old Town Helotes, Creating a New Downtown Business District, Prepared ByThe Center for Economic Development, The Institute for Economic Development, The University of Texas at San Antonio, Ernest Gerlach, Director, Prepared For, The Economic Development Corporation Board, City of Helotes – Jim McKinney, President, December 2004
Collin Creek Mall is at a critical point where a decision must be made on it's future. From this point forward the more it declines (due to inaction) its negative effects on the city as a whole increases exponentially. We will see crime increase. Please do not allow it to become a black eye for our city.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Continue to grow downtown plano while keeping its charm. Central plano shopping areas need a major facelift, like the one off 15th and independence. There isn't much room to expand so taking advantage of rennovating areas like that are necessary.
We have lived in Plano's east side for 36 years. We lived along the creek and love it. Please help us take care of it. Take care of the east side. We need more variety in restaurants on the east side.
Bring HEB to plano.
Tear down Collin Creek mall and create a "retail/mall" more like Watters Crossing, but bigger to utilize the footprint.
I believe we have seen over the years where city development focus has moved from East, to Central, to West with our best looking buildings and areas being on the West side. Unfortunately, it seems to have created a East vs. West mentality when it comes to who gets what within the City. I think it is time to focus a lot of revitalization work on the East side so that we have a balanced look and feel to the City. Call it "No Area Left Behind" but really there is no reason Garland, Richardson, Allen, Fairview, Frisco, or McKinney should be siphoning all of our residents away when we can upgrade and get our residents to spend money here. Look at Murphy as well. They are a landlocked city and their growth has been tremendous over the years. Puts the East side to shame.
I bought my home 23 years ago in the North Dallas Estates Neighborhood. I thought the city was going to Develop a San Antonio style Riverwalk that would bring tourist into the city. Do that get dropped?
I believe that people are returning to downtown Plano because of the new and interesting shops and places to eat.
Revitalize central Plano.
Plano seems to be losing out on major local developments in the last several years - such as Stonebriar Mall, Villages of Allen and Fairview, and the new State Farm Office Park development in Richardson. Our retail areas like Collin Creek and Willow Bend seem to have lost out to other area retail. Our downtown, even with redevelopment, doesn't have the same great vibe that McKinney's downtown does. I'd like to see Plano become more aggressive in recapturing some of these big local developments.
If we can construct new areas such as the shops of legacy, it would improve on air quality and also with the nice townhomes there it will cut down on drinking and driving. Since one can walk to the bar and then walk home. Hard to do, but I think adding a way for people to access walking from commercial and real estate is needed. :)
It is critical to make Collin Creek Mall a desirable shopping location to bring shoppers back from Stonebriar, Firewheel, and Allen
Old Plano, I LOVE!! But the other areas look the same to me - one strip mall / shopping after another. Keep improving Old Plano PLEASE!

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Our biggest opportunities for growth in the city evolve around Downtown Plano, the Collin Creek Mall area, and the redevelopment of our commercial intersections. We don't have room to grow, but we can certainly facelift!
Try to find inexpensive ways to improve Plano. Don't try to attract businesses by offering tax incentives which keep them in area until incentives expire.
We have to admit that Frisco has done a better job in making the city more attractive and modern looking than Plano. McKinney is also shaping up as a better planned city. In comparison, Plano is looking outdated and boring, except for a couple of areas that have been developed lately.
Given the high level of education in our community, it's too bad that we (generally) have to drive to Dallas for events like the Tate Lectures. I'd love to see a lecture series or TED program based in Plano, possibly with a thematic approach that somehow relates directly to Plano.
Help Save Collin Creek Mall!
I am dearly concerned about Collin Creek Mall. What will happen to it? It makes me sad whenever I drive by it. I want to go there to support it, but whenever I go in I get depressed -- not a good mood to be in to go shopping! This is the mall I grew up with and I know what a great place it used to be -- so vibrant and it would attract so many people. PLEASE!! This is a priority. Either it needs to be leveled or there needs to be a dramatic turnaround somehow. .
Repurpose the older shopping centers for a better use that does not add additional unneeded retail shopping space.
Would love to see more creeks and waterways mixed into Plano's urban development and to see Spring Creek incorporated into the re-development of Collin Creek Mall. More outdoor shopping and entertainment venues.
Your questions are only relevant if the answers are based on what makes sense to that area of the city. You would not want to "dump" a project in an area where it doesn't "fit" or "make sense" to the rest of that part of the city as was allowed in the past with apartments plastering historical neighborhoods thus pushing out the neighborhood feel of the street. Big picture: attract business for revenue, do not put excessive tax burdens on citizens for pet projects. We moved central to Plano in 1997, stayed for 10 years, moved to Allen for 3 and returned to east Plano for the trees and greenbelt.
It is a shame East/Central Plano lost so many stores due to expanding offerings (or moves) to Allen, Frisco. I try to shop and eat in Plano as much as possible but find it hard to find decent restaurants and retail in East/Central Plano. Will run to West Plano but at times don't want to cross town. Newest disappointment is Dillard's leaving Collin Creek Mall. Collin Creek Mall is losing too many good retailers and selection of better stores is limited...becoming a "junk" mall.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Collin Creek mall must be revitalized as you are losing so much tax revenue to Allen etc. Lower income neighborhoods must be revitalized code enforced
Collin Creek Mall needs to be revitalized. More security and enforcement of loitering laws needed. This is a nice mall and I fear it is going the way of Richardson Square, Prestonwood and Valley View. East/Central Plano needs this mall. I will not travel 30 minutes to Willow Bend from my home. It's quicker to go to Allen/Fairview - and that's not good for Plano's economic stability.
The city needs to exploit the fact that it is a regional center. Plano is located in the center of a region that has Cultural features (Museums, Arts Halls, Ballet, and Symphonic venues) the region has transportation advantages, (DFW, McKinney, Addison airports, Light and heavy rail) the region has sports and recreation venues (Teams, Lakes, Outdoor facilities) All these and more are located AROUND Plano. Plano does not need to have them IN THE CITY. We need to promote Plano as the place to live/work/visit/shop at the core of the region. We do not pay the Tax funds to support those items and we should not burden the residents of Plano with the cost of an "airport" or "lake" or other facility that already exists in the region. We should however, advertise, promote and "sell" Plano as the core - best priced - place to live and work (and educate a family) at the center of the Region. Feature the regional attributes as the attributes to be gained, but not funded by residents, when you choose to Live and build your business in Plano.
Thank you for the opportunity to Plano citizens to express their opinions about the different aspects involved to make Plano a stronger and more vibrant city. I would like to suggest some type of plan to encourage Plano residents to do more shopping and dining in Plano, rather than going to other cities such as Frisco or now Allen. We are a group of about 20 neighbors on Jenning Court/Jenning Drive, who go out for dinner together once a month, and the only condition is that the restaurant has to be in Plano, not for convenience, but to support our local businesses. You can come up with a slogan that can be displayed throughtout the city: Shop In Plano, or something like that. You can even involve the residents with a contest of who can send the best slogan.
Other than that, I am very impressed with the quality of service I have received from the City of Plano when I have called for different reasons. Very proud to live in PLANO!
I really think the aging retail (both corners and Collin Creek Mall) are the two major areas that must be addresssed.
Where will the results be posted?
I see Plano as a bedroom community first, then would like to see R&D, administrative, light industry with supporting shopping facilities. Traveling out of Plano for Sports/Museums/Concerts is OK with me.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Moved here from Chicago 15 years ago. Have watched a lot of development transpire particularly in West Plano. For longer term viability of City, I would try to spread the effort more into East and Central Plano.
Our goal should be to attract and retain jobs. We need to increase employment opportunity at all levels to accomidate our mixed population. Continue to attact new corporate citizens but more importantly keep the existing ones involved and important to us so "they stay".
PLEASE PLACE MORE EFFORT INTO MAKING COLLIN CREEK MALL THE ATTRACTION IT USED TO BE. PEOPLE IN THE EXTREME EAST SIDE DO NOT APPRECIATE GOING ALL THE WAY TO PRESTON TO SHOP IN DECENT STORES! DON'T ALLOW COLLIN CREEK MALL TO DETERIORATE.
East Plano needs attention.
Collin Creek Mall is dying and needs incentives to shop there verses driving a bit farther to the new Allen shops. The new tile is beautiful, but businesses are still leaving.
Too much shopping in the Metroplex. The shopping on the East side of Plano needs to be improved.
Redevelop Collin Creek Mall - it is dying. All of South Plano is old and not keeping up with its Richardson or even West/North Plano. We are a young family and it is difficult living in South Central Plano. Everything we use is in West Plano, Frisco or Richardson/Dallas. Anything new around us are assisted living facilities or memory care. There is nothing to attract young families and young families spend money and keep the neighborhood lively. Plano is losing families to Frisco, McKinney, Prosper, etc.
Renew collin creek mall with better retail store(American made stores) so we do not run to Allen for nude shopping. We need a good nice mall in the east side. be more strict with fences and yards.
I would like to see the area around US75 (trailer park) cleaned up.
Don't atrophy like Richardson did thirty years ago. Stop annoying people with code over-enforcement and red light cameras. Legacy is what's right with Plano. All of it. The corporate HQs, the Shops@, the coherent planning.
Realize that just because it's the oldest building around does not make it historical. If it's culturally significant there will be economic incentive to keep that significance. That old pharmacy is maybe the only façade I'd try and keep.
The biggest issue, I believe, is all of the empty big box shopping strips we have...these abandoned, poorly maintained areas are an eye-sore that MUST be addressed.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Please help clean up the east side. I've lived here for 10 years and love it, I just would like to see a little more focus on old apartments and old commercial buildings
Pay more attention to the older sections of Plano so the area does not get run down
I would like the empty shopping centers turned into townhomes or single family homes to attract 20's-30's year couples and families which will produce children and youth into southern plano and more kids to southern schools which will improve the quality .
I would like the west commercial zone looked at as a possible new residential community. We are losing young families to Allen and Frisco... and Plano population is aging..WE NEED YOUNG FAMILIES - not apartments - single family homes or townhomes
I would like for you not to put in lots of apartments. They overburden the school district with many children in a small area. Also, I would like to have people who own their residences rather than rent. Our tax base seems to be shrinking. Concentrate on companies that will pay taxes as a good use for the land available.
would like to see more focus on east Plano particularly along East Park Blvd and East Parker Road & south of East Parker Road. Homes in those areas are aging and crowded & just look shabby. Would like to see a development kind of like Watters Creek but more towards central or eastern Plano. I and my friends frequent Legacy Towne Center & Watters Creek in Allen
Update and revive Plano East.
IMPROVE THE QUALITY OF LIFE IN EAST PLANO. SEVERAL RUN DOWN HOMES AND SEVERAL FAMILYS RENTING OUT SHEDS AS HOMES. MORE PEOPLE RENTING ROOMS WITH 4 PEOPLE TO A ROOM. THIS IS SEEN IN APARTMENT COMPLEXES AS WELL. HELP THE POOR DO NOT IGNOR THEM. REACH OUT TO ALL COMMUNITIES AND EDUCATE THEM AND ASSIST THEM TO IMPROVE THE QUALITY OF LIFE. PROVIDE OTHER GROCERIES STORES OTHER SHOPPING LOCATIONS OTHER THAN WALMART, AND KROGER. IMPROVE COLLIN CREEK MALL MAKE IT LIKE IT USE TO WHEN FIRST BUILT.
Plano used to be a very innovative city but it is showing it's age as Frisco and surrounding burbs have new crisp buildings, etc. It's time for Plano to take action on creating a more beautiful space w more plants, fountains, parks, and enforce fixing up/rezoning the older intersections (Custer and parker. and Parker and Alma to name a couple).
Encourage conservative and family values, shying away from the liberalized trends, affecting our nation, today.
Plano sucks
Encourage voter participation. The state of Texas is making it more difficult to vote. Plano should set an example by finding ways to make it easier for people to vote.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I love Plano. You all are doing a fabulous job. The new Eatsi's area is near me and I have to say I'm so impressed. The Tom Mbeck Center also lets us know we are valued by decision makers. It is apparent a lot of thought and love goes into these decisions.
living in plano since 1978 there are too many concrete 4 way corners without any businesses. There was a hurry to build and build that now we have so many empty shopping centers. Now I'm seeing more and more businesses leaving plano and moving to allen and Fairview. we need to keep Collin creek from closing. Plano has done a great job with the parks, please continue to improve and keep the parks clean and safe. Downtown plano needs more specialty stores and less restaurants.
I like the Fix It Plano app. I like the bike trails. That corner at Spring Creek and Custer desperately needs to be revitalized. Collin Creek Mall needs something to make us wanna go there again. Stonebriar has become the go-to mall. And of course, the Michigan U-turn at Legacy and Preston was a terrible idea. Everyone I know avoids that intersection when needing to turn left. Also, what's going on on Spring Creek? Is that overpass finally going to be built??
PLEASE CREATE MORE HIGH DENSITY DEVELOPMENT!! High Density is ESSENTIAL for creating a sustainable, enjoyable city. Plano is extremely flat at the present, we should make it a goal to build and maintain consistent medium to high density development along major corridors, add BRT along these corridors, and add green design principles to these constructions. Water towers should not be the tallest structures in a city of this size. We MUST utilize high density development to create a sustainable, enjoyable city!
With regard to aging retail centers, I'm primarily concerned about areas east of Independence and between the Spring Creek and south area. As a female and even knowing how safe the city is, I wouldn't be comfortable there alone at night given the condition of the buildings and the derelict state of some of the vehicles that drive through the area.
Same speed limits in east and west Plano Better timing of traffice signals to eliminate so much stopping Eliminate empty store fronts Eliminate ugly commercial businesses
I think Plano basically does a very good job. But, chuck-holes are terrible, infrastructure needs work. Collin Creek Mall needs updating. Plano is a very safe place to live and I hope it stays that way. We have great Police/Fire Departments. As we get older we all need these to help us live in a safe environment. Don't cut them back to save money. Save money for the budget elsewhere.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

I hate to see the City spending money and not using it properly. I can't tell you the number of times I have seen the same potholes on the road, they get fixed, and then have the same problems a few months later. I saw Blockbuster leave a building on the corner of Spring Creek and Custer, have some local companies take over the retail space (i.e. TK Salon, Appletree florists, etc.). Imagine my surprise when I drove by and the building is demolished. Why have these companies spend a lot of money for renovations only to see the city tear the building down. I still don't know what is being constructed at this intersection?

East Plano including Collin Creek Mall does not have the appeal that West Plano offers. The attraction of homes, shopping centers and corner retail establishments are run down, look old and clearly are not well taken care of. Most of the 75 Plano corridor could you a face lift in terms of updating structures and ease of driving to retail and restaurants. It is now very cumbersome and hard to maneuver due to all the traffic and having to do U turns cautiously.

I would like to see the historic downtown Plano area retain its historic feel and character. There are several new buildings, businesses and residential, that look like they were plucked out of West Plano and set in East Plano. If this does not stop, East Plano is going to look like West Plano and lose its charm and historic feel. Stop "revitalizing" the downtown area. The traffic is tearing up the cobblestone street. The bars customers are littering the street with trash and cigarette butts. The businesses should be held responsible to clean up the area outside of their establishment. It's an eyesore.

My family moved to Plano 30 years ago for my job. We lived on the east side for the first 10 years and then moved to the near west side. Our children went to Clark HS and Plano East Sr High. I am retired now.

I do not particularly like living in Plano. The traffic, speeding on residential streets, decaying residential neighborhoods and shopping center reduce the quality of life. I know very few people who live on my street: a high percentage are renters who change annually, people enter and leave their homes thru the rear garage, and do not spend time in front. I would move except that living here is so danged convenient: shopping, dining, movies, new liquor sales, access to my children who live in Richardson and Wylie, access to major highways: SH 121, US 75, and Geo. Bush Tollroad. Plano has outstanding medical care including hospitals. I am a senior so my real estate taxes are frozen. So, for the immediate future, I'm here.

Thank you for sponsoring this survey and letting me share.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I understand there is a large plot of land over by the Parker Road Station that Plano is considering developing. I would like to suggest a state of the art, high tech vocational technical institute, this could be part of Collin College, but it would be designed to help those who do not want to get a traditional 4 year college to be able get a high quality technical education in robotics, biomedicine, and other such disciplines. This location would be ideal for the demographic in the area and help in job creation.
Attract more employers to the area. Plano's biggest problem is business not thriving in Plano. Improve Plano school districts further. Schools are degrading faster than Plano leaders see it. People are moving away due to school rezoning and quality issues
Two items: 1. We love plano but are extremely concerned about the size of our schools. Our daughter attends plano west high school and it is extremely crowded. Also morning traffic on our streets are less than acceptable as a result, and creates a safety risk for children walking to school. Why don't we build a new high school (or 2) on available lands? The current situation seems unsustainable and businesses and residents are flight risks to better planned communities such as Frisco. 2. We have extremely high property taxes, and yet we live with crowded schools, deteriorating roads, poorly planned retail centers (Shops at Legacy is a model we should follow in more places), and I fear all the planned improvements will simply be paid for by further increasing taxes. We should stop the Robin Hood support of other school districts, as well, look at how to streamline Plano government operations (as business do) and work towards lowering taxes. I am a business man and have learned to do much more with less, and do not see Plano taking this path. If you did, we would FURTHER attract businesses and high income professionals to our community, which in turn will increase your tax base. Thank you for considering my comments.
Education remains vital to a community ability to compete in the 21st century, all emphasis should be placed on quality education for pupils and students across levels. In addition, incentives to encourage global firms to choose Plano or Collin County should be accorded a priority. Above, all, ensuring social activities that promote good neighborhood, diversity and healthy competition would continue to ensure Plano and Collin County remain one of the best cities and county to live and do business in the US.
Several brick walls surrounding neighborhoods are old and delapidated. They need to be replaced. Intersections such as Alma/Sprink Creek, Alma/Parker and Independence/I5 are an embarrassment. The owners of these retail centers should be required to make improvements. Would rather see grass then old, empty retail areas.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
For me, what is missing in Plano is a community gathering place where all the big community events take place. The city is too chopped up with major roads separating communities from each other.
I would love to see all the "walls" lining the neighborhood boundaries to be replaced by a barrier of native shrubs . It will help with conservation, air quality and aesthetically pleasing to the eye.
Relocate large composting facility on spring creek and 75 that saturates air with foul smell. Attract more high rises in Collin creek area
Higher density around arterial roads and rail stations.
Need redevelopment of many older shopping centers including collin creek mall to keep tax revenues in Plano. Need more walkable neighborhood restaurants.
Encourage: mixed use re-development at retail intersections, encourage homeowners to make repairs to their aging homes (loans, small grants or rebates for improvements or efficiencies), smaller/single story high-end homes for empty nesters rather than starter homes that decline quickly. Use existing overbuilt retail areas for new residential and keep commercial land for business development.
This has been touched upon in some questions, but I think in the long term you should seek to make Plano more connected and integrated, as opposed to just having strip malls and cookie-cutter housing developments. Mixed use centers/revitalization of downtown are a great way of accomplishing this, but if we have the opportunity of rebuilding/revitalizing corner shopping centers, Plano should try to make those retail developments connected symbiotically to the neighborhoods around them, and not just traditional strip malls.
Re-doing collin creek mall like waters creek in Allen to make it a viable, relevant living and rest-retail destination is important. Keeping it as a closed mall is fighting a losing battle. Something new is needed and not just the tried and true mall concept, which, unfortunately, stonebriar owns. So to compete it must be somewhat different and then a draw for great restaurants and great retail stores, with unique living opportunities.
Re living opportunities, condominiums for empty-nesters who want to downsize to walkable areas with restaurants, grocery, and retail is impt. There are enough single family homes and apartments but condos are needed.
Cost is a huge factor and would affect voting "for" any project.
I have a son who is colorblind, and sees both trash bin and recycle bin as one color. would it be possible to help people with this disability, and get one bin in another color?
Better utilization of Asian residents in city planning and administration.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I've lived in Plano for 25+ years. I've always felt it lacked a heart, a center. I think the city's made great progress with the old historic downtown, but still feel more is needed. If you had relatives come in from out of town and they said, show me Plano, where would you take them? Most intersections look the same... I think it would be great to create a new center area, a second downtown. One idea it to transform the Park and Preston (or other major intersection) by routing traffic around it and carving out the center for mixed use: public buildings, park (central park), shopping, maybe a CCCC branch. Beyond this, I'd like to see Plano be a more walkable city.
Keep up the good work! You're getting there.
Overall this is a wonderful place to live and raise a family. Thank you for all the hard work that you do to make this a great place.
Keep up the good work
Keep up the good work!
No I don't. However, I would like to add that I think Plano is a very organized city and I for one am very happy our family moved here from California in Jan. 1995. Ann Hammack
Moved from Desoto and LOVE Plano!
good job
I think the City of Plano has planned their City very well. We just need to maintain and improve what we have.
Thank you for doing the survey
Continue to gather more public opinions
Fantastic city government. The city has done a fabulous job in converting a bed room community into an employer based/retail laden leadership community.
Keep up the great work! We love Plano!!
Thank you for soliciting resident opinions Plano is a great city. We are close to retirement age and plan on staying here since it is so environmentally progressive.
Make Plano as excellent example of ECHO city
The City is a great place to live and work. I have lived all over this country and I think Plano is a world class suburban city. You are doing great, keep it up!
I like our city Plano as we chose to retire here.
Please do not let The City of Plano fail. Thanks!
I enjoy visiting Plano. It is a very diverse and all-round safe place to be in. Keep up the excellent work!
I believe the city is doing a great job. Thank you.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I've lived in Plano since 1994, I was 6 years old. I will be here for the foreseeable future. :)
I think this is a great city - just wish it wasn't so built up.
Overall, the City of Plano does a great job. Thanks to all the people making this a great place to live.
Thank you for the quality of life here in Plano. Moved here in June 1999 from Richardson. Tax dollars are seen at work here; unlike Richardson (lived there from 1984-1999). The City of Plano is responsive and we appreciate ALL its services on a daily basis. We are grateful residents!
Great place to live
I appreciate this survey. The City of Plano is the only level of government I applaud right now.
We lived here before, moved up on Lake Lewisville, stayed three years and could not wait to get back here, which we did! It is an aging town but with focus and upkeep, it can remain beautiful. We just have to keep changing with the times and not hold on to old, outdated methods that are no long applicable.
Remember that more regulations mean less freedom. Government is to serve not dictate like our federal government is doing today.
Why not do nothing and cut the bureaucracy we now have? The City does not need to address everyone's concerns just to create jobs ! ! This survey was NOT designed by a tax payer.
Quit spending tax money on Legacy shopping area, cows, and Christmas lights. This area can afford spending its own money.
Stay within your budget.
Yes, (1) Develop solutions keeping in mind the KIS (Keep it Simple) principal. (2) Less Government is better government and it does not need to be involved in all aspects of city development and use. (3) I felt the choices to stack rank did not represent a wide enough selection of options.
We have a lovely city - don't spend money on things that are not necessary! Everyone needs to tighten their belts for now - even Plano. We have low income people, seniors on fixed incomes and young people just starting their careers and enforcing an increase in school/property taxes on them makes their lives very hard. Everyone that lives in Plano is not rich.
Seriously - you need to raise our taxes! How can we stay world-class without spending some money?!? It's an investment, not a waste. Just be sure you spend our money wisely.
Historic preservation is essential to keeping Plano connected to it's heritage. More money and resources should be allocated to help preserve this part of Plano. Once it's gone, it'll never be able to come back.
Plano is no longer a "bedroom" community. Please continue to make Plano a safe, great place to live, work, shop. Please preserve our natural environment: the farms and parks and native areas that make Plano special. Thank you.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Would love to have the livestock restrictions lifted!! Every city in the area allows for a few chickens and Plano is still restricted! I think that as long as a coop is kept clean and roosters are limited, that having a few chickens per family should be allowed!! Plano is so eco-friendly, yet one thing that would allow families to eat more whole, healthy foods is not allowed!
Make it legal for residents to hold poultry and beehives in residential neighborhoods.
would like to be able to keep chickens in my backyard
Neighborhood brick walls should be maintained with MATCHING brick; city needs to get involved with rat problem; city needs to rethink acceptance of backyard chickens that foul air, drive down property values and bring excessive rodents.
The city of Plano should change it's policies to allow citizens to maintain a limited amount of couped chickens within the city limits. More environmentally friendly cities encourage such practices as a measure of promoting local agriculture. Also, Plano does not encourage xeriscaping as a measure to reduce water consumption.
Would love to see improved walk ability and revitalized strip center areas at major intersections. Encourage reduction in lawns thereby reducing water consumption. Allow residents to keep a few chickens.
We really need more options for low income families. The Section 8 waiting list is so full its been closed for 5 years. The only HUD projects are for seniors and the disabled, which is important, of course, but low income families, especially those that are single parent households, need more resources available to them.
The City Plan should address the needs of our low-income and homeless citizens, not just the most affluent.
City needs to address homelessness and poverty within it's city limits. Affordable housing needs to be privatized to people such as myself that can do it for a fraction the cost of PHA and nonProfits that employ 6-figure executives. Existing apartment conditions are embarassing for the rental rates demanded. As a single family home landlord, I'm ashamed at what other landlords charge and the conditions they keep, but DO NOT want government control and oversight thru City codes but incentives for improvement, such as tax benefits for energy efficient improvements just like owner occupied residents.
Bring back manufacturing and the middle class. There's too many hi-paid professionals driving the ignorance of a thriving, multi-diverse city our size.
Reduce the burden of City of Plano, by expecting more service out of City of Plano residence. Love Where You Live is an excellent example and Involvement in Schools can be also. We as a population have lost "community" and "relationship" to expecting government to carry our load as responsible citizens.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>This is a fantastic place to live and work. The City needs to invest more into residential and commercial property maintenance and increase emphasis on beautification as the community ages. Be proactive in preventing property decline and devaluation!</p>
<p>Incentivize affordable housing as a small part of new developments to help low-wage, local workers live in Plano. Improve marketing of City to citizens, promote reasons for community pride.</p>
<p>Need affordable new housing with 0 property lines and amenities of club house, pool and yards mowed.</p>
<p>I would really like to see improvement on the area's near coit and to 75. Also, get rid of Collin Creek mall. Build a mall like Stonebriar Mall. Keep green area's and spaces, parks. Improve residential area's landscaping, build newer more affordable homes \$200s-400s.</p>
<p>Biggest issue is affordable owner occupied housing. People who work in the city like fire/police/teachers, etc. should be able to afford to live here. Alternatives need to be found so that good quality housing is affordable. Overall I think it would be a negative factor if average income people are pushed out. Providing incentives and assistance to older neighborhoods is important to maintain the quality of life and retain property value and lessen crime. Retail and gentrification at this point is less important-- to a greater degree this can be handled by the private sector.</p>
<p>Older retail centers need to be updated, just like several neighborhoods. What I don't want to happen is the property values get so high, we price long standing citizens out of the neighborhood. Also we need affordabe housing in good neighborhoods for young and middle aged professionals. I want to live in a house with a yard (NOT a condo), but I can't afford any housing in the good neighborhoods. I also don't want to live in a high density housing area. This is Texas. We need LAND!</p>
<p>We are not attractive to the young professional buyers they are going to Frisco for more square feet</p> <p>and affordable housing.</p> <p>Need to initiate "buy in Plano" keep tax dollars here!</p> <p>Build pool in Carpenter park as promised to the voters!</p> <p>Update Senior citizen center....larger and modernize it looks like a nursing home!</p>
<p>Affordable housing is an important factor in the continued health and development of Plano. We need to provide affordable homes that encourage 20 somethings to live in Plano and affordable life styles that allow Seniors to remain in Plano.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
More zero lot line housing at a reasonable cost for seniors
I think Plano does an above average job in general. I don't want to ever move away from here, with the amenities and cleanliness and choices and closeness of shopping, employment, parks, etc. However, we fail to have good mass transportation. Have you rode DART? It smells, like urine, because there are no bathrooms anywhere (on train or at station) so people urinate while on the train (in their seat). And the seats are cloth instead of plastic or some other fabric such that each car can be cleaned with a washer each night. It's nasty. And, the closest bus stop to me is 1-1/2 miles away, so it's not easy for me to take mass transportation in this town, unless near the DART station. So, this forces me to drive everywhere. We need more multi-family (roommate type/family with elder parent) standalone housing...houses with 2 master bedrooms/baths (one with a living area), separated by a living/dining/kitchen/den common area, with a 3rd bedroom & shared bathroom somewhere in there. If two-story, one of the master bedrooms/baths should be on the first floor for elder parent. 1800-2500 sq. foot, affordable, well-constructed/energy efficient housing. I believe this need will be more important than additional senior living assisted placed because they are too expensive for most people. We need to not allow fracking to consume our water supply. We need to give less power to HOAs and ensure that neighborhoods will be able to plant native plants w/o penalty. Mosquito resistant plants should be encouraged (like some herbs) so that we do not have to spray chemicals for West Nile, unused land should stay just that, unused, but if you do need to develop it, make it a town garden or arboretum with hiking/biking paths. If agriculture, it must be organic, else don't do it!! Thank you for offering a survey to the citizens of Plano.
East Plano has become more and more run down. Many of the houses are being rented and not cared for.
Music Festival that is planned for our city is an excellent idea. Please include in line up of entertainment all genres of music.Such as Country, Gospel, R & B, Jazz. Please don't put all social services offices in East Plano. We have enough undesirable business already, some of which you would never see in West Plano. When Dillards leaves Collin Creek Mall, please get another Dept. store of quality.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Eventually, we'll get to the point where older residential neighborhoods (pre-1975ish) will be targeted for tear-down/rebuilds, in a similar manner as Dallas' M Streets or Highland Park. If/when this happens, I really hope that the city could have very strict rebuilding codes in place, because I don't want to see the 1,900 sq ft house next door to mine turn into a 5,000 sq ft, cookie-cutter McMansion that overwhelms the lot.
The east side of Plano is falling apart and is bringing lower class residents who require extra resources while not being able to pay their fair share. This side of town needs to be slowly torn down and rebuilt to attract residence of higher incomes.
A need for smaller luxury homes. When downsizing the options are reduced when looking for quality homes.
I would like to address the drug problem on the East side that exists in run down apartment complexes. These complexes need to be torn down and better housing put in. It would increase the home value in neighborhoods and attract a better mix or people.
Please ask realtors to stop making disparaging comments about homes located in the Plano ISD "East" cluster. Sure, some of the schools are struggling to meet the needs of an economically disadvantaged population. But many of the schools are succeeding and being recognized for their achievements on state testing and otherwise. People need to get their facts straight before they make these kinds of statements.
I love living in Plano. I know we are running out of land to build. I would love to see more townhome building.
Plano does not need any more apartments. Southlake and Coppell are successful because they limit the amount of multi-family housing. Don't go down the path of Richardson and Irving. Apartment complexes stay nice for only about the first 10 years. Undeveloped land in Plano should be used for corporate offices and traditional single family housing. Don't use the label of "mixed use" to build apartments on the old retail sites at our intersections. Plano does not need 40% of its housing stock to be apartments.
I support higher density developments as long as property values are maintained / improved.
I don't want to bring in over-capacity hi density development which brings down rents and property values.
This is our 4th home in Plano, having lived here since 1986. We have had to do foundation repairs to three of them. Have never seen foundation repair on commercial buildings, churches, schools, etc. It seems in Plano's quest to grab a fast tax base, you've allowed shoddy construction and now are saddled with older neighborhoods that are unusually expensive to keep up. If someone wants decent housing in Plano now, it's easier to go to Frisco and just buy something new - rather than fix up the dilapidated housing that's available in much of Plano. There's a disincentive to invest in older neighborhoods in Plano.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Need to promote renovation and development of new housing in existing neighborhoods, tear downs or remodeling to make way for new families. Look around average age in Plano has to be 50 or above, bring new blood into this town, permanent, not apartments. This town is losing families to Frisco and McKinney, give them a reason to come back.
As Plano's community ages, the seniors will need more and more services related to aging. Smaller one story homes are needed. 4000 square foot homes are nice when raising a family, but when the kids are gone, nicely made homes in the 2000 to 2500 square foot range are needed. Currently the majority of one story homes are the old ranch style that are probably nearing 30 to 40 years old. Maybe these older neighborhoods should be rebuilt with only one floor homes in the aforementioned square footage range.
Just really like the possibility of residential special needs housing. Desperate need here in Plano especially with the residents of My Possibilities. We have been a forgotten group of the community until now.
As the population in Plano ages, citizens will want/require services to enable them to continue to live in their existing homes. Some of these services can be provided by the private sector and others are best provided by City Government. In developing the comprehensive plan, you should make provision for identifying service wants/needs of the over 70 population and pursue policies to best meet those wants/needs.
Create detached single story, single family over-55 housing options that are NOT tied to golf, tennis. Current active communities assume everyone wants golf & tennis.
Other cities are targeting seniors for active lifestyle retirement communities (small homes versus apt) which are very attractive. Plano is going to lose out on this market opportunity to other cities in the area offering these adult lifestyle communities. Also, we really missed the boat by not having an entertainment center we could use for our school functions and civic use.
We need some senior only gated, patio home developments with a rec center that restricts kids. Unattended and screaming kids are a major problem at rec/pool centers. Over 2/3 of the homes in Plano have NO children. We like our peace and quiet and would like to see more of it in public places.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I am thrilled that the bike trails now connect Bob Woodruff Park with West Plano, as I am an avid bike rider. It concerns me that some residents are watering on days that are not authorized. I think we can do much better in creating community within neighborhoods, because too many of us are isolated in our homes and don't know our neighbors as we should. We will need more senior housing as our Baby Boomers continue to age (I am 61), and we will need to keep an open mind about how to successfully integrate a growing number of minorities and immigrants into our city population. I notice the growing number of cricket pitches and understand the reasons for converting unused baseball fields into soccer fields. Plano is a wonderful place to live and grow old in, and I look forward to the next decades of my life with great expectations.
transporation and services to promote people aging in place in the city
Very important: Plano must plan services to meet the needs of an aging population. Once upon a time Plano focused on meeting the needs of families with children by providing the community with a great school system, great parks, etc... But demographics are changing. Baby boomers have just turned 60. We are living longer. There are more retirement communities locating in Plano. The growth rate of the senior population in Plano is very high. Many of these seniors are very active, and many have dispoasable incomes. Many will be needing public transportation, better medical services, etc.. And they vote!!!
There are many families that have children with intellectual and developmental disabilities that need living choices. There is prejudice and discrimination in Plano regarding the very individuals that already live here.It would be wonderful for Plano to talk to organizations like Community for Permanent Supported Housing to help provide multiple layers of homes for these individuals and be the leader in North Texas.
I would like to stress the need for homes for mentally/physically challenged adult in the community.
I don't think it is fair to throw-in items to rank such as housing for special needs individuals when such groups are under represented to begin with...So, obviously, that will not be a choice that is the number 1 ranking of the majority of survey takers.
More AFFORDABLE single family housing for the handicapped
Providing safe, quality housing for adults with disabilities is something that our community cannot overlook any longer. Also, retirees are looking to downsize into high end smaller homes, town homes and condos. Not much exists for those of us who would like to remain in Plano.
Important - special needs housing options, and expanded transportation opportunities.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Consider providing economic incentives for companies interested in the redevelopment projects, particularly those interested in redeveloping retail into senior housing options.
Also, consider the redevelopment of aging retail centers into housing options for people with special needs. There is a serious shortage of options for these individuals all throughout North Texas and Plano has the opportunity to be a leader in addressing this need as Plano ISD has set the standard for special education on a national level.
Partner with faith organizations to create environments where people can be trained and developed in job skills.
Keep the 8% of undeveloped land...undeveloped! The random undeveloped land is part of the charm of Plano - mixing a modern, cosmopolitan town with a Texas feel of agriculture and farming (think Legacy and the EDS land). Really detest that we are building on every piece of land available and at the same time, have corner strip malls falling apart and stores closing down.
Was sorry to put agriculture last, but we have such limited land remaining that I feel other uses for undeveloped land would be more beneficial.
I d like too have the farm land on custer and park road preserved.
This survey seems to be slanted towards utilizing all the existing land left in Plano. There are areas that can be remodeled or demolished and rebuilt without using these open lands.
Keep undeveloped areas, undeveloped. There is too much concrete already. We need green, open space. Encourage the utilization of empty buildings, we don't need to build more.
This was somewhat covered, but the nature preserves in Plano (Oak Point and Arbor Hills) are great and put the city ahead of most suburban cities
For the question regarding the use of unused property, you did not give the option to use the property to maintain green space. Create parks and nature centers. Why not offer an equestrian center so kids can learn skills without having to leave Plano? I'm also concerned about the empty retail centers. More should be done to fill the spaces with retail, professional services, etc.
I have always loved living in Plano because of its real ties to its agricultural and close knit town history. If we urbanize too much we may grow and generate revenue but we will lose that hometown feel. That would make me move without blinking. I don't want to live in the city. I want us to be relevant and residents to be well employed and the retail and amenities and improved neighborhoods will follow. If you want residents to have a love of their town you won't force them from their homes with demands they can't afford to meet. Make what we have better and more efficient with improved revenue from businesses and the retail sales from their employees. I'd rather live in our urban rural hybrid town than create an urban sprawl that will be an addendum to Dallas and lack character and spirit we still cling to.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Yes--there was no option for ranking the preservation of open land for nature preserves, parks, hiking trails. That is my first choice, although not for ALL of the remaining undeveloped land. Also, we need a revitalized indoor mall. I would prefer the Collin Creek mall to look more like Willow Bend. The Shops at Legacy is an okay model, but indoor malls are convenient for our variable weather.
1. Do not construct the ball fields that are planned at Cloverhaven Way and Chaparral. Leave it zoned farming. If it is developed, make it residential like the new homes being constructed located on the east side of Cloverhaven Way and Bright Star.
2. There seems to be an emphasis on Plano's west end development. The east end needs attention i.e. Collin Creek Mall and surrounding area.
More land preservation (i.e. expansion of Oak Point Preserve)
Libraries are so crowded, you cannot find a place to sit. Expand the libraries to have more meeting spaces for small groups.
Consider offering more technologies in the library system.
The libraries need more meeting rooms.
Would like to see open hours extended at public libraries for students and citizens - stay open until 10pm on weekdays and open one-hour earlier on Saturday and Sundays
Please ensure that public libraries stay in place or grow in number.
Excellent job of solid waste disposal in neighborhoods. I have lived here since 1992 and seen continuous improvements to take out the garbage. I like that Plano uses 'Publicstuff.com' website as it makes it very easy to contact city officials about public stuff to be fixed. And the library systems is first rate. I save a lot of \$\$\$ by using my tax dollars spent of the library.
Make more meeting spaces in the libraries. Get better, faster, more reliable internet connections in the libraries. Add more public art on the grounds of the libraries.
Create better walking paths and bike paths from the neighborhoods and parks to the libraries. Plant lots of trees along the paths that go to the libraries so we can walk in the shade. Put benches by the bus stops. Create shaded walking paths to the light rail stops. Make shaded walking/bike paths from downtown Plano all the way south down Ave. K to the Richardson border. Make a safe walking sidewalk on Jupiter from Oak Point to the Richardson border. Clean up the junky look of Ave K from the Richardson border north past Parker Road. Do the same on Jupiter.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Add more public meeting spaces to the libraries. Make neighborhood walking/bicycling trails to the libraries -- off the streets. Add murals on the exterior walls of buildings. Make it easy to bicycle or walk from neighborhoods to light rail. Put an economical full service grocery store within a block of a light rail station.</p>
<p>This survey doesn't ask the correct questions. You've already got in mind what you're going to do before giving us a chance to provide input. Most of these things are totally unimportant to me. I hate the bike paths on our streets and in our neighborhoods. I don't think the City of Plano should be involved in most of the things that are covered in this survey. You should be attracting businesses to the area through lower taxes. We should also be getting rid of some of the waste in Plano government. You should get out of the Parks and Recreation business and leave that to private enterprise. The main thing I think you should be focusing on at this time is taking care of providing a consistent and affordable water supply. Our water bills are outrageous. I consider it another tax on living in Plano. I don't care if Plano is green or not. I want things that do not restrict job growth. The one thing Plano does a good job of managing is the public library system. These are excellent facilities and well-used by the citizens of Plano. Other than that, stay out of your citizens' business!</p>
<p>Both Arbor Hills and Oak Point are great parks/nature reserves, but the city doesn't provide programs or outreach to connect residents to these natural areas (i.e., guided nature walks or other "documented" events or celebrations). Great for recreational walking/dog walking, but not much "nature", other than a couple of small signs.</p>
<p>The process of registering weeks or months in advance, and paying nominal fees, to take part in city sponsored one-time events (like some of the Live Green Plano festival events, or night hikes, etc.) is a barrier to easy access to participation. Instead--promote and advertise these more aggressively, and welcome walk-ups, for free.</p>
<p>Libraries are great, and very well run. The city government is very responsive and open, which is great!! Keep it up.</p>
<p>We need to invest more in community organizations like libraries, gyms and parks.</p>
<p>The road signs need to be big. The striping on Plano facility parking lots and at intersections need to be repainted. You can't tell what is what, everything is so faded.</p>
<p>People like going to the libraries, but there need to be more fun community building events each season coming out of the libraries, partnering with arts organizations and other community organizations.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Little things matter most - public safety/crime prevention, rec center accessibility/hours of operation, libraries, traffic flow, cost of living (water/sewer, taxes), employment opportunities. A lot of the stuff in your survey is/should be secondary to maintaining and improving the little things.
Make it easier to walk to libraries and grocery stores. Make wifi access available on the porches of libraries before the libraries open in the mornings.
The reason we chose Plano in moving here with State Farm was the schools and beautiful tree lined neighborhoods and the safety. East Plano needs to be changed and improved. Don't want to see what goes on over there make it over to the rest of Plano. Looks like strip mall land over there. For us to stay here and not leave for McKinney or other suburban places Plano needs to make sure as the neighborhoods age they don't attract people who won't take care of the homes and city and whose kids become problems in our schools.
Neighborhood watch or community watch - retirees live in a single family home not yet move to senior family, they could call the neighbors or friends for help. For example, if they need to go to doctor office visit, and the bus transit is not available at the time they need.
If not already underway, I would suggest developing a program that connects to all HOAs so as to encourage their involvement in maintenance, improvement and involvement with the city.
I am generally quite proud of Plano's forethought in planning, build-out, maintenance, neighborhoods, police and fire departments and city government. It continues to get better. There should be an organized way to increase activity in and contribution to individual non-mandatory homeowner associations, and I'm looking into that. I am not a proponent of advancing cultural diversity. That seems to be polarizing instead of uniting us. I'm a 3rd generation native Texan and 5th generation US citizen. I love promoting "We're all American citizens" - Love it, accept it, become it or leave it. Same with Texas... leave your failed California, Yankee and other ways behind, but promote and improve what works here by bring us fresh positive ideas that work here without trying to changing us into what has failed somewhere else.
create a program so that homeowners would have an incentive to remove the tree stumps that at the present are cut at all different heights and are a growing eyesore in East Plano. This is a problem that is increasing at a rapid rate especially in the parkways that were originally planted with "junk trees" that are in need of removal. (Park Blvd/Jupiter area)
We love living in Plano. We don't want our neighborhood to look old (east of Coit on Park Blvd) and hope to see it always updated. Plano has done an outstanding job in keeping the community spirit and feel safe living here. Thanks to our Fire, Police and all who work so hard to keep us safe and happy.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I live in the downtown area of East Plano. The house I live in was built in 1953. I love my home and I love my neighborhood. My fear is that our small neighborhood will be taken over by investors, renting out the houses at low prices. It's already started happening and the renters do not make good neighbors. I feel the presence of investor owned homes is really bringing our neighborhood down. My neighbors and I love our old neighborhood and the location is great and I would hate to see it go into decline. I would love to see the downtown expand in all directions, improving the area and maintaining its historic charm.
Require neighborhoods to create HOA with yearly dues to assist in the maintenance of the look and feel of aging areas. \$100-\$500 annual dues should be acceptable based on socioeconomic. My focus here is the older areas who don't have this in place.
I think that there should be some initiatives to get neighbors working with neighbors to improve the individual neighborhoods. It would be great to come up with some neighborhood teams that would help neighbors get to know each other and encourage them to help each other out.
no todo esta bien
no
No
no comment
No.
no
No
no
Not at this time...
Not at present
no
No thank you. This gave me some very interesting things to think about.
Nothing at this time
Not at this time
n/a
No
NO
None
No

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
no
no
No
No, this survey is very comprehensive.
no comment
No, the survey covered the correct items in my opinion.
N/A
no
No, this is a very thoughtful survey
not at this time
No, however we do thank you for taking the time to offer this survey. Have a good day.
Not at this time
NO
No
No
No !
no
Require more parking spaces or garages in dense area's like the shops of legacy. Limit the number of spots that the Valet companies can have. People trying to park create major traffic jams. Possibly build parking garages 1/4 mile away and offer low caot shuttles to and from theses places that are limited on land at the venue. Possibly even use current ones like the Dallas Stars and offer shuttles to Stonebriar mall, shops of legacy ect....Parking is a real issue in a number of popular places even downtown Plano...
In regard to being a walk/bike friendly city, someone once pointed out to me that Plano has miles of awesome trails, but they are recreational-- they can't be easily used for point-to-point travel/commuting. Also, I live in downtown Plano, and one thing I have been wondering about is the possibility of turning I 5th Street (between Ave K and the DART rail) into a pedestrian area. Either completely closed to traffic, or maybe relocated street parking. I would like to see the local restaurants open up patio/sidewalk seating. On busy nights (which are, excitingly, almost every night), it is difficult to navigate the narrow sidewalks.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

Downtown renovations are nice but the city is too large for that to mean anything to people on other side of Coit. Shops at Legacy is a very nice development and social center for west side. Consider this model for other areas of city not adjacent to downtown.

Far West Plano needs a post office. Why are three post offices like 20 feet apart and then nothing all the way from Coit to Carrollton? I know you don't control these but still.

Arbor Hills is a big plus for city. Please keep some open areas like this. New park at Spring Creek looks interesting.

Rush hour is not the time to ride bikes in a city with no dedicated bike lanes. We need to embrace bike lanes or keep the bikes off the streets during peak times. Serious traffic impediment and safety issue.

Best thing about Preston/Park and Park/Tollway is absence of overhead power lines. Please keep this going in other areas. Nothing makes a shopping center look crummy like power lines strung all over the place.

Seriously, why are we CONSTANTLY replacing street light poles?

Not sure I like the idea that Tollway corridor is becoming a center for car dealers. What is going to happen to Plano Parkway area? Draws people to city but also looks cruddy and eventually all of those dealerships become fourth-rate repo guys. We don't need more Fred's Auto Salvage. Hopefully these are long-term commits.

Thanks SO MUCH for making electronics recycling free. This was an absolute joke that I had to pay to do the right thing while my neighbors threw electronics in the landfill for free. That's a big win for the city's environmental efforts. You should promote that it's free - I never saw that in any of the mailings.

Really would like to see you guys come down on PSA for their awful parking arrangement at Coit/Preston Meadow. That lot should never be overflowing. If they can't fit enough cars in the lot, they need to change their sports schedules. Parking is supposed to be part of zoning analysis.

Thanks for doing a survey like this. It's nice to have an opportunity for input.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I believe entrances to the city should be added or updated to let people from Richardson, Murphy and Allen know where they are. Also, I would make sure to extend bike paths and walkways along the major creeks creating an interconnected system of green belts and lateral parkways. Further development and refinement of zoning south of the old downtown area would be very beneficial too, making sure there is good parking, but it would be helpful to have a higher quality of building along the south side of 14th Street from approximately First Baptist to past the rail line across the street from the new housing going up between 14th and 15th.
Would like to see continued efforts by the Property Standards Department to keep their focus on rental property owners to maintain their properties and to see that single family residences do not become homes with 8 and 10 vehicles parked at the home with 8 to 10 unrelated people living in the home.
Too many cars parked on residential streets when resident has a garage.
Your policing of neighborhood yards is not your business. In addition you need to enforce parking laws regarding vehicles parked the wrong way and too close to corners.
The condition and desirability of a neighborhood is directly proportional to the number of cars parked on the street in front of houses. More should be done to get parked cars off the street and into driveways
The Plano Center at the corner of Jupiter and Spring Creek sits on a lot of unused land. I was glad to see that you allowed people to park on the land during the balloon fest and raised some money for the city. Why don't you do more with the unused property? The Plano Center needs more parking; perhaps allow some commercial sites or a library to be built there. Seems like a lot of money goes into mowing property that is not used for anything, including sports.
Create a downtown cultural district by adding to the Interurban RR Museum and PAAM. Make better use of the Courtyard Theater. Have more events centered in the historic downtown area and improve parking for these events.
Address the issue of parking in and near downtown Plano--also Parking for light rail stations. Better timing of traffic lights would reduce air pollution. Update and attract more happenings/events at the Plano Center. Recently so much information is done only on the internet. This survey an example. It is not easy to go to Plano City Hall. This was printed at library (our library system one of Plano's greatest assets) at my expense. Thank you.
Stop all construction of new apartment complexes and other high-density residential developments. Rentals are lower cost so they attract the less affluent to Plano. Moreover, renters lack a commitment to the city and its continuing success. There is more crime associated with apartments. If Plano continues to build more apartments and other high-density developments such as condos and townhomes, the city risks becoming another Richardson.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

Texas' heat should be a huge factor in developing outdoor retail spaces. It's too hot in the summer to walk from store to store. When developing retail spaces similar to Fire Wheel in Garland, please consider interior connections and improve parking. When I shop at Fire Wheel (which is rarely because of the heat and parking), I don't walk from store to store. I will drive from store to store. I'm not convinced this helps the environment or creates a positive shopping experience...it's just a nuisance to me.

The Shops at Legacy seems to be better. Although I have not been there but a few times, the area is compact enough where you feel like the walk isn't too bad.

I wish downtown Plano had a more diverse retail and food options. There are very few retail shops and they are not diverse. When I drive downtown, it's seems like it's turning into a mecca for eating only. Every decision maker for Plano should VISIT Hendersonville, NC---PLEASE!!! Hendersonville, NC has it figured out! The shops are diverse, something for all ages. There are several coffee shops so you can sit and watch the world go by. And the absolute best thing about downtown Hendersonville-- they ALWAYS have something going on. Festivals, bike shows, car shows, outdoor concerts, Plays, a small theater, venues for kids, stuff for adults, you name it-they have it. It's awesome! You feel like your part of something bigger where everyone is friendly.

Behind my house used to be a row of red tipped photenias and they were cut down two years ago. I know of lots of other areas with the same problem. We should make the Parks and Rec Department plant and maintain these like they have in the past. The beauty of our collector and major streets would be magnified 100 times if this was done.

I think the music fest is not a good choice for our destination city project. We have had huge success with the Live Green Expo, why not expand the wholesome event to create another family event. The parking and crowds at a nature preserve still seems akward.

My #1 concern is traffic speed and other traffic enforcement. We need a much more aggressive traffic enforcement as to speed and red light runners. Red light cameras do change behavior. Speed cameras would do the same. Parking violations need to be enforced. Not enforcing fire lanes and allowing uncaring drivers to park next to fire plugs endangers lives and property, both for the residents and our firefighters. WAKE UP PLANO! These are the reasons I will not stay here after I retire.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Ensure that neighborhood streets are wide enough for two-way traffic. If necessary, restrict parking on one side of neighborhood streets to ensure smooth traffic flow. It is very dangerous in our neighborhood when cars are parked on both sides of the street and the road is only wide enough for one car. If necessary, change the city code to allow the city to unilaterally restrict the parking instead of asking homeowners to vote on it.
number 9 asked for undeveloped use...there was no option for parks and recreation, with our need for more outdoor activities and sense of community...gathering spots, hiking trails, ampatheater(oak point not great)etc should be an option. parking downtown is not great so tired of looking at old run down fox and jacobs homes, makes our city look old and disgusting...move west or live dirty. better yet, move north(frisco, prosper) or live dirty! HELP our old neighborhoods!! ask random teachers not "hand picked" administrators how to improve our schools, they know, see it and live it everyday. not the ones who sit in an office in the admin building!! we want to revitalize our city and make it great again!
Please the dog park could use some improvements: ligits, street furniture, more parking and possibility of allowing food trucks or a food and beverage stand (specially in summer)
Create financial incentives to home-owners to replace high water demand landscaping (lawns), with low water use landscaping - such as rock, cactus gardens, or creating off-street parking/driveways. It would be helpful to have expedited permits and permitting costs waived, as well as assistance in determining property boundaries, and an easy reference sheet of applicable city codes. Additionally, Plano homeowners should have access to city landscaping supplies at cost (no burden on city budget), as higher volume would reduce cost to all, and encourage upkeep of neighborhood appearance.
Have a residential light ordinance to regulate outdoor floodlights. Regulate garage conversions that causes increases on street parking. Landscape ordinance to require dead trees and tree stumps be removed (have a reduce fee program that uses Plano's large buying power). Large convention center. Offer energy savings help to rent property improvements. Increase rent property owner's responsibility to maintain their rentals (no slum lords)

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Would like to see more soft surface trails in parks. Would also like to see more water landmarks like lakes, ponds.
Overall, I think Plano is a superior place to live. Our trail system, Parks & Rec and city services are excellent. I sincerely appreciate that city management values residents' opinions and is planning ahead for the future improvement of our area.
The city has stated some of their goals and I see some progress, like the concert set for next year at Bob Woodruff Park. But at other times, it seems the city is just talking, and not acting. They say they want to beautify, but I haven't seen much lately. I think if they don't have the money for trees, etc. they should partner with industry to obtain things, or come up with other creative means.
There should be something like a natural park for enjoyment and to help the environment.
The development of the parkland at Windhaven/Spring Creek should be done with innovative and resourceful ideas. It should reflect more the nature of Arbor Hills Nature Preserve and not another neighborhood park with a play ground. The location offers a lot of creativity. Maybe the funds to make this park innovative could be met from memorial contributions. As a long time resident I would like to have something as a legacy noted at this park area. i.e. donors to construct a fountain with a waterfall, native plant gardens, and possibly an Arbor similar to the one in Haggard Park. Families are continually searching for places to have family pictures and this park could be it.
Jack Carter Dog Park is more than just a place for our dogs to run and play. It is a meeting place for friends and families who share a common bond and sense of fun. This park is a big part of the quality of life here in Plano. We want to be sensitive to the surrounding neighbors who don't want lights glaring in their faces, but there are many ways to light the park that would be non intrusive and cost effective. We really need to enhance the safety and experience of our dog park. I am asking the City of Plano to make an effort to install night lighting at the Jack Carter Dog Park. (ASAP!!) Thanks
Arbor Hills, which I enjoy regularly, is being ruined by the waste from irresponsible dog owners. Why, why, why is such a city as Plano not enforcing something that is doing so much damage to streams and fish. It is such a disease hazard, for the children especially. When it rains, the bacteria and parasites are spread by the water. Because the bicycle tires drop mud, you can't tell the difference between a bit of dirt and the waste of a dog. It is a fantastic facility, otherwise well-designed and maintained. I am embarrassed to take friends and family. I have spoken to dog-owners, but the responsible ones are the minority. The irresponsible ones are being very bad neighbors and are ruining the park for everyone. Please do something.
I would like to more variety in the public parks, Willow creek needs a basketball court and work out area would be nice as well.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Need more parks and geeen spaces.
Please improve lady's bathroom at Liberty recreation center. I've suggested many many times to install hair blow dryers on the wall of lady's bathroom. (They look like hand dryer but hang high on wall for hair dry purpose.) Other Plano recreation centers have them. Last year, I was told it's in consideration but nothing has happened. It takes to long. The weather is getting cold again. It will be much appreciated if they can be installed soon. Also, the shower heads can be improved. Some just need add a missing screw on the side of shower heads so it can be adjusted the way the water flowing out. Thank you very much. Yang Gao
swimming pool for carpenter park
Music Festival that is planned for our city is an excellent idea. Please include in line up of entertainment all genres of music.Such as Country, Gospel, R & B, Jazz. Please don't put all social services offices in East Plano. We have enough undesirable business already, some of which you would never see in West Plano. When Dillard's leaves Collin Creek Mall, please get another Dept. store of quality.
The Plano Senior Center is in need of expansion. Funds have already been approved. Lets get on with this expansion as the senior population and center usage is increasing.
One of my favorite things about living in Plano are the high-quality, affordable classes available through the Parks and Recreation department. I'm very thankful for these and would like to see them continue, especially with more weekend choices for those of us who work during the week and need to enroll our children for weekend programs. The parks in Plano are also always very well-maintained. However, it would be great to see a couple of them expanded/enhanced to be more unique (i.e. Celebration Park in Allen or Hope Park in Frisco).
We live near Liberty park and really like it, but it could use some shade. It only has one large tree and it gets very sunny and hot during the summer.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Safe trail connections is my number one priority, especially these two: 1) Chase Oaks golf course 2) The Hoblitzelle Park and Russell Creek Greenbelt should be connected near Beverly Elementary
Keep more nature and wildlife areas. There is already too much concrete that creates heat absorption in the summer.
I would love to see more Disc Golf Courses added to the City Parks. There is so much green space in Plano that I love, but I would love it more if there were more courses around town. It's a great activity for the entire family and a very low cost to begin the sport. It's great exercise and an easy way for people to get outside. It's also very low maintenance and cost for the city to set up courses on parks. Also, Oak Point Rec Center needs more rooms to facilitate aerobics and yoga and other exercise room type activities. As the only rec center on the east side, it needs to be able to offer more variety and more volume of classes to the east population.
More park and outdoor (natural areas) recreation
improvement on existing parks in neighborhoods is important and adding more green space. , There is a terrible rate problem in Plano and the city is not addressing at all.
We need an east side dog park!!
Be deliberate in planning. Creekwalk at 15th is not what was promised . It is nothing but the trail is nice. That area could be much more.
Plano is very lacking on adult indoor swimming facilities or "Lap Lanes". On the west side of town there are less than half the number of "lap lanes" needed for our population. It is a constant battle just to find a lane that is not overcrowded, especially when there are team or classes utilizing the lap lanes. At the Tom Muehlenbeck Center there are 8 lanes available but most times teams and classes reduce this number to less than 4 for Plano residence use. It would take at least 16 lanes to reduce overcrowding to an acceptable level. Also, there are no 50 meter lanes on the west side of Plano which means West Plano is not "World Class" in swimming. I know Swimming is an expensive part of our recreation facilities, but the absence of a 50 meter facility with a viewing stand for competition in the west side of our city is inexcusable. Cities with this type of facility attract persons interested in Olympic swimming and would help to define Plano as "World Class". It is time to build this type of facility at the Carpenter Recreation Center and show the world we are the best and give every citizen of West Plano the opportunity to watch the best compete and for them to swim and stay fit as well.
It's a good survey! Overall, would like to see more green space for neighborhood gardening and ability to walk more places.
better dog parks
No choice of living situation for: parent and child/children only w/no spouse. This covers a large selection of families in Plano.
Utilize your city services efficiently and effectively. Think outside the box when it comes to cross utilization of services and consolidation of processes to facilitate electronic usage.
This city needs to have a lot more interest in children. Making the city 'look' good does not mean that the city is a friendly place to raise a family. It is not.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
need a botanical garden/athletic field/free access to recreatin facility for plano resident.
Would like to see improvements in recreational facilities like baseball, football, skate park, pools, etc
I would like to see an increase in green space. Also, a centrally located splash pad would be great. Multiple splash pads would be better.
East side of Plano is needing a lot of improvements. Would like to see more natural features in housing additions, example water features, parks, more landscaping. Not just street after street of houses.
Need more beautification features at all major road intersections.
A tree planting program Trees reduce energy consumption
Plant more trees, because the weather is so hot, and with more trees would change the climate
More police. Response time terrible.
get rid of the speed bumps in neighborhoods that are hard on our cars....they do not seem to cut down on speeders anyway
Plano is a safe and diverse community to raise kids! Our police are effective and their presence is evident and so are the city code enforcers.
I would like to see more restrictions for sex offenders especially proximity to schools, childcare facilities and playgrounds.
More police to patrol neighborhoods.
Speeding on major roads (Park, Parker, Spring Creek, etc.) and drivers not coming to complete stops when the light is red is getting worse every day. I would like to see more police taking radar during peak traffic hours and writing tickets. Plano streets are not safe during peak traffic times and the issue needs to be addressed.
Educate new drivers as to our traffic and driving laws! Publish driving ads on TV, in the newspaper, etc.; the way folks drive here is PITIFUL!
Increase police contacts with older neighborhoods
If possible encourage citizen's participation in keeping the city safe, having frequent awareness meetings with public safety officers etc.
Please continue to encourage resident inputs. Use various media to make citizens aware that they have a voice in future city changes.
Increased diversity is hurting our town. Notice the riot at What-a-burger after the Plano-Plano West game. It was a race riot.
Yes. Question 24. You missed single or only parent with children as a selection. And what about graddparent with grand children with parents absent.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I see cops giving out tickets on East Plano school zones more so than West Plano school zones. Why is this? I've seen many cars speed away in West Plano and the only thing the cops do is put on his siren to warn them. PATHETIC!
Neighborhoods should be more inviting, friendly to encourage socialization among residents; police officers should enforce traffic violators - red light runners, speeders.
Increase enforcement of traffic laws - red lights mean stop, not proceed through. Aggressive police presence at targeted intersections as well as interior streets of residential areas that serve s cut through routes.
Plano police should have a policy to forgive. Its very apparent they seem to have a rude upper hand on people when they give people tickets. If a person really hasn't committed such a bad crime give people nicely a far warning. Or is it all about revenue as it seems to be the case. The police for get we the citizens are paying there salaries and could be a little more nicer in their attitudes. Just because they where a badge doesn't make them any better then the rest. Often I see police being lazy. But god forbid we say something.
There are some neighborhoods that have continuous problems with speeding traffic (i.e. Matterhorn Drive). It would seem that streets running next to parks, playgrounds and schools should have speed limits lower than 30 mph. (20 mph).
I would like to see that neighborhood associations and city promoting green energy by allowing solar panels installations. I love the recreation centers and their staff! I would like to see a plan where classes are included in annual fees.
I would like to see a stronger effort to control speeding around schools and city in general perhaps the use of technology and speeding solar panel radars (around schools).
I think Plano is a great place to live with excellent infrastructure and great government officials and workers.
I would like to see more green areas including small lakes (dream).
this is the most confusing survey I have ever seen. any results you get will be meaningless..
In this survey, each of the pages where I was asked to rank the different options did not work properly, in the following way. As soon as you selected a rank from any of the drop-down boxes, all of the boxes were immediately populated from 1 to whatever starting at the top and going down. If there were 7 options, the first drop-down would be 1 and the last drop-down would be 7 with each intervening drop-down incremented by 1. No matter which box I selected and what number I selected, the result was always the same: 1 to n from top to bottom. I would have liked to have actually input my choices. Either this was implemented without testing, or somebody is trying to stack the choices to their preference. Either way, you need to throw the results of ALL RANKING questions in this survey out as the results are bogus.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>1. Don't like red light camera system. 2. Police should target ticketing to make city safer, not raise money. e.g. don't position speed traps to trick drivers (Immediately behind a dramatic drop in speed limit, right on off ramp of expressway, etc). Make speed limits more consistent. 3. Trash pickup and recycling pickup services are excellent. Workers go above and beyond when picking up refuse.</p>
<p>Eliminate speed bumps/humps in neighborhoods to reduce air pollution and damage/repair of vehicles. Add more law enforcement to patrol streets and ticket speeders.</p>
<p>I would like to see more street cross guards near schools and more speed bumps in the neighborhood area.</p>
<p>Excellent schools, low crime, Single family homes, parks and corporate headquarters make Plano, Plano. We don't need high density apartments or low quality businesses, that would be our downfall.</p>
<p>Already took part in a similar survey or discussion 3 years ago with no visible changes.</p>
<p>Yes. I volunteer at the plano animal shelter and I believe that the management does not do enough to retain good officers and staff. It is an exceptional shelter with caring and supportive officers but there is a significant need for more officers and ESPECIALLY MANAGERS WHO CARE AND WANT TO DO MORE TO MAKE IT EVEN BETTER. The mgr should be more engaged to make the services mean more to the city residents- be more interested in bringing info to,them re animal safety, resident safety and adoption. The job rotation of kennel staff is EXCEPTIONALLY difficult and there unfortunately has been a very high turnover in the last few years. How a city takes care of its' animals, is concerned about resident and animal safety, and works to make these noticeable to its residents and brings them relevant information on the above is an indication of a caring city. The shelter needs more money for officers, equipment (another air-conditioned truck) and a manager interested and engaged with the employees. Unfortunately I don't see that and that's probably a major reason for the HIGH turnover. I ask you to reach out to those who've left in the last few years for feedback on what's needed. I want plano to be the best in the state for animal services, safety and adoption. More needs to be done and it starts at the top. The officers and staff are WONDERFUL but they can't do more by themselves. HELP MAKE THE DEPT EVEN BETTER AND GIVE THEM MORE RESOURCES, AND UNFORT ANOTHER MORE ENGAGED MGR WILLING TO MAKE THE SHELTER AND DEPT INNOVATIVE and visible to the community on an ongoing basis. THANK YOU FOR YOUR HELP,</p>
<p>Survey topics are comprehensive. Interesting component might be to question how likely one believes certain aspects included here might be realized. It's all pie in the sky, and bottom line, average person wants all of stated changes in their city, but they want other people to pay for it. Funds are tight, and economy isn't going to get significantly better any time soon. Just my thoughts.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
The condition and appearance of major east-west and north-south streets toward the center of Plano should continue to be addressed. Perhaps different street surfaces could be introduced.
Traffic flow and left-turn lanes might be improved with more dynamic signal light adjustments. Perhaps over/underpasses could be explored, but residents' opposition would be quite vocal.
Speed bumps and cushions, should be re evaluated. Sailmaker is ridiculously riddled with speed cushions. 1 or at most 2 would achieve the same result and reduce the wear and tear on local vehicle traffic.
Signage during road construction is very poor leading to safety concerns.
We need to beautify the city.
As indicated before something as simple as painting the curb in the street medians and street corners preferably with paint that will shine when illuminated with the car lights will go a long way to make life more enjoyable in the city. You can see that cars are constantly driving OVER these corners and curbs by the marks left on them. It damages the cars and we are always wondering why no one in city hall does anything about it!!
I'm not sure if this falls under the city's jurisdiction, but the Hwy 75 set up for the HOV lane is ridiculous. Nobody can enter it with those white spikes up all along the way. Why not have places where they can merge in or just get rid of them altogether? I think it deters people from using the HOV lane.
it was covered - just want to state that maintaining roads, sewer systems, power sources, very, very important....
More red light monitoring intersections.
Left turn at Preston and Legacy is NOT working.
Most of Plano streets with crosswalks are often unsafe because drivers do not stop for people in cross walks. Signage reminding drivers that they need to stop for people in crosswalks might help.
Safety is a very important factor.
Make some older roads and areas clean and neat, while keeping newer roads and areas clean and net.
Improve public facilities.
Lane Markers are gone in many areas of East Plano (W 14th @ Los Rios), Park,..... and people don't know where the lanes are.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Why do you put telephone poles in the middle of sidewalks?
Why is there a speed trap on Independence south of Park?
Why do you opt for expensive new construction when repairs are possible?
Survey is a good start as to getting input from the citizens. Most of the traffic issues appear to be North/South... maybe review the East/West requirements...
URGENT attention to major intersection/construction @ spring creek and custer!! MULTIPLE ACCIDENTS poor visble signals crowded barricades with poor directions PLEASE ADDRESS thank you in advance
Our streets need major renovations. In the ten years I have lived here, the streets have gotten worse and worse.
I like what Plano is doing along Spring Creek Parkway at Custer and Independence intersections; the improvements should bring retail back to those areas.
Not enough, if any, info on road projects mainly current mammoth one on Spring Creek Pkwy
Sidewalk disrepair (and street disrepair) is at an all-time high. This summers has really taken it's toll. I have lived here since 1986 and I have definitely seen the decline over the last few years.
Very slow road work
Why is the city so obsessed with building out every last undeveloped square inch of land? Why is the city so obsessed with adding thousands of more people with the water restrictions in place for the current residents? Instead of adding more people, more buildings, more homes, why not improve what we already have? Pretty poor planning to add a bunch of new stuff when the old stuff is neglected. And why, when the vast majority of residents use cars for transportation, give cyclists the priority on our streets, especially when they refuse to abide by traffic laws? You also have a desperate need for people that know how to repair roads properly.
Potholes need to be repaired on common cycling roads like Independence, etc

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Improve traffic flow by removing unnecessary lane closers at left turn lanes. For example on 18th street and Ave. G. The lane is removed then added again as a turning lane. Why not just put signs up saying left lane turn only, It sure would make traffic flow smoother when there are several cars going down the 2 lanes, then they go to one and then back to two. Unnecessary!</p>
<p>That also happens going south on Preston to turn left on Park. There is no need to remove a lane and then go into the turning lane. You should be able to just go into the turning without first having to try to merge right just to go left, There are several of these intersections marked like this in Plano and they are so useless and cause more issues than help anything.</p>
<p>Also, it would be nice if 15th street from US75 through downtown Plano was in good condition so visitors to Plano would get a good feeling about Plano instead of a rough and bumpy ride from US75 to downtown. That street is really falling apart. It should be the #1 project for the street department. Patching here or there is not enough and looks terrible.</p>
<p>We should take pride in our town and have the first impression for visitors to be a good one.</p>
<p>Why doesnt the city have its own street sweepers?</p>
<p>I feel major roadways in East Plano are not maintained as those in West Plano.</p>
<p>I'm also very disappointed in what happened with the removal of Rice Field for housing that never happened.</p>
<p>I do not understand why every year there is construction going on in the city of plano. Currently Spring Creek Parkway and Custer is such a mess. What are we building there? Should there be information out there for the residents of plano to be made aware of? I have been a resident of Plano for 25 years and have this city expand and keep building new houses. I think we have no more land to build any houses on. When new developers come in and build huge houses in an older community it sticks out like a sore thumb. I think Plano is done building new housing, and everyone is moving to Frisco, Allen, McKinney. I think we need to worry about the Plano residents and how to deal with an aging population and insure that the crime rate does not go up as lower level income people move into older neighborhoods. Thanks.</p>
<p>Portions of Plano are starting to look old and run down, which is emphased by road and sidewalk conditions, failing neighborhood walls, etc. Need to do some beautifying.</p>
<p>Add designated right turn lanes to all major arteries for better traffic flow, thus reducing emissions.</p>
<p>I would like to see Yoga added to the PISD curriculum similar to what was done in Encinitas</p>
<p>Work on improving the schools on the east side of 75</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Ensure that the school system is among the best and retains traditional values.
We are new to Plano and in general, have been very happy with our decision to move here. There were not many questions in the survey about schools. Plano will lose its rank as a great place to live if the school ratings drop. (ie. Huffman, Shepton) More emphasis should be directed toward the school system.
School spending is out of control. Otherwise Plano is great. well done
High schools are too large -- reduce size -- offer more, but smaller like Frisco and Fort Worth. Also make the effort to go to four-year high school. Two year does not work.
Plano is a nice place to live with an excellent school system.
Find ways to get the public involved in the school system and city government by ensuring the people of the city of meeting and subjects and the importance of their input. I know that the PISD has some major problems that have not been solved for years.
Keep funding our schools. It's the reason most of us live here
Concerns about schools and school facilities and maintenance and declining population of children and youth as the population ages. This may not fall under the jurisdiction of City of Plano, but it is vital to an attractive and vibrant place to live.
We need to figure out how to make One Plano instead of east/west divide.
Very concerned that on question regarding how to utilize the 8% of remaining space for development, the survey does not include GREEN SPACE and PARKS. Plano is somewhat of a concrete ghetto in the suburbs and residents need outdoor space that is open for recreation, hiking and has native flora.
Too much emphasis on adding more corporate offices and shopping centers. We have enough.
Also very concerned that no mention made of the competitive school and educational environment we face with neighboring Frisco and McKinney - both of which are attracting more young families because of the newer schools and recreational facilities. That might very well be the tipping point!
Let's try to maintain a quality of life that draws an educated work force and encourages more business to relocate here. Plano has excellent schools which is a good reason families choose our city. I expect our city manager and city leaders to be responsible for the fiscal health of the city with emphasis on controlling costs both today and in the future. I make this statement based on many cities experiencing financial distress recently. I'm proud to live in Plano, and I'm pleased to know the Animal Services staff is compassionate and willing to work with outside groups to find homes for pets.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Through maintaining the close school district-city relationship, Plano needs to make sure the PISD schools stay top-notch, since good schools attract people to the city.</p> <p>Also, for our aging population, the city does need to address amenities and services for seniors (I know it's a fight right now to expand the senior center).</p> <p>City needs to work with HOAs to loosen restrictions to allow for more environmentally-friendly practices.</p> <p>City of Plano really does a great job of offering services to its citizens (ie one-stream recycling, bulk trash pickup, public safety response, education about being environmentally-friendly, parks, accessibility to officials, etc...)</p>
<p>It's so hot in Texas, make areas more shaded or have big fabric shade areas. I love all of the trees. I am disappointed to hear how low the percentage of people in Plano recycle - continue enforcing recycling. We have a good number of items in which we can recycle, increase it. Allen has more items they take - ask them about it. I collect other plastic numbers, styrofoam and other recyclables and need a place to take them. The street lights are in some cases over 3 minutes long - OMG that is long, shorten it a bit. I waste a lot of gas sitting at the lights. I hear PISD needs more money again--- get the representatives down to Austin and ask for some of the millions of the robinhood money back and get a piece of the pie in the Texas Lottery we were told we'd get. Overall, I like Plano and I feel safe here.</p>
<p>I think it was covered, but many of the screening walls throughout the city are in disrepair and give the city an unkempt appearance.</p>
<p>Focus more on assets in place that could be optimized with minimum investment. For example, the Spring Creek Drainage Ditch from Legacy north to Carter Hall Court.</p>
<p>Do not bully home owners about city failures in loose developer deals of the past. The city set the standards for privacy fences that are now crumbling or in dishabille. Most of this was in sweetheart deals with developers, of which I can certainly list a bunch. Incredible poor actuarial work in funding the future maintenance or replacement. Now you are beginning the drumbeat that here, in Plano by golly, the individual homeowner will pay and will pay when you tell him/her or you will sue him/her. Yes, those were the quotes when compared to Richardson in yesterday's DMN. Well, by golly, you can count on me to lead as a named plaintiff in a class action suit against the city should this begin to happen. Stand up and be responsible. We are in this together. Look for better alternatives than brick and mortar solutions. Start a twenty year plan of replacement and start now. Meet neighborhood HOAs, where in place, with 50% funding. Better review all of your HOA agreements as well as they differ from development to development, often if not usually depending on the perceived leverage of the developer. Organize renewal HOA programs, organizing and building replacement HOA's. Some require the city to be responsible privacy barriers on major streets. Ask for Muelenbach to lend himself as ombudsman . . . after all, he presided over most of the installations.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Fix the screening walls around town. Use new materials or use materials they have evolved. The brick walls in the city look terrible for the most part. Please no more generic apartments. Urban lofts or 2-story town homes.
The biggest problem that I see throughout the city is the brick walls in residential areas are all falling down or sagging. I don't know if that is a dumb code issue or what the reason is for all the walls being constructed the way they are but it seems pretty silly to suspend brick and expect it to stand for more than 10 years and look good. This is a huge issue that needs to be addressed and change the code or whatever is necessary to correct this because it is becoming an eyesore throughout the city.
1) Provide education in how to maintain building foundations. We moved here 2.5 years ago and get conflicting advice from numerous experts. Please offer a course on this. 2) Please offer a course on xeroscape landscaping. We used to live in New Mexico and it is amazing the difference this makes to water usage. 3) Fix aging fences that surround each neighborhood. Many are crumbling and this is unsightly and unsafe.
1. Establish an Environmental and Sustainability Citizen's Advisory Board with representation from the City Council similar to other Boards and Commissions. This board would address all aspects of environmental sustainability including sustainable transportation, economic viability and opportunities for community engagement. Economic viability might include expanding the Research Technology area of Plano to attract higher income employment opportunities. 2. Develop and maintain a long range Energy Plan that includes all energy consumers - municipal, residential and business. Plano currently imports all of its electricity. The energy plan should include the objective of meeting 40% of electricity needs from locally generated solar power, 40% from imported clean energy, and the remaining 20% coming from reduced consumption and conventional energy sources. Utilizing local distributed solar energy will help offset peak demand periods, especially in the summer, and reduce stress on the utility distribution grid. A goal for the energy plan would for Plano to become known as the leader of Solar Friendly Communities across Texas and the nation. Plano should also become a leader in the implementation of the Texas PACE program, the Texas Property Assessed Clean Energy Act legislation passed in June 2013. (See http://www.keepingpaceintexas.org/)
I am in favor of the use of solar panels, but please do not let wind turbines come to our area
I feel like a lot of "green" options were mentioned, however, there was no emphasis on recycling. I would like to see the city increase recycling awareness whether it be starting programs in apartment complexes, the school system or posting signs around town that are "pro" recycling. If there is a way I can help even as just a citizen, I'm all ears, and you can feel free to email me (gurnea@yahoo.com).

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Revised building codes should include energy and resource conservation measures for existing building upgrades and new construction, both in residential and commercial structures.
I would like the city to ban plastic bag use at grocery and other retail establishments.
Don't waste our money on green environmental issues that are expensive and ineffective. Think conservatively!!
Please don't screw up the city of Plano with all of this Sustainable Development garbage. I design building professionally for a major architectural firm, and I will say from first hand experience that this is the biggest fraud perpetrated on the people of this country. If you even think about adopting smart growth or and other moniker of sustainable development as your survey questions indicate (hence all of the LEED, mass transit, air quality and land use questions), you will doom the future of the city thereby destroying what made this city great. Furthermore your questions indicate that you are employing the delphi technique of steering debate by framing the questions, and giving only choices that lead to your predetermined outcome. It would appear that this survey is merely a means of conditioning the populace. Prepare for fierce opposition if you dare to attempt this. Cities all over this country are removing their elected officials for even trying this and the scam is well known and the playbook has been published for all to read. DO THE RIGHT THING AND KEEP IN PLACE THE THINGS THAT MADE PLANO GREAT. NOW IS NOT THE TIME NOR WILL THERE EVER BE ONE TO TRY REGRESSIVE, OPPRESSIVE AND UNPROVEN IDEAS ALL IN THE NAME OF TRYING TO STOP AN IMAGINARY PROBLEM, NO MATTER HOW YOU ARE BEING INFLUENCED TO THE CONTRARY.
Recycle of soft drink/beer cans.
Apartment complexes to have separate bins for disposable garbage, recyclable newspapers/plastic, separate glass pick etc. to minimize garbage.
before you push out :Green Plano" - make sure that the city is compliant. Many times a cost is associated to inform public but the city is not compliant.
I think walking is great, but it's hard to see it as a viable option during the summer months when it's so hot. One thing I'd like to voice support for is any effort to cool the environment or reduce the 'heat island effect'.
Require large generators of solid waste to implement on site recycling.
Some cities have more one way streets, longer signals, blinking hazard lights during off peak to conserve fuel burned. Plano has too many stop and go's. Few East West and N. South Main Streets with little or no concern for traffic flow to help conserve fuel for residents. More merge lanes at intersections would help too. Simple

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Please fix the situation for west-bound cars on Spring Creek turning south onto Alma! Either fix the light so there is a green given on EVERY cycle, except between 8pm & 7am, or lengthen the turn lane east to about even with the Arby's, or reduce the turn lane to go north on Alma from east-bound Spring Creek from 2 to 1 lane, leaving only the one closest to the median. It would not help to make the turn lane going south on Alma into 2 turn lanes unless the light is fixed so there is a green given on every cycle-it would just create the visibility problem for 2 lanes instead of 1.
Bring back street sweepers. I like clean roads. Fill pot holes with concrete instead of asphalt and make sure contractors make it smooth before you pay them. Drive your vehicle over it in an old Ford Ranger and you'll be able to tell if it's smooth.
Also, keep the lights synched. I know Plano can do it because sometimes they're synched, but other times they are not, and it's frustrating to know we have the technology but it's not being used. It would also be nice if neighboring cities could get together on this-- Allen is really bad about not having synched lights.
Traffic delays are shameful. Many streets need to be widened and additional turn lanes added. Disregard for red lights seems to be increasing and extremely dangerous. Strong concerns with our need for additional clean water sources.Thank you
Growth of northern suburbs make the city streets in Plano -Coit ,Independence, Alma, Custer a traffic nightmare especially at rush hour . Much too late to fix. Traffic is the one factor that has greatly reduced the quality of life in Plano. And what about the environment?
There is just too much traffic. (period)
Reset some stop lights during the day for delays
I commute to work daily from Parker/Custer to just west of downtown Dallas via the PGBT and the Dallas North Tollway. If the day comes the volume of traffic on those roads can be reduced somehow I would love it. Thank you.
Please address the timing of the signal lights on the major thoroughfares so that there are fewer stops at the posted speed limit. When I travel south on Jupiter, I hit almost every other light red until I get to Richardson, then it's green lights all the way, for the most part to 635. I drive on the major thoroughfares a lot for my job (Jupiter, Legacy, Coit, etc) and there doesn't seem to be any timing of the signal lights or synchronization so that you don't have to stop at each one.
Why don't you "time" the traffic lights on major streets for better traffic flow at reasonable speed limit? By driving a set speed you get all green lights going North/South or East/West on major arteries. Post the speed on the streets. This may help cut down on some of the red light running and spread the congestion especially if people knew they could avoid 75 going to and from work by using a "timed thoroughfare." Others cities have done this for years.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Use tax incentives to companies to motivate a flexible work schedule to relieve traffic in the mornings.
I am scared to death of the traffic in and around this area.
I would like to see a more comprehensive study of traffic patterns within the city...traffic lights do not seem to be coordinated to make the best use of steady flow.
The George Bush Tollway and improvements to US 75 and 121 have greatly improved transportation in and around Plano. However, the North Dallas Tollway has become so gridlocked during larger portions of the day that I personally have stopped using it during any peak travel times. What can be done?
The only thing I dislike about living in Plano is driving all the way through the city on Park or Parker and taking a LONG time due to sitting through traffic lights three and four times.
traffic light synchronization is terrible. Need to improve traffic flow around the city
Plano is really a difficult city to get through based on the "poor" timing of the traffic control systems.
Blighted neighborhoods need to be addressed now. Too many homes were purchased during the recession and converted to rentals. Now, these homes are quickly experiencing a way of blight.
Plano neighborhoods seem dark and lonely after dusk. Wife calls it a 'dead city' compared to her home neighborhood experiences in Russia. I agree, having been to Russia and Western Europe ten times in total. I feel safe walking after dark, but it would be nice to have some neighborhood trails, enhanced areas in some way to encourage walking, meeting people in your neighborhood (which I almost never do now). Traffic congestion for such a medium sized city is atrocious. Because of this I often dream to leave here as soon as humanly possible. It drains ones energy and I just want to stay home or in a quiet place rather than to fight the traffic here any day in the morning or after 4:30 and until 7pm and then anytime on the weekends.
Synchronize speed limits and stop lights so have the same pattern 24 hours per day and post signs saying drive the speed limit and make the next light without stopping.
Fix neighborhood walls before they fall down to save money and keep the same brick pattern Remove excessive humps from major intersections Bring back the Transition and Revitalization commission Cut down all Bradford pears and replace with small trees that don't have to be pruned on city roads
Remove all red-light cameras from the city.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
The traffic light timing is inadequate for the amount of traffic on them. You have to sit through 2 or 3 lights! Examples: Custer & Legacy; Alma & Legacy, Plano Pkwy and Alma, and the strangest light of all, Legacy and 75! Also, we need to revitalize the east side of Plano. I know some of that has happened, but not near enough! My children grew up in east Plano, but I don't feel they are safe there anymore!
Three things. 1. Can we go through and get rid of the speed humps that were put in and the city decided to discontinue. These are a major annoyance in the streets. 2. Why is the city spending so much money on changing the traffic lights to Yield on Green to Yield on Yellow flashing? These mean the same thing and I have come across more people confused by this and stop and wait until they get a green arrow to turn than when they could Yield on Green. Third, can the traffic department look into converting more of the traffic lights to be flashing earlier in the evenings and possibly throughout the day when there is little traffic coming out of neighborhoods. This would increase traffic flow, cause less pollution and make getting around the city easier for those travelling on major streets by not having to stop for lights for those coming out of neighborhoods.
Traffic light timing may need to be reevaluated in certain areas. Also, please finish fixing whatever you're fixing at Spring Creek and Custer! Thank you.
Improve left turns at major intersections. Sometimes the turn arrow comes on at the beginning of the green cycle and sometimes at the end. I think the arrow at the end wastes time because the driver has to wait until traffic has completely stopped before moving into the intersection to avoid "red light runners". Or at least be consistent. Always at the beginning or always at the end. The intersection at Parker and Coit is a perfect example. When I turn left to go south at Coit at 6:45, the left arrow is at the end. When I come east on Parker at 8:15, the arrow is at the beginning. I have mentioned this to Lloyd Neal several times and he always tells me it is the computers.
I would like to see more improvements at major intersections. More right turn lanes and more overpasses would speed up travel and reduce idling time at red lights. I would also like to see the stoplights timed so as to reward me for not speeding instead of punishing me.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

Traffic light timing continues to be a major impediment to swift efficient travel through the city. For example, just drive North on Preston Road from LBJ through Plano. Every light is timed to move you quickly, without stopping, until you hit the Plano border at Hwy 190. From then on you will spend more time waiting at the next 2 or 3 red lights to go one or two blocks as you spent coming all the way from LBJ. Honestly, the city is a big grid of streets. This is an easy task for a good Engineer to do well. But I have to give Plano a solid 'D' grade. Improvements have been made, because it used to get an 'F'. Let me help you with the solution:

1. The top goal is take a group of cars on one of the major roads leaving a red light and time all the others lights so that if that group drives the speed limit, every light in front of them will turn green as the approach.
2. Every other traffic concern is secondary to #1. You never interrupt this flow of cars with cross traffic from some secondary street.
3. You also never interrupt that major street flow of cars by sensing a gap in the traffic and turning the light red on one side of the major road just to let someone in the left turn lane turn left. They can either wait until the major road all goes from red back to green, or turn left when there is a safe gap.
4. Since people at these secondary side streets will get annoyed waiting for a green light, during rush hour times, that's tough, they have to just wait. Other, less heavy traffic times, you make those lights blinking yellow for the main roads, and blinking red for the cross street so they can go ahead whenever it is safe to do so. I am talking about during the day, not just after 11 PM and before 6 AM. All non-rush hour times.
5. You keep the same light timings all the time. Not just during rush hour, then change it to favor secondary streets starting a 9 AM, and after 7 PM like today. Instead you keep the same optimal timings, but during lighter traffic times you just shorten the cycles. In essence run the clock at 2x or 3x the normal speed to give more frequent breaks to non-major road traffic. This, combined with #4 should make secondary road access to the major roads far better than today's disruptive inefficient hybrid approach.
6. The major streets that get the top priority: North / South - Preston, Coit, Independence, Custer, Alma
East / West - Plano Parkway, Park, Parker, Spring Creek, Legacy

Since you have to make compromises for these streets at the major intersections at the highways (GBT, ND Tollaway, US75) you base your timings off the group of cars coming from those intersections, then keep them moving all the way through Plano.

7. If you can't have a truly optimal flow on all streets in all directions at the same time, you designate a subset of major streets in each direction as have priority in a specific direction and advertise it. So I want the best experience, I seek out one of those streets and "go with the flow".

Let me know if you need help.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Yes.</p> <p>Fences - Delapidated, crumbling, faded wood fences are an eyesore in Plano. Change to either no fences....or some other material besides wood.</p> <p>Traffic - Traffic at left hand turns is poorly designed. The new flashing yellow light at big intersections is going to cost some lives. I drive past intersections using them and double back to avoid having to make a suicide dash (can't see behind car/truck in opposing left hand turn lane). PLEASE CHANGE THIS!!!!</p>
<p>The West side needs a tennis center comparable to High Point. Mullenbeck has been highly successful and a tennis center would be as well. Often you cannot find an open court and we would love to have lessons and leagues that a West side High Point would offer.</p> <p>The West side would like to have light rail route on our side to access the existing structure.</p> <p>Enough of low income apartments on the West side. Our schools have deteriorated as a result and crime has increased. If low income families are not going to take advantage of this opportunity, they should lose the advantage.</p> <p>Traffic flow in Plano is seriously frustrating! Travel in any other suburb and the traffic flows. In Plano, you stop at every light and traffic doesn't move.</p>
<p>YES! Most important things are to continue good police and fire staffing levels & training. Next highest priority is to insure adequate water supplies, both through increasing supply and conservation. Next is keep garbage/sewer services at current very good levels. Then work with Plano schools to keep it up to speed. Then focus on fine tuning traffic flow across major city streets at rush hours. Most of the other activities listed in this survey fall well below these priorities.</p>
<p>Traffic is continuing to become more and more congested. Therefore no more multifamily units should be approved and shopping should not be so consolidated. Institute more stringent water usage controls by not approving water features for any new construction and restricting water usage more proactively.</p>
<p>Provide more transportation for seniors.</p>
<p>Public transportation expansion. I can't ride the bus to catch the train since the busses don't run anywhere by my house.</p>

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I would like to see more west - east bus transportation so west Plano residents can get to DART rail without driving. For example, a bus line that goes from Coit and Hedgcoxe to the Parker station.
Public transportation, light rail and bus is the most important to replace personal drive.
A focus on the need for the housing and transportation options for individuals with special needs.
Transportation here is bad for people with disabilities. DART stops in Plano; TAPS cannot come into Plano except at the Parker Road DART station. West Plano DART bus routes connect to Forest Lane DART station, not Parker Road station. DART and TAPS need to coordinate.
Housing is missing here for people with disabilities. Yes, people with disabilities live in Plano. Their families live in Plano. When kids grow up in Plano, they should be able to live in Plano as adults. Work with local nonprofits; find out what is needed.
DART Rail System would be great to have along or near the Dallas North Tollway.
Focus needs to be made on the East side and any area that is pulling down the value of Plano as a city. Downtown started as a rebuild, but it never seems to go anywhere (only Dickensfest seems to use downtown).
East to West rapid transit is needed especially to work parks like NW Plano from the neighborhoods.
Collin Creek Mall and area is falling in disrepute and needs assistance.
Fixing up old neighborhoods and retail areas is important...but I would really like to see this city take the lead in making the Cotton Belt commuter rail project happen. Being able to hop a train to DFW Airport or Downtown Fort Worth would be a huge improvement for the entire region and would bring many job opportunities here.
Undeveloped land should be allowed to develop with higher density residential and/or other uses, which will strengthen existing strip center performance. Empty tracts sitting vacant for decades is wasteful. Work against alternative transportation pressure from regional and national sources. Instead, embrace what Plano is and work on removing HOV lanes from 75 and expanding 75/DNT/Bush/Etc. Admit that DART is a failure and handicaps Plano from competing with other regional cities by hogging the 1 cent sales tax. Empower code enforcement to work with citizens instead of the current micro-management situation that results in poor customer service and citation quotas. Increase density via mid-rises and move away from garden stock apartments.
Improve public transportation, add workplaces, renovate aging neighborhoods and shopping centers, and get rid of open land.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Lack of train service from Parker station to DFW airport that runs parallel to I21. Having train service that connects Plano to DFW/Irving, will help not only the residents of Plano but also Allen, Frisco, Lewisville, etc. who drive at least 25 miles each way to get to Irving and beyond.
Also, the cost of tolls on I21 is very high. It should either be made non-toll or reduce the cost of tolls.
I would like to see revitalization and redevelopment of some of the older areas of Plano and continued expansion of mass transit options. As the population continues to age, transportation will be one of the top factors that attracts and keeps people in the city. Right now, almost everyone has to use a car to get around effectively and to get to the other cities in the area. I would also like to see all of our schools ranked highly and well thought of. Plano schools are being eclipsed by those in cities such as Frisco, Southlake, etc. Thank you for your time.
1. Establish an Environmental and Sustainability Citizen's Advisory Board with representation from the City Council similar to other Boards and Commissions. This board would address all aspects of environmental sustainability including sustainable transportation, economic viability and opportunities for community engagement. Economic viability might include expanding the Research Technology area of Plano to attract higher income employment opportunities.
2. Develop and maintain a long range Energy Plan that includes all energy consumers - municipal, residential and business. Plano currently imports all of its electricity. The energy plan should include the objective of meeting 40% of electricity needs from locally generated solar power, 40% from imported clean energy, and the remaining 20% coming from reduced consumption and conventional energy sources. Utilizing local distributed solar energy will help offset peak demand periods, especially in the summer, and reduce stress on the utility distribution grid. A goal for the energy plan would be for Plano to become known as the leader of Solar Friendly Communities across Texas and the nation. Plano should also become a leader in the implementation of the Texas PACE program, the Texas Property Assessed Clean Energy Act legislation passed in June 2013. (See http://www.keepingpaceintexas.org/)
Somewhat addressed in survey but I think there is a need for mixed use space that will allow seniors and people with special needs to access all major services easily and with no transportation required. High density living (with some assisted living) within walking distance to hospitals/doctors, grocery stores, places of employment (who hire people with special needs) and worship, entertainment and general retail.
I would like to see a trolley system throughout Plano that would greatly reduce traffic, and reliance on cars to travel throughout Plano. Also, we should natural landscape our properties to reduce water usage, and give Plano the natural beauty of native flora and fauna. Get ride of home owners associations since city code covers what ones property should look like.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
<p>Our streets stay repaired but remain very unsafe. No white stripes, over half of the reflector buttons missing, cars swerving on curves because they can't tell which lane they are in. Please drive northbound on Custer from Park to Legacy at dusk or in bad weather. Very dangerous. It's much safer and a lot easier to drive in surrounding cities as they use white striping everywhere it seems. In addition, lighting at many major intersections such as Coit and Park is sadly lacking. Very hard to make a left turn to the north on Coit from eastbound Park when there is rain or at dusk because there's no light on the median. All our medians need to have white paint and possibly better lighting. Drive other suburbs - their markings and lighting are much better than Plano.</p> <p>Plano has a great tax base but wastes so much of the tax money. Example: Putting up the new poles for the communication system - no communication to homeowners, crews out to survey, crews out to install poles, unhappy homeowners, crews out to take down poles, crews out to resurvey, and finally I assume - crews out to put up yet another type of pole.</p> <p>Plano has the line down pat about the environment and water issues and yet in our neighborhood alone people water 7 days a week or whenever they want to with no accountability. Plano says it "can't" prosecute because it clogs up the judicial system. Is there no creativity in government? Set up a separate "court" and quit accepting excuses for why people watered more than their allotted time and FINE them! The fines in our neighborhood would pay a judge's salary. Find out how Frisco and other neighboring cities enforce the rules.</p> <p>Why not tear down some of the old, decaying parts of Plano and put in new urban centers with excellent bus transportation and walkable restaurants and retail centers? We live just north of Hedgcoxe at Custer and have NO bus service. Bus service apparently ends at Legacy. I pay Plano taxes but don't have the same services?</p>
Contain city sprawling.
No Thank you
Eliminating the Sustainability Director position was a short sighted decision. Bring it back and give the office even more clout over the redevelopment and final build out of the City of Plano. This will be the most cost effective thing that can be done to retain our leadership position in the Region as an innovative and desirable place to live.
Frisco has the mall, IKEA, sports venues, etc. We need something to compete for all those sales tax dollars and to bring the sparkle back to Plano. With all the studies that have been done, there has to be an answer. Change Collin Creek Mall and add a Whole Foods and some cool entertainment that will draw people.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

1. Never lift water restrictions. If we have them year round, we can save during the rainy season.
 2. Fine anyone who is watering concrete, you know sprinkler heads that are pointing at the road instead of grass.
 3. Plano's recycling program is awesome. We only empty our garbage can once a month. We need to brag about this and influence other communities.
 4. Invest more in education and active activities for kids in the area.
 5. More dog parks that are controlled for flea problems - organically.
 6. Do not spray with insecticides or pesticides - promote health organic alternatives that increase Plano's well-being.
 7. Promote local incentives for clean energy use - this includes getting rid of police in SUV vehicles. Considering they are driving around all day this is a disgusting waste of fuel.
 8. Walking trails are awesome, but it is all concrete. We need more wooded paths and dirt trails.
 9. Punish developers that clear the land instead of preserving trees and building around them. Planting twigs to replace established trees shouldn't count. It makes Plano ugly.
 10. Make using plastic bags or paper bags illegal in the city like Austin. There is no reason why everyone can't use reusable bags.
 11. I used to like riding the DART train, but now it is just as expensive as using a car and takes as long as sitting in traffic to get downtown reducing the benefits for professionals using the train. I was injured and not able to drive for two months and had to use the train and it was full of sketchy people that made me nervous to ride it other than during business hours, when there were cops checking for tickets they were more worried about checking for passes and tickets than watching for harassment or drug use.
- I'm an architecture student, and I feel Plano will eventually become just another old city full of homes. The problem with current development is that they do not promote walkability and density. It is a known fact in my field of study that designing a city densely (about 36 homes per acre) and creating wide sidewalks and narrow streets creates a more environmentally friendly city. In the future, do not create any more roads or increase capacity on roads. Reduce capacity if anything. This forces people out of their cars and into alternative transport.
- The Shops at Legacy in Plano is a huge success! Watters Creek in Allen is similar. Create a few more of these type of mixed used 'fake urban' pedestrian centers in other areas of Plano.
- Plano is a great place to live, work and play. I just moved here and I love it. I would like to see it continue to become more urban and modern to attract younger people to move here.

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Great job!!! Having lived in Europe, Asia, Canada and now in Plano, the one thing that I really miss is going out of my house and walking a couple of minutes to the bakery or the grocer. A pedestrian zone that is completely closed to cars with cafe and smaller shops. Denmark (very small compared to USA and therefore, not as difficult to accomplish) has great infrastructure for its people.
One other point, is that the city needs to re-enforce taking a shower prior to entering the pool. In some countries, you need to walk through the shower (sensor activated) prior to entering the pool. Also, please re-enforce NO SPITTING in public pools. In some countries, it is considered healthy to clear one's lungs but it is not healthy. Thank you for asking!!!!
Plano needs to learn how to shorten distances, both physically and psychologically. From the center point of a neighborhood to a "corner store" is usually 0.6 mile or more by street or sidewalk. Good exercise but psychologically devastating. Crossing six lanes traffic is psychologically an additional 0.3 mile.
Great survey. Range of questions and answer options made me realize how complicated the needs are East & West of Central Expwy. Some great things Plano has done: landscaping along 75; visually improved entry to downtown; trash pick up of recycles & yard debris; recreation facilities. Biggest opportunity is to take existing street easements & visually lacking small plots of dirt and make them look better (great job on northbound Coit on east side near Parker Rd of shrubs & plantings. Visually adds beauty to streets & neighborhoods. Make better use of land area we have by improving it. Biggest complaint: really is no one responsible for taking out the outdated telephone pedestals that litter most alleys in the city.
Some cities (e.g. Brighton, MI, Staunton, VA) provide a municipal curbside pick-up service whereby leaves may be raked into the streets to be vacuumed and collected by a mobile vehicle. It saves the time-consuming bagging and manual pick-up process.
Reduce the visual clutter of overhead power lines, and develop unified signing plans for major transportation corridors.,
Please see that companies like Verizon, etc. bury their cables after installation. I have seen cables across alley ways for months, almost 6 months before cable is buried. Your sanitation crew can help in reporting.
Unless I missed it, I would like a concerted effort to limit/eliminate those cable line eyesores. The city is starting to look like one of the poorest places- Fresno- that I have visited. I thought at one point there was a plan to put the cables underground. I would like to have us revisit the possibility to bury all the cables. Worst example Custer/Park
Improved access to wifi...

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Number 1: I mentioned getting rid of Plano's 6 lane alleys. By that I mean there are many streets on which the unsightly backyards, trash cans, deteriorating, broken down fences are what the traveler sees when driving in Plano... UGLY! If I could I would turn all the houses around so their front yards faced the streets and then encourage owners to maintain their property which is likely to present a view more pleasing to the eye. Since we can't do that we need to build attractive fences to hide the ugly alleys from view.
Number 2: If I could I would get rid of the unsightly poles and wires that line many of our streets. Why can't they be buried underground like they are in some areas?
I would like to see the leaning telephone poles around the city fixed.
I would like to keep as much green space as possible. I am quite disappointed that the Haggard Farm is being developed into a subdivision.
1-Too many high power electrical wires hanging overhead on ugly poles through out plano. 2-Limit the restriction of the soccer fields instead allow and encourage kids and adults to get of their couch and play. 3- oak point swimming pool is so beautiful and great but the shower area is too small designed for very few people,knock out somewalls and expand it.
Crumbling infrastructure in 30 to 40 year old neighborhoods. Repairs/reconstruction of crumbling streets. Drought has created more problems. City appears to be behind the curve on this. Same may be true for underground utilities. Nothing addressing finances. A plan should address resource issues.
The road signs need to be big. The striping on Plano facility parking lots and at intersections need to be repainted. You can't tell what is what, everything is so faded. People like going to the libraries, but there need to be more fun community building events each season coming out of the libraries, partnering with arts organizations and other community organizations.
Please build out sidewalks where there aren't any, including in previously developed and undeveloped areas. We also need many more street lights to make it safer to walk at night (think of using low-profile lights in some areas).

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Questions 2, 6, 8, 9, 10, 12, 13, and 14 do not work. No matter what I selected, it ranked them all in ascending order.
Plano has a lot of potential. However, most people I know are moving farther north to the cities that feel newer. I strongly believe that the city should focus on beautification projects city wide. That focus should include burying power lines, removing the nitrogen bottles that littler Central and East Plano, and finding creative ways to fund brick or stone walls along neighborhood edges.
From the survey I can tell that the city has a lot of great ideas for improvements. In addition to gathering feedback from the residents, I would ask that you develop an ROI model for each initiative. Then, focus on the few initiatives that will have the largest impact. If you do that well, they will fund the other initiatives.
I appreciate the look and landscaping of new business construction in my area of the city. There are high quality materials used and mature trees planted. I would like to see this done in the older areas as well.
I have phoned the city several times to compliment the trash removal services that we receive. I greatly support the recycling efforts and the water restrictions. I hope to NEVER see grass being planted on the roadways again, but instead, native plants that require no mowing and little water. I LOVE all the trees that the city plants in public areas !
We need to make sure, that with all the new homes and apartments going up, that Plano will have enough WATER to supply everyone. I truly believe that water, is going to be the biggest issue in the coming years. Why haven't we been pursuing the idea of aqueducts from another state that has plenty of water? Just a thought. WATER is necessary, and I truly believe it is a major problem that is going to face us in the very near future.
Just want to reinforce the need for a viable long term water plan for the city and residents that emphasizes conservation.
City needs to be concerned with WATER needs of residents and businesses already here.
I see very little real action on regaining Texoma as a water source and all cutting of use. The government is not reacting in a sensible fashion.
Lower the minimum of water usage. Low cost rate for lower water usage and high cost rate for higher water usage in order to encourage residents to save water.
Concerned that water supply will not cover all the new residents
water conservation and planning for future water resources

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
I believe that over the past 20 years, our water resources have failed miserably to keep up with our population growth. The source of our treated water (NTMWD) has failed to add water treatment facilities and reservoirs to meet Plano's predictable growth. I would like very much for the City of Plano, as one of NTMWD's largest customers, to strongly encourage the district to begin aggressive programs to meet these needs.
Smart improvements in WATER use, consumption, conservation for the future must begin immediately
The city needs to be up front in developing WATER SOURCES/WATER QUALITY. THIS IS THE MOST IMPORTANT AREA FACING THE NORTH TEXAS CITIES NOW and into the future. A Combined effort between Plano and surrounding Cities/Towns/Utility Governmental Districts in investing in a water pipeline from the Gulf including a major desalinization program that will guarantee a safe,lasting supply of water.
With the shortage of water stop building high density apartments. they use almost the same amount of water as a single home.
Code Enforcement Should Focus on Offenders Of Over watering.
The city has enough apartments and multifamily homes. Collin County need a better water plan than restricting residence water and exempting all public water use. Home owners have to much invested in there homes to let there lawns and gardens die.
Wish you would promote more water conservation by giving tax breaks for water capture. Also not hit the residents so hard by making us conserve but you keep adding more business and residential to the short water supply. Would also like to see the older neighborhoods get some much needed attention!!!
I have lived in Plano since 1999. I am the President on my HOA and work very hard to keep our community looking nice. My biggest concern is that we have screening walls all over the city that are falling down and look terrible as they have been repaired with any brick available. We spent almost 300K with no financial help from the city and matched our existing brick with no problem. If the City wants to retain the asthetics, someone needs to pay attention to what we allow. Buildings being painted with wild colors, gas stations on every corner that the landscape is not maintained. In some areas we look like a third world country and no one cares. We are a very diverse community and people from other countries that live in our community either have no idea how to take care of their property or simply don't care. It is really unfair to those of us that do.
The last point I want to make is, if we do not have enough water to go around in Plano, so that we can maintain our homes and landscape, we should stop building...Period!.....I lived in Austin many years ago and the city had a moratorium on building for that very reason. No water! I think it is very unfair that a homeowner with a pool can fill theiur pool but I can;t water my yard when I want..... Chuck Vanzant

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT

The growing diversity in Plano can be positive or negative. The city needs to attract more people that can contribute to making the city a better place to live.

The use of homes in older neighborhoods is a concern. Many are rentals, used for "churches", or some sort of group home. There should be tougher standards for this type of use in residential areas. The primary focus for these homes should be single family residences for people that will improve and maintain the home and contribute to the community.

I know Plano wants to conserve water but also wants to make money by selling water. Water is a limited resource and building pipelines and lakes is not the answer. I would like to see Plano do more to encourage people to convert lawns to vegetable gardens and native plant gardens.

I am also concerned about the possible destruction of our natural areas at Oak Point for a music festival. It seems like we could find a better place to hold this event. I would like to see the city preserve the natural beauty of the park.

Increase use of incentive programs and workshops on sustainability: reduced water use strategies, xeroscaping- even if it conflicts with neighborhood associations; community composting, solar electrical and lighting (skylights/solar tubes), and window-film use....

We need to change awareness, knowledge and culture to survive as a community here.

Need more information on proper foundations management.

Real-time networking on security awareness such as suspicious persons, cards and scams.

One of the areas not mentioned was our education system. We have an excellent resource in Collin College, and Plano schools have a good reputation. We need to maintain that and look for ways to improve. Also, water, although mentioned, deserves more mention. As a city, we need to make low water maintenance landscaping a requirement for building permits.

Please increase recycling pickup! Please encourage rainwater collection.

There are a set of actions that if every household would do regularly will help the community and city from a sustainability standpoint. In that regard could we have a program that partners with contractors who will charge a set fee.

1. Tune the water sprinklers or better yet to change the sprinkler system to a drip irrigation system.
2. Tune the HVAC system

Continued: Plano Tomorrow Survey Open Responses

Question #15

Is there anything you would like to share with the city not covered in the survey?

COMMENT
Work on zoning or whatever it takes to reduce the number of predatory businesses - title loan companies, payday loan companies, etc. Low class businesses that make the city look bad and do not help our citizens
Get rid of all the bars in downtown Plano!
I think that the liquor laws are antiquated and should be changed to reflect the modern city that will attract new businesses and citizens. It is ridiculous that the restaurants must maintain such high percentages of food sales compared to alcohol sales except for the two places that the city has allowed. Those areas are BOOMING while the other areas struggle. This needs to be corrected.
Find ways to allow inovative types of development that do not fit typical zoning requireimnts.
Many of these issues should be free-market driven and not come from the city. Let the people decide how land should be used. If DART real is to realize its (low) potential, the area around the two stations need to be rezoned for high-rise residential and commercial use within walking distance; so people can decide to do without a car.
Fewer lit, tall advertising structures
Some kind of restriction on planting trees and bushes that obstruct views of on coming traffic at major parking areas (stores churches, offices). So many times I have to pull out with limited visability and if they would keep bushes low I would be able to clearly see the roadway. Don't plant trees under or next to power lines. It doesn't make sense to me why people do that.
Eliminate or restrict check cashing and payday loan places.
Stop building apartments, adding more businesses in East Plano.
Keep businesses, including daycares, out of neighborhoods. Keep them on the 4 corners or along commerical corridors (major streets).
It is sad to watch Plano decline into a Richardson or Garland, where quick loan/check cashing stores, sexually oriented businesses and liquor stores replace more family friendly venues. Corners are blighted by decaying and empty retail while new retail development continues unabated. Older neighborhoods are declining rapidly, and cherished treasures like the Haggard Farm are all but gone. A lot has changed in the 23 years since I move here; it's no longer a thriving city. But the strengths of police and public services remain, and hopefully you can build on what we have while mitigating the areas of decline.
We need to clean up our general retail profile and attract a higher quality of retailer. In the past few years Plano has been inundated with title loan, check cashing, lingerie, cheap manicure, condom, and related stores. All these are signs of a city in decline and a trend to reverse if Plano is going to continue to attract the middle class demographic that made Plano such a desirable place to live in. Frankly, if I don't see some improvement in this area I am going to sell my home for a loss and move to a city on the rise.
Please control the recent surge of illegal immigrants and the large number of dense lower income housing on the east side and down town of Plano. Plano is on the verge of losing the east side of Plano to becoming another Garland. Used car, used tire, pawn shops, title loan stores etc.

Plano Tomorrow Survey Open Responses

Question #16 - What is your ZIP Code?

Zip Code	Zip Code
80605	Me at 75025, My grown children at 75074
75082	
75094	75252
75206	75048
75001	Non Resident
75094	75094
75013	75068
75019	75070
75201	75019
75206	75002
75082	75229
75082	75002
75081	75002
75081	Also own 6 properties in 75023, 75075, 75074 and 75025
75044	
75082	Previous 75023 / 75025 now 75041 and work in 75074
75025	
75220	75056
75062	75495
75034	75048
75082	We appreciate officers visiting our neighborhood on Oct. 1, neighborhood night out.
75082	
75034	
I live in Dallas but PISD attendance zone and Collin County and work in Plano	75098
	74008
	75002
75287	75013
75230	75094
75252	75082
75094	75035

Plano Tomorrow Survey Open Responses

Question #19

What is your connection to Plano?

Connection
Bicycle rider
I walk & bike our streets often.
I use Plano for shopping and bicycling. Prospective resident
Church-attender
Have relatives that live in Plano
Visit friends
Was Raised here from 3rd grade. Parents still live here
Family member attends My Possibilities in Plano. We're in the area everyday.
Family
Future Business Owner
furure land owner
Would like to work in plano as well
Moving to Plano next month
Land owner = home owner
Home Owner
Homeowner
homeowner

Connection
Landlord of Property in Plano
Lived in Plano ISD boundaries for 19 years
Go to School in Plano child attends PISD
school in Plano
Go to School at Plano East, live in Richardson
student
Student
We are city of Richardson, but Plano schools
children attend Plano schools
Plano ISD
Plano ISD Educator
School district
My son goes to PISD schools.
Worked in Plano for 14 years.
Grew up in Plano, now live in the south part of the city on the Tollway to accommodate my work commute to uptown Dallas.
Former business owner

Connection
home owner
Home owner
Rental Property Owner
landlord
Former resident (15 years) that will be relocating back to the area soon
Environmental Consultant working in DFW
PROFESSIONAL
work for a commercial property owner
Landlord of Property in Plano
Relocated here from NYC in 1988 with corporate JCPenney.
Office was moved to Frisco, they gave them a better deal....
Residential property owner
Previous resident for 26 years until 2012
Homeowner
Realtor
Realtor-also sell residential real estate in and around Plano
RETIRED HERE.

Continued: Plano Tomorrow Survey Open Responses

Question #19

What is your connection to Plano?

Connection
retired
Retired
retired
Retired
retired
Retired
Retired
Retiree
Retiree
Retired
retired now, employed in Plano 25 years
Retired
Retired
Frequent the area weekly for leisure and also students of my ESL program reside in area.
Collin County resident in Richardson boarder line
Business. Customer of restuaruant, shopping, and service providers in Plano
Live in Allen. Spend a lot of time in Plano (commute through, shopping, dining)
Neighborhood activist

Connection
Parks and Rec Planning Board
Leader and volunteer
Husband and myself are very involved with many volunteer endeavors within and benefiting Plano. We have lived in Plano for 45 years and consider this our hometown. We will leave our ashes at a Columbaarium at Christ United Methodist Church upon our passing. I do not want Plano to become like Garland or Richardson but stay unique and flourish in appearance and ammenities in years to come as it has in years past.
Full-time volunteer, child in Plano schools
Organized and participate in local activities like the downtown festivals and charity events.
PFRA Volunteer
Full-time nonprofit volunteer
Community volunteer, Leadership Plano alumni
Full time volunteer for Plano Art Association
Leadership Plano Graduate
Self-employed/various locations
frequently dine and shop in Plano

Plano Tomorrow Survey Open Responses

Question #23

What languages are spoken in your home?

Languages		
Kannada	Urdu	farsi
Cantonese	Telugu, Tamil	spain spanish
ASL	Tamil	Russian
Italian	German	telugu
russian	Some Spanish	Portuguese
Persian	Tagalog	Japanese
Hebrew	Nepali	pig latin
hebrew	Tamil	Amharic and Tigrigna
Hebrew	French	Telugu
Greek	cantonese	Tagolo,Chinese Mandern,
Hebrew	Farsi, French, Armenian, German	malayalam, gujarati
Swahili	Tamil	French
German	Tagalog	Turkish Swahili
Tamil	Do pig latin or "dog speak" count?	Russian
telugu	Russian	Malayalam
Urdu	Tagalog	French
Gujurati	Cantonese Chinese	Tagalog
Marathi	Swedish	bengali
GREEK	Cantonese	Tamil
Japanese	Tagalog	Hebrew
Tagalog	American	french, punjabi, spanish
Pig Latin, but only when I'm drinking. (Just kidding!)	Romanian	Konkani
Telugu-an Indian language	Whining	Japanese
		Italian

Great Ideas Poster Boards

Comment	Origin of Comment
Compost piles at Wells Brothers smells bad (2 people)	Balloon Festival
Roofs with gardens or greens on top to keep climate and houses cool.	Balloon Festival
Another Chase Bank in East Plano	Balloon Festival
Plano needs an Arboretum like Dallas (2 people)	Balloon Festival
More streetlights	Balloon Festival
Fruit trees instead of non-fruiting plants	Balloon Festival
Eastside dog park at Bob Woodruff (2 comments)	Balloon Festival
Shuttle runs to fair	Balloon Festival
Basketball court at Willow Park	Balloon Festival
More sport facilities	Balloon Festival
Splash park at Bob Woodruff	Balloon Festival
Make a chlorine free natural cleaning swimming pool	Balloon Festival
A children friendly water park (2 comments)	Balloon Festival
Solar lights on bike trails (2 people)	Balloon Festival
Dedicated bike lanes marked bike only	Balloon Festival
Workout stations at Willow Park	Balloon Festival
Balance between housing, green, and businesses	Balloon Festival
Water feature for kids to play in at Bob Woodruff PLEASE (3 comments)	Balloon Festival
More walking trails with trees and sculptures and water features	Balloon Festival
Food education life giving foods that make people healthy and happy. 80/10/10 dieting Dr. Douglas N. Graham see food n sport YouTube.	Balloon Festival
Trees around land at Hichey Elementary in Stoney Hollow	Balloon Festival
Great place to live. Thanks for all the options.	Balloon Festival
A skate park to avoid our kids going elsewhere (parking lots, Allen, McKinney...)	Carpenter Rec Center Comment Board
Re-design shopping and eating areas. Open arid dining. European look (example. Waters shopping in Allen)(2 people)	Carpenter Rec Center Comment Board
Turn off the music? (Opposing comment ---“How about NO”!)	Carpenter Rec Center Comment Board
An Asian look to it.	Carpenter Rec Center Comment Board
Plan for future water needs and implement ASAP!	Carpenter Rec Center Comment Board
A big city park like in Dallas	Carpenter Rec Center Comment Board
Swimming Pool at Carpenter (4 people)	Carpenter Rec Center Comment Board
Wifi in the rec centers (5 comments)	Carpenter Rec Center Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
Keep streets clean. Pick up trash from bus stops. Make homeowners keep property clean	Carpenter Rec Center Comment Board
Indoor football field at rec	Carpenter Rec Center Comment Board
Indoor baseball field at carpenter	Carpenter Rec Center Comment Board
Expand table tennis area here	Carpenter Rec Center Comment Board
More illuminated basketball courts like at Archgate Park!	Carpenter Rec Center Comment Board
Singing classes	Carpenter Rec Center Comment Board
Separate basketball court for youth and girls!	Carpenter Rec Center Comment Board
Dance class for girls only	Carpenter Rec Center Comment Board
Indoor swimming pool (3 people)	Carpenter Rec Center Comment Board
More cooking classes	Carpenter Rec Center Comment Board
More voice acting classes	Carpenter Rec Center Comment Board
Make a volleyball court at the rec	Carpenter Rec Center Comment Board
Another basketball court	Carpenter Rec Center Comment Board
Clean courts more often!	Carpenter Rec Center Comment Board
Get the construction on Custer over with! (2 people)	Carpenter Rec Center Comment Board
Ticket drivers who still go straight in left turn only lane at Custer and Spring Creek.	Carpenter Rec Center Comment Board
Be less Republican	Carpenter Rec Center Comment Board
Free snacks (4 people)	Carpenter Rec Center Comment Board
STOP wasting money on building/fixing roads that are in need of fixing! Use the government's money on better stuff. Like build more schools or make/ build more shelter for old people/homeless	Carpenter Rec Center Comment Board
Indoor soccer field	Carpenter Rec Center Comment Board
Pro sports to Plan	Carpenter Rec Center Comment Board
From this idea I propose having a Dallas pro sports league. It would have cities including: Plano, Garland, Wylie, etc. It would also include Fort Worth, maybe with Arlington, Mansfield, etc.	Carpenter Rec Center Comment Board
Convention Center/big hotel like Embassy Suites	Carpenter Rec Center Comment Board
A new shopping experience in the Collin Creek Mall area.	Carpenter Rec Center Comment Board
Sand volleyball court please	Carpenter Rec Center Comment Board
Blow up town square and turn the crater into a swimming pool so we can swim in town square	Carpenter Rec Center Comment Board
Encourage shopping center owners to reconstruct old, empty shopping centers to new development –i.e. retirements homes, etc.	Carpenter Rec Center Comment Board
Traffic lights for Carpenter, TMC, etc.	Carpenter Rec Center Comment Board
More gymnastics gyms (29 comments)	Carpenter Rec Center Comment Board

Continued: Great Ideas Poster Boards

Comment	Orgin of Comment
Wifi (10 comments)	Carpenter Rec Center Comment Board
Swimming pools (7 comments)	Carpenter Rec Center Comment Board
Indoor football field at rec	Carpenter Rec Center Comment Board
Indoor baseball field at carpenter	Carpenter Rec Center Comment Board
Expand table tennis area here	Carpenter Rec Center Comment Board
More illuminated basketball courts like at Archgate Park!	Carpenter Rec Center Comment Board
Singing classes	Carpenter Rec Center Comment Board
Separate basketball court for youth and girls!	Carpenter Rec Center Comment Board
Dance class for girls only	Carpenter Rec Center Comment Board
Indoor swimming pool (3 people)	Carpenter Rec Center Comment Board
More cooking classes	Carpenter Rec Center Comment Board
More voice acting classes	Carpenter Rec Center Comment Board
Make a volleyball court at the rec	Carpenter Rec Center Comment Board
Another basketball court	Carpenter Rec Center Comment Board
Clean courts more often!	Carpenter Rec Center Comment Board
Get the construction on Custer over with! (2 people)	Carpenter Rec Center Comment Board
Ticket drivers who still go straight in left turn only lane at Custer and Spring Creek.	Carpenter Rec Center Comment Board
Be less Republican	Carpenter Rec Center Comment Board
Free snacks (4 people)	Carpenter Rec Center Comment Board
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Convention Center/big hotel like Embassy Suites	Carpenter Rec Center Comment Board
A new shopping experience in the Collin Creek Mall area.	Carpenter Rec Center Comment Board
Sand volleyball court please	Carpenter Rec Center Comment Board
Blow up town square and turn the crater into a swimming pool so we can swim in town square	Carpenter Rec Center Comment Board
Encourage shopping center owners to reconstruct old, empty shopping centers to new development –i.e. retirements homes, etc.	Carpenter Rec Center Comment Board
Traffic lights for Carpenter, TMC, etc.	Carpenter Rec Center Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
More gymnastics gyms (29 comments)	Carpenter Rec Center Comment Board
Wifi (10 comments)	Carpenter Rec Center Comment Board
Swimming pools (7 comments)	Carpenter Rec Center Comment Board
A stop light for those turning left at Carpenter	Carpenter Rec Center Comment Board
Don't cut down trees	Carpenter Rec Center Comment Board
Wooden courts	Carpenter Rec Center Comment Board
More game rooms	Carpenter Rec Center Comment Board
More recreations stations	Carpenter Rec Center Comment Board
Put lights under bridges on trails	Carpenter Rec Center Comment Board
Ice skating	Carpenter Rec Center Comment Board
A football field	Carpenter Rec Center Comment Board
DART trains and other transportation (2 people)	Carpenter Rec Center Comment Board
Tennis lessons and courts	Carpenter Rec Center Comment Board
A Volleyball court	Carpenter Rec Center Comment Board
Another basketball court-too many people (2 comments)	Carpenter Rec Center Comment Board
Soccer and softball	Carpenter Rec Center Comment Board
Basketball lessons	Carpenter Rec Center Comment Board
Football and soccer field	Carpenter Rec Center Comment Board
Add pool and hot tub	Carpenter Rec Center Comment Board
We need public transportation serving North Plano	Carpenter Rec Center Comment Board
New Principal at Guilledge is terrible. Totally changing what was once a great school!	Davis Library Comment Board
Fix your red light fine system. Yellow is not red.	Davis Library Comment Board
Add some fruit trees	Davis Library Comment Board
I love Plano	Davis Library Comment Board
Have an anime club (2 comments)	Davis Library Comment Board
Add some berry bushes	Davis Library Comment Board
Less computers-more books	Davis Library Comment Board
Fix the potholes quicker so they are cheaper to repair	Davis Library Comment Board
Metobus E-W on Spring Creek, N-S on Independence and Coit	Davis Library Comment Board
Add parking at the Davis Library (2 comments)	Davis Library Comment Board
Add a drive-thru	Davis Library Comment Board
Keep the noise in the library down-shhh...	Davis Library Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
No smoking!!!	Davis Library Comment Board
Install cash payments to self-checkout	Davis Library Comment Board
I love Plano	Davis Library Comment Board
love my school	Davis Library Comment Board
Love library books	Davis Library Comment Board
I have the self-checkout! Hire more librarians and less robots	Davis Library Comment Board
Turn on the street lights down Spring Creek between Independence and Custer	Davis Library Comment Board
Better school curriculum	Davis Library Comment Board
Add some service robots	Davis Library Comment Board
Give an option for a "guest" library card	Davis Library Comment Board
Add a community garden (3 comments)	Davis Library Comment Board
Lower late fees for videos	Davis Library Comment Board
Paint the fire lane stripes in the parking lot!	Davis Library Comment Board
Lower the taxes. Too high for service!!	Davis Library Comment Board
Don let our infrastructure decline! (Roads/streets, landscaping, shopping centers)	Davis Library Comment Board
More books (7 comments)	Davis Library Comment Board
Public splash park	Davis Library Comment Board
Nice mall like Stacy Rd-Allen	Davis Library Comment Board
Lower taxes to 0%	Davis Library Comment Board
Encourage community building activities	Davis Library Comment Board
More dog parks	Haggard Library Comment Board
Re-usable bags	Haggard Library Comment Board
More libraries	Haggard Library Comment Board
Go green.	Haggard Library Comment Board
Clean water	Haggard Library Comment Board
Better public transport	Haggard Library Comment Board
More houses	Haggard Library Comment Board
More places to hike	Haggard Library Comment Board
More good smelling flowers	Haggard Library Comment Board
More peace	Haggard Library Comment Board
A center of Plano memoir	Haggard Library Comment Board
More new books	Haggard Library Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
Affordable, decent housing is needed in East Plano (4 comments)	Harrington Library Comment Board
Free internet	Harrington Library Comment Board
No school, homework (2 comments). More friends	Harrington Library Comment Board
Unblocking Wi-Fi in Instagram and other apps please loser	Harrington Library Comment Board
Bike trails	Harrington Library Comment Board
Help homeless-more housing and jobs	Harrington Library Comment Board
Bring more unique stuff-BMX trails, mountain bike trails, pump tracks, cross-fit competition	Harrington Library Comment Board
Save some open space	Harrington Library Comment Board
New parks	Harrington Library Comment Board
Renovate empty strip malls. (Replies—"NO!" "Yes")	Harrington Library Comment Board
Stop putting fluoride in the water. Stop dumbing down society. Stop giving up cancer in vaccines people. Please wake up to the truth before it's too late. There will be nothing to care for.	Harrington Library Comment Board
More money to our schools!!! Smaller class sizes, fewer administrators.	Harrington Library Comment Board
Hedge maze at one of the parks or rec centers (2 comments)	Harrington Library Comment Board
Renovate/rejuvenate empty strip malls (3 comments)	Harrington Library Comment Board
Recycle bins at parks	Harrington Library Comment Board
Issue citations to people that blow their trees into their neighbor's residences and curbs. Issue citations to people that use other people's trash bins if seen or caught.	Harrington Library Comment Board
Improve public transportation especially central Plano. Bus to Plano East for students after school and before. (2 comments)	Harrington Library Comment Board
More trees and greenery	Harrington Library Comment Board
Put trash cans on streets so people don't litter	Harrington Library Comment Board
Clean streets of sharp objects for bicyclists	Harrington Library Comment Board
New anchor store at Collin Creek mall to replace Dillard's leaving	Harrington Library Comment Board
Encourage people to pick up after their pets!!! They take them to the park and leave a mess there!	Harrington Library Comment Board
Help single parent moms or dads afford getting a 1 st time home	Harrington Library Comment Board
Build poop stations at parks	Harrington Library Comment Board
Pray that God will be lifted up and glorified: and pray that people will be receptive to his word. Pray for multitude of souls into his kingdom. (3 comments)	Harrington Library Comment Board
Make sure that people aren't using their religious believe to enforce change. Religion has no place in government	Harrington Library Comment Board
Have DART go/have routs EVERYWHERE in Plano despite the neighborhood!!	Harrington Library Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
More concerts at Oak Point Park Amphitheater!	Harrington Library Comment Board
Kids concerts	Harrington Library Comment Board
Make society nicer...I get bullied	Harrington Library Comment Board
Trees	Harrington Library Comment Board
Please make the Wyatt family a national monument in Downtown Plano. Thank you	Harrington Library Comment Board
Recycle is good for Earth	Harrington Library Comment Board
Pokémon club	Harrington Library Comment Board
Help school be a drug-free environment please.	Harrington Library Comment Board
Classic clothes in the mall	Harrington Library Comment Board
Improve wildlife habitat at Oak Point, e.g. plan sunflowers, grains, log piles and biodiversity	Harrington Library Comment Board
Girl Scouts keep Plano clean	Harrington Library Comment Board
Raise taxes for teachers, students, and schools (3 comments)	Harrington Library Comment Board
Build more dog parks @ Bob Woodruff-SE CRN Shiloh and Park (2 comments)	Harrington Library Comment Board
Issue citations to the people who do not pick up after their pets at the parks. Issue citations to the people that do not have leashes on the dogs /pets. Feces are obnoxious	Harrington Library Comment Board
More soccer fields	Harrington Library Comment Board
Don't think writing on a poster is going to change Plano (replies—"Don't hurt" "So we shouldn't even try? Change on a local level is far more effective than on a possible national scale. Than only thing that affects any change is small groups of committed individuals")	Harrington Library Comment Board
More basketball courts would be great-Please and thank you.	Harrington Library Comment Board
Encourage police to help people instead of just issuing citations	Harrington Library Comment Board
Prevent new business from building on out green land and instead remove and replace old buildings. (2 comments)	Harrington Library Comment Board
a. Response to above comment: Actually Plano has excess taxes that we give to Garland via the "Robin Hood" law. Collin County is mega rich. Lack of money isn't the problem. It's the management of the money (2 comments)	Harrington Library Comment Board
Do something with the empty shopping centers	Homeowners Council
Improve schools	Homeowners Council
Replace shopping centers for housing-focused on senior and starters.	Homeowners Council
Do not plant large trees under power lines in park areas and bike trails	International Festival
Look at burying more transmission lines	International Festival
Don't put a music program on at a "real" prairie/nature preserve. It will no longer be a natural area.	International Festival

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
Get out of box.	International Festival
Plano residents should have free access to recreation facilities. Botanical gardens can be next to Oak Point Park	International Festival
Police should NOT pull you over while going 45 in a 40 mph zone...uncool.	International Festival
Thursday volleyball (27 comments)	Liberty Rec Center Comment Board
ATM (2 comments)	Liberty Rec Center Comment Board
Wi-fi (6 comments)	Liberty Rec Center Comment Board
Programming classes (2 comments)	Liberty Rec Center Comment Board
No more volleyball on Thursday	Liberty Rec Center Comment Board
Advance guitar class	Liberty Rec Center Comment Board
More kids classes (pre-k, math, etc) on weekends	Liberty Rec Center Comment Board
More piano classes	Liberty Rec Center Comment Board
Board game night	Liberty Rec Center Comment Board
Squat rack (4 comments)	Muelenbeck Rec Center Comment Board
Cheaper food	Muelenbeck Rec Center Comment Board
Covered tennis court	Muelenbeck Rec Center Comment Board
Raise taxes (2 comments)	Muelenbeck Rec Center Comment Board
Lower taxes (2 comments)	Muelenbeck Rec Center Comment Board
More staff	Muelenbeck Rec Center Comment Board
Free snacks	Muelenbeck Rec Center Comment Board
More water restrictions	Muelenbeck Rec Center Comment Board
Enforce water restrictions	Muelenbeck Rec Center Comment Board
A science museum in Plano	Muelenbeck Rec Center Comment Board
An actual food stand with hotdogs and smoothies etc. (2 comments)	Muelenbeck Rec Center Comment Board
Great place for school	Muelenbeck Rec Center Comment Board
“City of Excellence” has to have wi-fi	Muelenbeck Rec Center Comment Board
More bathrooms	Muelenbeck Rec Center Comment Board
Better snacks	Muelenbeck Rec Center Comment Board
Lap pool	Muelenbeck Rec Center Comment Board
Get a better leg press machine	Muelenbeck Rec Center Comment Board
Not allowing family of members or non- member who pay for day passes to visit. Sometimes family visits to watch and be with their spouses.	Muelenbeck Rec Center Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
More DART rail lines	Muelenbeck Rec Center Comment Board
Cement or brick walls along Dallas North Toll way	Muelenbeck Rec Center Comment Board
Tennis center on West Side-(bubble in winter)	Muelenbeck Rec Center Comment Board
ATM	Muelenbeck Rec Center Comment Board
A lot of trains	Muelenbeck Rec Center Comment Board
Wi-fi (11 comments)	Muelenbeck Rec Center Comment Board
Police at West H.S. controlling traffic and people on phones	Muelenbeck Rec Center Comment Board
Controlled use of swimming pool for class users only and not have a members pass	Muelenbeck Rec Center Comment Board
Better street lighting (look at Frisco as an example)—maybe LED for electricity savings	Muelenbeck Rec Center Comment Board
Steam room (2 comments)	Muelenbeck Rec Center Comment Board
Health insurance for the parks and rec workers	Muelenbeck Rec Center Comment Board
East side dog park (2 comments)	Oak Point Rec Center Comment Board
Add a jump street	Oak Point Rec Center Comment Board
Free WiFi in rec centers	Oak Point Rec Center Comment Board
Remove the led lights over the basketball courts. Hurts eyes. (2 comments)	Oak Point Rec Center Comment Board
More books at the library and make the libraries bigger	Oak Point Rec Center Comment Board
Warmer pool water	Oak Point Rec Center Comment Board
More dog parks	Oak Point Rec Center Comment Board
Swimming pool in Carpenter	Oak Point Rec Center Comment Board
Thursday volleyball	Oak Point Rec Center Comment Board
Take away street parking on 15 th Street in downtown for wider sidewalks and chairs & tables. (2 comments) More patios and possibly make 15 th Street a one-way street.	Plano Chamber
Dog park for downtown	Plano Chamber
Turn Main Street into 10 th Street	Plano Chamber
Need more entertainment venues	Plano Chamber
More available low income housing	Plano Chamber
Services for non-chronically homeless with diagnosis	Plano Chamber
Ban plastic bags	Plano Chamber
Fix the lines on the streets and the fire lanes in parking lots	Plano Chamber
Ban plastic bags	Plano Chamber
CUS website	Plano Chamber
Change Plano logo back to the “P”	Plano Chamber

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
Plano cares! – Great job	Plano Chamber
Fill the creeks for canoeing	Schimelpfenig Library Comment Board
Eco classes	Schimelpfenig Library Comment Board
More movie theaters	Schimelpfenig Library Comment Board
More trees (2 people)	Schimelpfenig Library Comment Board
Better public transportation	Schimelpfenig Library Comment Board
More libraries	Schimelpfenig Library Comment Board
More farms	Schimelpfenig Library Comment Board
Live green!	Schimelpfenig Library Comment Board
To have more Girl Scouts	Schimelpfenig Library Comment Board
Act proper classes in middle schools	Schimelpfenig Library Comment Board
Writing classes	Schimelpfenig Library Comment Board
More donating buildings	Schimelpfenig Library Comment Board
Join the Richardson Corporate Challenge next year!	Schimelpfenig Library Comment Board
A quieter atmosphere	Schimelpfenig Library Comment Board
Expand DART rail beyond to Allen and McKinney (2 agree)	Schimelpfenig Library Comment Board
Reading tutoring for the youth	Schimelpfenig Library Comment Board
To have better schools and colleges	Schimelpfenig Library Comment Board
More bike racks throughout Plano	Schimelpfenig Library Comment Board
Better property standards	Schimelpfenig Library Comment Board
A quiet library	Schimelpfenig Library Comment Board
Have programs to help teens find careers	Schimelpfenig Library Comment Board
Longer hours	Schimelpfenig Library Comment Board
Adult crafts program	Schimelpfenig Library Comment Board
More nature walking trails free food frequent banjo jams	Schimelpfenig Library Comment Board
Revisit our justice system and evaluate the number of African American males in Collin County	Schimelpfenig Library Comment Board
Wifi all over Plano	Schimelpfenig Library Comment Board
Free balloon day	Schimelpfenig Library Comment Board
More animal shelters	Schimelpfenig Library Comment Board
Movie room	Schimelpfenig Library Comment Board
Anime club for all ages	Schimelpfenig Library Comment Board
www.adoptsafedriving.com	Schimelpfenig Library Comment Board

Continued: Great Ideas Poster Boards

Comment	Orgin of Comment
Music room	Schimelpfenig Library Comment Board
J-pop and K-pop club	Schimelpfenig Library Comment Board
DART diagonally across Metroplex from Frisco to DFW Airport	Schimelpfenig Library Comment Board
Teen crafting program	Schimelpfenig Library Comment Board
Free ice cream day	Schimelpfenig Library Comment Board
More music stores	Schimelpfenig Library Comment Board
More streetlights especially at public parks	Schimelpfenig Library Comment Board
Renovate Plano Senior High School instead opf Plano West Senior High School	Schimelpfenig Library Comment Board
Clark is the best high school ever	Schimelpfenig Library Comment Board
Dance	Schimelpfenig Library Comment Board
It has great schools!	Schimelpfenig Library Comment Board
More avid schools	Schimelpfenig Library Comment Board
More private study rooms (2 people)	Schimelpfenig Library Comment Board
Eco saving clubs	Schimelpfenig Library Comment Board
Open wi-fi for seniors	Senior Center Comment Board
Better lighting at night	Senior Center Comment Board
Clay class	Senior Center Comment Board
Longer hours all day Saturday and more nights	Senior Center Comment Board
We need a hot tub	Senior Center Comment Board
Poker layouts for Texas Hold 'Em	Senior Center Comment Board
It is my home away from home	Senior Center Comment Board
Badminton	Senior Center Comment Board
Pickle ball (2 comments)	Senior Center Comment Board
Wii Sports. i.e. bowling, tennis, etc.	Senior Center Comment Board
Square dancing and Clogging now!!	Senior Center Comment Board
Need new card tales	Senior Center Comment Board
Basketball goals indoor and outdoor (2 comments)	Senior Center Comment Board
More parking	Senior Center Comment Board
Valet parking for special events	Senior Center Comment Board
I love Plano. Especially volunteering at the Senior Rec Center. I've been going to the center since 2006.	Senior Center Comment Board

Continued: Great Ideas Poster Boards

Comment	Origin of Comment
Better equipped weight rooms-like unto other Plano rec centers. Old people need good weight training and muscle strengthening.	Senior Center Comment Board
Expand this building	Senior Center Comment Board
Need bigger kitchen (2 comments)	Senior Center Comment Board
Kitchen fine—need bigger eating area	Senior Center Comment Board
Use past board money to expand	Senior Center Comment Board
Please remodel and expand the Senior Center soon!	Senior Center Comment Board
Indoor walking track (4 comments)	Senior Center Comment Board
Larger exercise rooms with more equipment	Senior Center Comment Board
Indoor swimming pool, therapeutic water aerobics (2 comments)	Senior Center Comment Board
Please introduce the game of chess in your facilities	Senior Center Comment Board
Hurry up and build new addition to senior center	Senior Center Comment Board
Please fix heat in Room D. Too hot!	Senior Center Comment Board
Fitness room needs to be expanded	Senior Center Comment Board
Why wasn't broken curb out front replaced with a handicap ramp?	Senior Center Comment Board
Please add a dog park in East Plano (2 comments)	Senior Center Comment Board
Salt water pool.	Senior Center Comment Board
Charge outsiders to come	Senior Center Comment Board
Lets have a garage sale	Senior Center Comment Board
Don't need anything. This is a wonderful place.	Senior Center Comment Board
Lawrence to learn Zumba so he can fill-in when needed.	Senior Center Comment Board
More plays and more dates for plays	Senior Center Comment Board
Quilting class	Senior Center Comment Board
Bigger fitness room	Senior Center Comment Board
More parking-handicap	Senior Center Comment Board
Open more evenings	Senior Center Comment Board

**Take the Case Results
Plano's Strengths**

Schools	Business parks
Parks and recreation	Prosperity (5 comments)
Fire and police (5 comments)	Asia test
Arts	Shops (8 comments)
Legacy (2 comments)	Great theaters
Emergency response	Highways/roads (3 comments)
Life style and nature areas/park recreation center	Ethnic foods and grocery stores (2 comments)
City government, well run and planned (7 comments)	Restaurants (6 comments)
Industrial parks	Hotels
Business and residential mix	places of worship
Landscaping manicured	Fix it Plano app
Strong small business	Health consciousness
Night life	Farmers Market
Senior availability	Good healthcare (3 comments)
Code enforcement	Low taxes (4 comments)
People friendly	Location of city - closeness to Dallas and Arlington (2comments)
Street cleaning	Flexible laws
Food banks	History
Collin College	Job opportunities (4 comments)
Children/family oriented (5 comments)	City management accessible, strong, and responsive (comments)
Diversity and multicultural (9 comments)	Elected officials accessible and responsive
Large businesses	City encourages multicultural activities and diversity
Cleanliness (2 comments)	Transportation available, ease of travel (2 comments)
Less crime, safety (8 comments)	Good, quiet neighborhoods
Cultural events (3 comments)	Forward thinking leaders
Libraries (5 comments)	Innovation
Bike and walking trails (3 comments)	City standards high
Business parks	Dallas center of gravity moving to Plano
Prosperity (5 comments)	Pro-business culture (2 comments)
Asia test	DART light rail (3 people)

**Take the Case Results
Continued: Plano's Strengths**

Shops (8 comments)
Great theaters
Highways/roads (3 comments)
Ethnic foods and grocery stores (2 comments)
Restaurants (6 comments)
Hotels
places of worship
Fix it Plano app
Health consciousness
Farmers Market
Good healthcare (3 comments)
Low taxes (4 comments)
Location of city - closeness to Dallas and Arlington (2 comments)
Flexible laws
History
Job opportunities (4 comments)
City management accessible, strong, and responsive (comments)
Elected officials accessible and responsive
City encourages multicultural activities and diversity
Transportation available, ease of travel (2 comments)
Good, quiet neighborhoods
Good roads (4 people)
Good schools (7 people)
Good senior center (6 people)
Parks and recreation facilities (6 people)
Forward thinking leaders

Take the Case Results
Plano's Challenges

Walkable services (3 comments)	Overcrowded (2 comments)
K Avenue extension of downtown area	Not pedestrian friendly (2 comments)
Need affordable housing	Aging development (11 comments)
Need more services for seniors	Need new businesses (2 comments)
Keep money in school district	Loss of businesses to other cities – need to stay competitive (2 comments)
How to redevelop unneeded retail space	Discrimination
Sale of alcohol	No more land for residential development (2 comments)
Better communications from City Council to the community	Less youth
Built out - need more land for development	Property taxes
Stronger representation in city council	Parks near shopping – i.e. Klyde Warren Park
More drugs	Inadequate parking
Peer pressure	Ease in permitting process
Bridging the gap between East and West (2 comments)	How will Plano attract new people?
Bridge gap between US Highway 75 and Custer Road	Congested (4 comments)
Weak safety net	School district
Lack of night life, limited entertainment, event venue (5 comments)	Better transportation planning (2 comments)
Tollways, highways, streets (3 comments)	Need some big improvements east of US Highway 75
Increasing residential density	Specific planning for seniors
Water	Sexually oriented businesses
Right business mix – small and large chains	No good shopping malls
Enhance public transportation – DART bus service, east-west travel (7 comments)	Wal-Mart price differences
Reuse of unwanted space (offices/businesses/manufacturing, etc.) in existence	Eastside businesses move out
Losing sales tax (3 comments)	Revitalization and improvement of certain neighborhoods (6)
Pay day loan companies	Good quality, lower income housing
Aging and underutilized retail centers (3 comments)	City standards high
Aging infrastructure (7 comments)	Dallas center of gravity moving to Plano

Take the Case Results

Continued: Plano's Challenges

Availability of Community Block Grant Funds to smaller agencies (2 comments)
No temporary shelter for homeless in Plano – (2 comments)
No arts and entertainment venues in Plano (2 comments)
Attract variety of industries for growth – not just technology companies
HOAs
Generating revenue for city services
Retaining businesses and arts in Plano
More competition for utility services
More opportunities for small businesses (2 comments)
Selective code enforcement/ targeting certain communities
Rules and regulations for small businesses
Economic diversity
Where do you go when you are ready to downsize?
Beautify all communities
Maintain smaller, historic communities
Revenue shortage
Development for East Plano
Draw shoppers into Plano – especially downtown
Need additional senior center
Everyone is responsible for making Plano prosperous
Keep it fresh
Need vertical growth
Access to healthcare for lower income residents

Take the Case Results

What will help the city attract new residents, entrepreneurs, businesses, and development?

Improved schools (15 comments)	More urban living (2 comments)
Maintain high quality of living (2 comments)	Home ownership
More arts culture (9 comments)	Knowledge of how much and what type of energy is consumed
Vibrant living center, exciting environment for entrepreneurs (2 comments)	Maintain safe environment
Things to do, more big events, entertainment, night life, music venue, zoo (8 comments)	Maintain low taxes (13 comments)
Good parks (3 comments)	Maintain open and accessible attitude of city government
Great place for families	City service employment should reflect diversity of the city
Variety of middle income employment options	Consistent application of code enforcement standards across city
Start building in northwest Plano	Streamlined regulations and permitting
Technology innovation center	Business friendly for both small companies and large corporations
Offer corporate partnership with young students	Maintain quality of life for aging residents through services
Subsidies for corporate headquarters (11 comments)	Good jobs
Better transportation (2 comments)	Revitalize and repurpose aging retail (6 comments)
Accessible	Rejuvenated city
Benefits	Improve transportation
Strong sense of community	Extra tax cuts for sustainable businesses (2 comments)
More farmers markets	Keep up with influx of people going forward
Arlington like center of innovation	Promote quality of Plano and develop a marketing plan for the city
Affordable housing (4 comments)	Open market events and promotion of such events
Affluent population (2 comments)	Encourage desired businesses to locate in Plano
Redevelopment of older neighborhoods (7 comments)	More internship opportunities
Maintain infrastructure (3 comments)	Plano based television station
Create new jobs within city	Small business fairs
Cheap labor	Encourage young, single demographic to live in vertical, urban development similar to Shops of Legacy
Skilled workers	Good location
Improved energy efficient infrastructure	Ease of creation
Variety of housing options	Abundance of services
Creative and friendly leadership open to new ideas	Access to healthcare
Civic services stay strong (5 people)	Easy to work with bureaucracy

Take the Case Results

Continued: What will help the city attract new residents, entrepreneurs, businesses, and development?

Aggressive leadership attracting businesses good for the community (3 people)
Civic services stay strong (5 people)
Corporate incentives (3 people)
Cultural arts center (3 people)
DART (7 people) – east/west travel
Good schools (19 people)
Police (3 people)
Parks and Recreation (5 people)
Quality of life (6 people)
Revitalize some older areas (4 people)

Take the Case Results

What actions are needed to ensure Plano is a strong, viable city in the future?

Improve schools (6 comments)	Green development
Improve roads	High level of city services
Improve cultural events	Promote businesses which attract affluent, middle aged people
Public transportation deployment (3 comments)	Allow Plano to remain a fairly competitive market place
Improve facilities for youth sports (2 comments)	Preserve natural resources – water, clean air, and land (3 comments)
Revenue/corporations	Engaged citizens – citizens academy (4 comments)
Improved infrastructure/roads (5 comments)	Community Involvement (7 people)
Better commute within community	Employment opportunities (3 people)
Connected public transportation – within Plano – to Dallas – to airports	Great schools (14 people)
Redevelopment of aging housing and commercial areas	Keep Plano ISD strong (3 people)
Good relaxing provisions for elderly people	Keep Plano safe and crime rate low (3 people)
Retain property residential property values	Keep taxes low with balance between residential and businesses (4 people)
Continue to offer tax benefits to attract new businesses	Maintain infrastructure (6 people)
Focus on resident safety in the community and student safety at school	World class police force and fire department (3 people)
Constant economic development - develop a future plan to attract new businesses and more residential development (2 comments)	
Affordable housing (2 comments)	
Vibrant shopping centers	
Affordable water and electricity (2 comments)	
Efficient government	
Visionaries and forward thinking	
Clean up East Plano	
Willingness of government to make hard decisions about neighborhood revitalization (tear down/rebuild)	
Change Collin Creek Mall into a major entertainment/venue destination	
Mixed-use redevelopment	
Eliminate subsidized housing	

Take the Case Results

What will Plano be like in 20 years?

Aging population (5 comments)	Still a “bedroom community” but with lots of technology jobs and industrial companies
More reservoirs for water	Change zoning to allow developments to go above three floors in height
Leader in solar energy (3 comments)	West Plano will do well with schools and residential areas
Enough water due to efficient use	Central/East Plano continue to decline (2 comments)
Community spirit	Decrease in prosperity
Potential to retain “Best run City” title	Become like Garland (2 comments)
Lacking water resources (2 comments)	Become like Richardson (6 comments)
Increased educational needs	Congestion (6 comments)
Old retirement communities (2 comments)	More diverse community (3 comments)
Roads strained out	Aging infrastructure (5 comments)
Closed businesses (5 comments)	Dense suburban development (urban and mixed-use) high standard of living (2 comments)
Loss of population to newer communities (3 comments)	More DART stations (2 comments)
Losing tax base and tax revenues to neighboring cities (4 comments)	Redevelopment of East Plano (2 comments)
Vibrant, thriving, and lively city (3 comments)	More multifamily homes
Increased crime (2 comments)	Fewer houses, more apartments
People attracted to new/modern areas	Lower paying jobs
Lower taxes (3 comments)	More diverse industries
Incentives for new businesses (3 comments)	Living and retail more integrated (Shops at Legacy) (3 comments)
Better public schools (8 comments)	Densely populated (2 comments)
Good healthcare	Improved energy efficient infrastructure
Good public transportation system (3 comments)	Better bike trails
Older housing declining in value (2 comments)	More attractive development locating in newer cities
Decline of school system (4 comments)	New urban redevelop (newer houses and businesses) (2 comments)
Multicultural	Save the Haggard Farm
Affordable housing (2 comments)	More local businesses
Safe city (2 comments)	More small businesses for younger generations to hang out

Take the Case Results

Continued: What will Plano be like in 20 years?

Increased population
Plano culture
Continue to be a great place to live and raise a family
Island of fine living and high quality of life
Higher housing costs
Renovated or in need of
Reduction in city services
US Highway 75 corridor
Arts
Entertainment
Retail
Night life – like Mockingbird DART station
Aging housing structures (3 people)
Aging, steady city (6 people)
Increased traffic (3 people)
Mature city (3 people) – in need of updating
More seniors and needs of senior population (3 people)
Need for water resources (4 people)
Older population (8 people)
Performing Arts Center (3 people)
Revitalize old neighborhoods and commercial areas (5 people)
Stay ahead of urban decay, renovate city to keep it beautiful (4 people)
Increased population
Plano culture

Take the Case Results

Who should be responsible to make things happen to ensure a desirable future for Plano?

Businesses (6 people)
Civic leaders (10 people)
Community members (16 people)
Plano Economic Development Board (3 people)
Everyone (32 comments)
City Council (27 comments)
Government (14 comments)
Mayor (7 comments)
Political leaders (boards and commissions) (6 comments)
Joint venture between/partnership residents, businesses, and city government to work out a plan for the future (8 comments)
Chamber of Commerce (2 comments)
Police force
Planning committee
Citizen advocate board or committees (2 comments)
Homeowners Associations
County commissioners
City manager (10 comments)
Youth (3 comments)
Task forces
Faith based organizations
Corporations
Business community (5 comments)
City should take initiative to involve citizens
School Board (7 comments)
Schools, teachers (3 comments)
Those who interfered with what allowed success to occur

Take the Case Results

General Comments

Increased emphasis on remodeling old commercial/shopping centers (4 comments)
Transportation issues/better public transport (3 comments)
Police/fire excellence
Neighborhood revitalization
Diminish disparity between schools
Stop changing school boundaries
City should listen to residents and business owners
More diverse entrainment options in Plano
Jobs require bilingual skills – limit availability to others
Too many churches
More code enforcement required for some areas of Plano

Take the Case Results

Group Vision

Maintain high level of quality of life (3 comments)	More visible and stronger Douglass Community
Maintain infrastructure (3 comments)	Single member City Council districts
Maintain neighborhoods	More community events/festivals
Encourage private property owners to renew and renovate (2 comments)	Strong revenue stream
Improve east-west traffic flow through adjustment of traffic signals	Better relationship with City Council
Residents move north	Renew water sources
More people moving in	Keep city young
More diverse (2 comments)	Keep revitalization vibrant and ensuring diversification (2 comments)
Need event center	
Need businesses to develop on east side	
More jobs for people of a variety of skill sets	
Community emphasis on healthy living	
Affordable workforce housing (2 comments)	

**Take the Case Results
Future Actions**

Update and reimagine shopping centers (4 comments)	Stronger regulations and selection of builders
Increase number of high schools	Utilize vacant buildings to provide shelter for homeless and senior services
Promote and provide opportunities for new businesses (2 comments)	Constantly identify opportunities for progressive education
Need a convention center	Update and reimagine shopping centers (4 comments)
Improve schools (2 comments)	
Increase tax base	
Develop small business friendly zoning regulations	
Reinvest in and revamp residential neighborhoods (2 comments)	
Improve East Plano infrastructure	
Reward entrepreneurship with perks and benefits for living and businesses (2 comments)	
Develop collaborative business plan to attract /retain top 500 global companies	
Gain more international sister cities and share business developments	
Develop cultural facilities, learning centers, and museums (4 comments)	
Give Plano residents perks for shopping in city (2 comments)	
Prioritize schools – ensure all are of good quality	
Prohibition of unsafe activities (i.e. stronger alcohol laws)	
Promote active lifestyle – recreation and health, walk and bike friendly (2 comments)	
Good job opportunities	
Improve public transportation	
Increase variety of restaurants and shopping opportunities	
Find ways to make Community Development Block Grants more available to a broader community base	
Provide temporary shelters for homeless	
Stronger regulations and selection of builders	
Utilize vacant buildings to provide shelter for homeless and seniors	

Take the Case Results

Leading Ideas for Plano

Each Take the Case meeting group was asked to come up with three to five leading ideas for Plano. A total of 105 ideas for the city were developed.

1. Create a performing arts center which could accommodate 2,000 seats with the ability to grow with a greenbelt. A place to house our symphony and all the students in Plano to perform. Community support will come from the families of the students and the patrons of the arts.
2. Stop permits for apartments and take down run down apartments. Enforce through code violations.
3. Redevelop the Collin Creek Mall to revitalize the area.
4. Add signage on the Dallas North Tollway for the Shops at Willow Bend Mall to drive traffic to the mall and increase our tax revenues.
5. **Housing:** Must be geared more toward retiring “boomers” than young families. One-story product is in demand. Costs should be for mid-level income. There is also a need for housing to attract and keep young professionals. Examples include mixed-use types – such as Legacy and Downtown.
6. **Transportation:** Improve better cross-town public transportation. Continue upgrading roads and streets to keep ahead. There are \$135 million in transportation money still left in county bond fund. Could Plano get some of this?
7. **Development:** Become more business friendly. Be more flexible with parking requirements. Use vacated big boxes for community uses such as libraries, parks and recreation facilities, bill paying, etc. Tear down Collin Creek Mall, open up the creek and build multi-use.
8. **Technology:** Wi-fi is available at intersections for use by public safety. Could this also be used by the public? How about wi-fi at Parks and Recreation Centers?
9. Promote parks, trails, and public art to attract new people.
10. **Water:** Continue to push for more sources for the future. No water, no growth.

11. Plano has a reputation for “not playing well with others.” They are seen as not considering needs and opinions of other governments and associations in the region. Plano is on track to be completely ignored if attitudes are not changed.
12. **Issues which need to be addressed:** Street repair, additional employment opportunities and businesses, limit tax abatements, and lower taxes.
13. **What people like about Plano:** restaurants, hospitals, and park facilities.
14. **Future needs for city:** Low taxes, adequate water supply, strong tax base, good public services, waste management, maintain public parks, good streets, code enforcement, better public transportation, on call transportation services for seniors, connection to airport, retail and service centers within neighborhoods to reduce auto dependence, walkable neighborhoods by design, flexible zoning for under used spaces, private businesses could provide and pay for training and some services-not privatization of services, and better state support of schools.
15. **Issues for Plano in 20 years:** Traffic, more low income housing, home remodeling, more senior needs.
16. **Future needs of citizens:** Competent public safety services by fire and police, school improvements, and east-west transportation
Add shade trees at public parks where there are no trees, assistance with repairs to make properties compliant with code enforcement regulations, and expand senior services.
17. **Maintain a quality of life and continue to be progressive**
 - a. Keep offering incentives to entice diverse businesses and business headquarters to operate in Plano.
 - b. Maintain and keep the people and businesses here that came here. Example given: we want to keep Pizza Hut in Plano – they moved out of Addison to come to Plano years ago, how do we keep Pizza Hut headquarters here in Plano in the future?
 - c. Promote the excellent quality of life we have in Plano so that we won’t lose it and so that people see it as an incentive to move or stay in Plano.
 - d. Maintain our excellent hospitals, schools, and colleges. Adapt to new technologies/paradigms pertaining to these institutions.
18. **Revitalize, rebuild, redevelop, and maintain our infrastructure**
 - a. Address and support our aging population.
19. **Maintain the community awareness and involvement. Find and groom leaders from within the community.**
 - a. Educate and groom workforce, but also educate/groom the next generation of Planoites (kids of the people in the workforce).
 - b. Solicit help from Plano businesses. Make sure these businesses are good partners and good corporate citizens.

20. Keep our conservative budgeting and planning.

- a. Keep up the conservative zoning
- b. Keep up the good master planning
- c. Basically, don't lower our standards when it comes to city vision, city operation, and employing plans envisioned by past and present city leaders

21. Redevelop and revitalize the corridor on U.S. Highway 75 from the President George Bush Turnpike to Park Boulevard in a similar fashion to Legacy Drive and the Dallas North Tollway.

22. Add a four or five star hotel in conjunction with the Plano Centre. Expand, remodel, and improve the Plano Centre as well.

23. Increase our senior services to help address our aging community. Possibly redevelop currently underutilized commercial zone.

24. Maintain and continually pursue higher educational standards.

25. Build a world class cultural center to continue to attract major corporations which help split the tax base.

26. Schools

It is very important to sustain the high quality of our schools and balance enrollment across campuses. Plano will likely have fewer schools in 20 years which needs to be factored into the plan.

27. Revitalization

Revitalize the U.S. Highway 75 and Plano Parkway corridors, and Old downtown Plano. Ideally, The U.S. Highway 75 corridor would look like the Dallas North Tollway corridor. Collin Creek Mall is blight.

28. Economic Development

Maintain current zoning on undeveloped land. Attract and retain more companies in Plano.

29. Quality of Life

Partner with nonprofits to serve those in need, promote the arts, and address quality of life. Develop or attract a center for nonprofits within Plano.

30. Maintain Infrastructure

Maintain water, streets, trash service, etc.

31. Collin Creek Mall

Sports and athletic complex

Revitalization of all shopping – strip malls and Collin Creek Mall

Would like to see more shops in downtown Plano

High tech

Cultural arena

Farmers Market

Path to Collin Creek Mall

Fitness theme – Adventure Park

Top golf

Indoor archery

Make the mall a college or medical school

32. Revitalize Neighborhoods

Strengthen family awareness

Life skills

Take care of your inner home

33. Engage the community on voting

34. Jobs

Continue to encourage business growth

35. Becoming a Community

Help strengthen families with key family leaders supplying love and tools to set goals for parents.

36. Infrastructure

As our resources continue to deplete, Plano will be faced with shortages in many areas. Water, power, and transportation (namely public east to west) will all need addressing and this needs to happen now.

37. City redevelopment

20 years ago, the Plano model was to set up four corner commercial areas. These areas are now old, run down, and unattractive. Collin Creek Mall is a prime location and is providing very little to the city. Redevelop these areas to attract younger families. Duplicate the Shops at Legacy model.

38. Maintaining quality of public schools

As we become more diverse, it is vital that we strive to provide continued high level education to all. This must be done by engaging all families within the system. We cannot afford to have all of our families sending their kids to private schools outside of city limits.

39. The bigger we get, the smaller we should get

More flexible Planning & Zoning to allow for creative and unique developments. See the Bishop Arts District and Two Creeks in Richardson. More village type concepts that include retail, multifamily, garden homes, and commercial that serve communities within Plano.

40. More green space

There is a need for more green space – even by commercial properties. Plano has too much concrete and too much parking that rarely fills up. Collin Creek Mall is an eyesore with too much parking. See Southlake and Keller and the green space they include next to restaurants. It is nice to look at and creates a relaxing atmosphere. Continue using easements for biking and hiking trails. We love outdoor areas to relieve stress and relax. Many people take advantage of these amenities.

41. More medical facilities and senior living

We have top notch medical facilities here. These encourage senior living. Build some more and they will come. They are a stabilizing force in the economy.

42. Strong schools and police

Strong schools and police are paramount to attracting families. Please address deteriorating school standards. Pay the teachers more and attract better teachers. This is the future of Plano. We are tired of people thinking Richardson, Lovejoy, or Allen has better schools because of their size. Create unique learning environments that would attract families. Step out with a new concept!

43. Blog on city website

Consider adding a blog on the Plano website. It will drive activity to your site and inform others. We can brag about our great night life and dining. Get those street vendors here one night.

44. More reservoirs for sustainable water supply for growth

45. Roads – build a beltline or six-lane highway to improve major congestion. Have a tax supported roadway instead of tolls

46. Dynamic, multi-layered business environment between small-medium-large businesses

47. Maintain excellence in schools. Support teachers in training and salary levels, and student-teacher ratios. Keep young families in Plano and provide incentives for them to stay here. Also address drug problems in the school. (6 comments)

48. Begin working now with Allen, Frisco, McKinney to develop friendly competition while working together, Have a Collin County vision together.

49. Re-develop US Highway 75 corridor

- a. New urbanism
- b. Arts/entertainment/retail/restaurant (Mockingbird DART Station)
- c. Anchoring off of Downtown Plano

50. Legacy Drive and Alma Drive/Enfield Park

- a. Move bus maintenance facility
- b. Expand athletic fields
- c. More “Allen like” athletic center

51. Rethink, redevelop, repurpose aging retail (4 comments)

52. Specialize at being a mature city – means creative renovation of older areas.

53. Add 20,000 jobs in the Plano Parkway and US Highway 75 area. Create a reason for living facilities in the area and redevelop Collin Creek Mall.
- 54. Maintain quality of life for seniors and provide high quality services such as new activity areas, new developments, and transportation options for seniors. (2 comments)**
55. Recreate the “10 Big Ideas for Redevelopment (East Plano)) (Transition and Revitalization Commission) to generate ideas applicable to entire city.
- 56. Clean Up/Growth for East Plano – attract new businesses to area (urban development, retail shopping, and entertainment) and provide residents with job skill training to seek employment which could improve living situation. (3 comments)**
- 57. Quality incentives for businesses to stay and grow. (2 comments)**
- 58. Comprehensive transportation plan to address traffic congestion and improve (E-W) travel in Plano (underground tunnels for trains). Need improvement to public transportation to serve growing senior and future population and provide access to Love Field and Dallas-Fort Worth International Airport (7 comments)**
59. Improve clarity, customer service, and business focus with regard to city permitting, communication and inspections.
60. Open communications between city council and businesses in Plano.
61. Increase minority presence on city boards, commissions, and employees which is reflective of the people who live Plano.
- 62. Create businesses which are sustainable, pay higher incomes and global in nature looking for string base in US. This would attract higher income residents to Plano. (2 comments)**
63. Education – provide more options for students who may not want to attend college such as a technical institute which encourage entrepreneurship – paid for by city.

- 64. Housing/Residences – revamp older homes – especially built before 1980 and keep at current value for taxes as an incentive to redevelop property. Develop new concept of multifamily development to meet changing needs of population.
- 65. Arts and attractions – Plano needs to develop more of a night life with businesses staying open later for younger people. There is a need for an art scene and museums. The shopping experience needs improvement to attract retailers back to Plano from Watters Crossing and Stonebriar. (4 comments)**
- 66. Redevelop Collin Creek Mall area into a tech hub with businesses and technology infrastructure. Build a convention center and other supporting uses to host trade shows. Open creek to allow for shopping, entertainment, and urban residential living. (2 comments)**
- 67. Need to create a Comprehensive Cultural Arts District to host major exhibitions which come to Dallas, Fort Worth and Houston.
- 68. Convert Collin Creek Mall into a major entertainment/destination venue with shopping, restaurants, parks facility, performance hall, and art gallery with artisans.
- 69. Need to improve sport infrastructure to provide places for people to participate during extreme weather periods and to host major and international competitions.
- 70. Importance of social media – Plano should have a Facebook Page and Twitter account.
- 71. Create more low cost or free events for children to participate.
- 72. Keep Plano vital and growing to attract young families - ensure quality of local school districts, maintain infrastructure, revitalize retail and residential areas, provide mid-level priced housing and adequate water supply. Encourage redevelopment and entertainment – keep city fresh (4 comments)**
- 73. Encourage more partnerships between the schools and the business community.
- 74. Create more neighborhood associations

75. Maintain city infrastructure (3 comments)

76. Have more community events such as block parties and children playdates.

77. More high school age youth involvement with the city.

78. Integrated Living and Retail

79. Tax incentives for businesses

80. Maintain citizen engagement

81. Strong revenue stream

82. Stronger community voice

83. Small business development

84. Workforce housing

85. Redevelop Collin Creek Mall into a gateway for Plano. (2 comments)

86. Develop plan for deteriorating wall signage for HOAs no longer active

87. Tax credit for homeowners who revitalize their property

88. Redevelop Plano Centre into a convention center and or performing arts center and get corporations to help pay the cost.

89. Figure out what to do with Collin Creek Mall

90. Renovate NE corner of Spring Creek Parkway and K Avenue by expansion of Collin College, creation of a tech center or multiuse education center.
91. Revitalize housing in Central Plano.
92. Liquor Law Adjustment – huge to encourage night life and entertainment in Plano
93. Retain businesses and encourage entrepreneurship.
94. Make Plano a walkable, pedestrian city with destinations people can get to from residential neighborhoods.
95. Establish an Environmental and Sustainability Citizen’s Advisory Board with representation from the City Council, similar to other Boards and Commissions. This board would address all aspects of environmental sustainability including sustainable transportation, economic viability, and opportunities for community engagement.
96. Develop and maintain a long range energy plan. Plano currently imports all of its electricity. The energy plan should include the objective of meeting 40% of electricity needs from locally generated solar power, 40% from imported clean energy, and the remaining 20% coming from the reduced consumption and conventional energy sources. Plano should also become a leader in the implementation of the Texas PACE program, the Texas Property Assessed Clean Energy Act legislation passed in June 2013.
97. Update and enhance building code standards to promote energy net zero buildings for both new structure and re-development projects. This should include public education regarding the importance of natural resource stewardship.
98. Establish plan and vision to address long range water challenges, including reuse of gray water. In combination with an energy plan that promotes local solar energy for electricity generation, water resources can be conserved because electricity generation from PV solar does not require water, unlike conventional centrally generated electricity power plants.
99. Re-development of retail and commercial areas, including vacant strip centers. Possible options could include zoning for shared solar farms (or gardens) that would allow persons who are renters or whose homes are not suitable to solar installation to but shared of the solar farm and receive credits on their electric bills for the production from their share of the solar farm.

- I00. Neighborhood revitalization using private/public partnerships to identify at risk neighborhoods for revitalization, up to demolition and completely rebuilding.
- I01. Renegotiate situation so we don't have to be reactive and instead be proactive
- I02. Engage our citizens to vote. Get homeowners association involved. Educate the senior citizens. We need to learn what speaks to the non-voting population (ie Asian, Indian, Senior Citizen)
- I03. Grow economic development. Fund for start-up businesses. Plano may only get a mature (in terms of growth) piece of the pie of a large cap company, but the potential of a small start-up team is huge for minimal beginning capital then Plano would benefit from the whole pie.
- I04. Bridge the East/West social financial divide, reframe public image, revitalize East Plano commercial and retail areas.
- I05. Commute through Plano
 - a. Traffic lights, double decker 75
 - b. Get local support to help corridor, expansion of service roads, 75 connection to the Midwest direct access to NE Federal
 - c. Business loop?